

Suriya Ganesh S

Application Support executive with 2 years of experience. Proficient in analyzing and fixing issues in critical revenue generating application.

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EXPERIENCE

TCS, Chennai — *Assistant System Engineer*

OCT 2019 – PRESENT [2 years]

[TCS](#) - Most valued IT services and consulting provider worldwide

Client: [HP](#) (Hewlett Packard US Ecommerce Store)

- Worked in the Application team as part of product support team to perform daily Sanity, health checks, price validations, resolving incoming tickets within SLA.
- Framing complex SQL queries for querying data as per Business requirements
- Giving code fixes for production defects, Writing Scripts and automating tasks.
- Analyzed and provided a root cause analysis for a critical production issue which improved site performance significantly.

PROJECTS

Personal CV website

Developed a personal CV website describing my skills, experience by using HTML5 and CSS3 and hosted it in internet with Github Pages.

[Website](#) | [Source](#)

Snake game

Developed the classic Snake Game by using Python's in built turtle GUI module and the project is coded with OOPS concepts to improve modularity.

[Demo](#) | [Source](#)

ACHIEVEMENTS

Silver level at Python, SQL in Hackerrank.

[Profile](#)

SKILLS

Languages: Java, Python, HTML, CSS and JavaScript

Libraries & Frameworks:

IBM/HCL websphere Commerce Suite(WCS) v8/v9, Sterling, Bootstrap, jQuery, Pandas,

Database: Oracle SQL

Tools/others: Linux servers, PostMan, Splunk, Apache SOLR, New Relic, Docker, Jiira, Servicenow, JSON, xml

Version Control: Git

EDUCATION

Rajalakshmi Institute of Technology, Chennai—

Bachelors in Mechanical Engineering

April 2015 - May 2019

Certifications:

Oracle Database 12c, Oracle Database 19c – LinkedIn Learning

Linux command line essentials – Udemy

Learn Python Programming (Python 3) – Udemy