

**Suriyan. M**  
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### **Career Objective:**

To be a part of a professionally managed company with scope for challenging career, opportunity for learning excellence and continuous improvement coupled with growth and individual development.

### **Highlight:**

- Troubleshooting proficiency
- Active directory, Azure Active Directory
- VMware, Hyper V, Proxmox
- Backup solution-Veeam, Commvault
- Firewall, Router, Switch, Wi-Fi
- Azure, MS365
- Networking and security
- Windows, Linux
- Accomplished with mobile devices
- Monitoring tool-Zabbix with Grafana

### **Professional Experience:**

**Company : Dynamic Computer Services**

**Designation : Technical Solution Engineer**

**Duration : 12-12-2022 to Till Now**

**Company : Online Micro Services Pvt Ltd -Bangalore**

**Designation : Hardware Network Engineer**

**Duration : 04-12-2017 to 25-02-2020**

**Company : Ind innovation Pvt ltd support with Solara Active pharma sciences ltd**

**Designation : Network Engineer and windows administrator**

**Duration : 01-03-2020 to 31-03-2021**

**Company : Informage techno solution Pvt Ltd support with Solar Active pharma sciences ltd**

**Designation : Network Engineer and windows administrator**

**Duration : 01-04-2021 to 23-01-2022**

- Implementing and managing network security protocols (e.g., firewalls, intrusion detection systems)
- Conducting vulnerability assessments and penetration testing
- Developing and enforcing network security policies and procedures
- Collaborating with network engineers to establish secure network architecture
- Integrating security solutions with network infrastructure (e.g., VPNs, routers, switches) Good Experience and understanding of Windows and AD administration, troubleshooting, configuration
- Performance and capacity management on VMWare servers
- Complex Health Checking
- Analyze Problems & escalate to appropriate Levels
- Act on Day to Day House Keeping tasks by using tools & scripts
- Monitor global system performance and carry out performance tuning
- Ensure user satisfaction by providing technical assistance and user communication
- Work with Change & Problem Management Tools
- Involvement with escalations and incident management including post incident reporting
- Provides in-depth diagnosis for operating systems software/hardware failures and develops solutions
- Strong knowledge of Datacenter Operations and network technologies
- Performs incident resolution, problem determination and root cause analysis in accordance with Service Level Agreements
- Maintain a compliant, secure, reliable and efficiently managed and highly available server based computing environment
- To able to perform in 24 x 7 Environment in shift roaster
- Assist in making recommendations to the project teams for the appropriate sizing and scalability of server hardware applications
- Developed and managed backup strategies aligned with business objectives and team goals.
- Provided consultancy and definition of requirements for IT teams, ensuring projects meet required service levels and align with storage and backup architectural strategies.
- Engineered complex backup requirements for existing customer infrastructure in a cost-effective manner.

- Implemented lifecycle management strategies for storage and backup infrastructure, ensuring solutions are implemented in a state of operational readiness.
- Manage and maintain Active Directory and Azure Active Directory environments.
- Implement and oversee virtualization solutions using VMware, Hyper V, and Proxmox.
- Develop and execute backup strategies using Veeam and Commvault.
- Configure and manage network devices including firewalls, routers, switches, and Wi-Fi.
- Administer cloud services such as Azure and MS365.
- Ensure network security and compliance with industry standards.
- Provide support for Windows and Linux operating systems.
- Manage mobile devices and ensure their security and functionality.
- Utilize monitoring tools like Zabbix with Grafana to track system performance and identify issues.

#### **Academic Qualifications:**

1. **BE- EEE** from JKKN College of Technology with 6.14 CGPA in 2015
2. **Diploma- EEE** from Excel polytechnic college with 7.9 CGPA in 2012
3. **S.S.L.C** from Government.Hr.Sec.School Molayanur with 60% in 2009

#### **Personal Details:**

Date of Birth : 11-06-1992  
 Father's Name : Madheswaran. R  
 Marital Status : Married  
 Language Known : English, Tamil

#### **Declaration**

I do hereby declare that all the statements made are true to the best of my knowledge and belief. I am ready to abide by your rules and regulations.

Place : Chennai

Date:

Suriyan M