

SM MEDICINE SHOP

HOW CAN I CHANGE MY SHIPPING ADDRESS?

By default, the last used shipping address will be saved into to your Sample Store account. When you are checking out your order, the default shipping address will be displayed and you have the option to amend it if

HOW DO I ACTIVATE MY ACCOUNT?

The instructions to activate your account will be sent to your email once you have submitted the registration form. If you did not receive this email, your email service provider's mailing software may be blocking it. You

WHAT DO YOU MEAN BY POINTS? HOW DO I EARN IT?

Because you are important to us, we want to know what you think about the products. As an added value, every time you rate the products you earn points which go straight to your account. 1 point are added to your account for every review that you give. You will need those points in order to redeem the sample products. So keep

WHY IS THERE A CHECKOUT LIMIT? / WHAT ARE ALL THE CHECKOUT LIMITS?

Sample Store is a popular spot and gets lots of shoppers at a time. These limits are in place to make sure everyone has a good time trying and purchasing their products. So... - Each member is entitled to only one (1) sample order every day. - Each member is entitled to one (1) bundle of sample for each product. - Your account

WILL MY INSURANCE PAY FOR MY HOME MEDICAL EQUIPMENT/SUPPLIERS?

SM MEDICINE SHOP contracts with most major insurance companies. Click here for a list of participating providers. We provide insurance verification and billing services to our customers free of charge.

Do I Need A Prescription From My Doctor In Order To Receive Home Medical Equipment/Supplies?

A written prescription from your physician is required for certain medical equipment and supplies, including oxygen services, nebulizers and medications, and sleep apnea therapy (CPAP/Bi-Pap). This helps to ensure that you receive the product(s) best suited to your needs and also allows us to bill your insurance company for the

What Are SM MEDICINE SHOP's Store Hours?

Our regular business hours are Monday - Friday, 9 a.m. - 5:30 p.m., and Saturday, 9 a.m. - 1 p.m.(FOR

Do I Need To Schedule An Appointment For My Store Visit?

In most cases, no. You can visit SM MEDICINE SHOP anytime during our regular business hours, and one of our experienced customer service representatives will help you select the right products for your needs, assist you with your order and answer any questions you may have. However, if you need to speak with a respiratory

Will SM MEDICINE SHOP Deliver My Medical Equipment/Supplies To My Home?

SM MEDICINE SHOP offers free home-delivery of equipment and supplies to residents living within SM MEDICINE SHOP Regional Medical Center's service area. For more information about our delivery services,

What Is SM MEDICINE SHOP's Service Area?

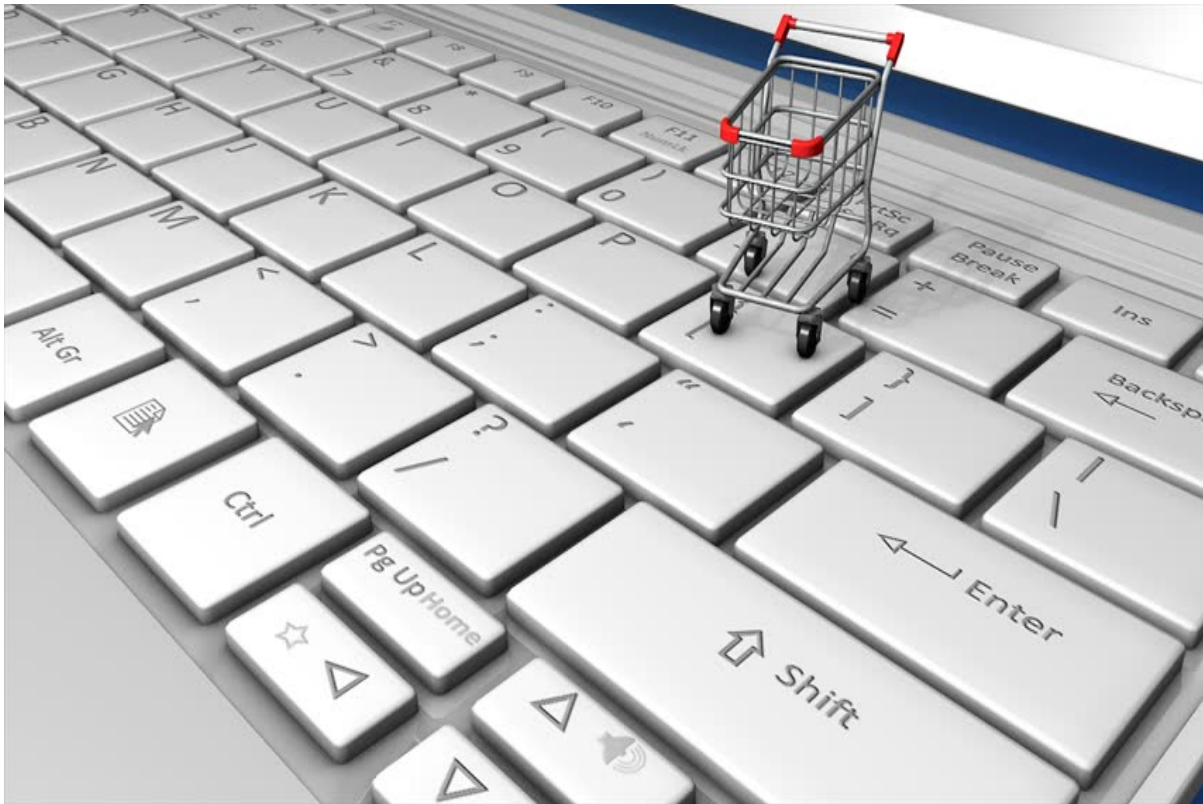
SM MEDICINE SHOP offers free home-delivery within SM MEDICINE SHOP Regional Medical Center's service area, which includes communities in Columbiana County and southern Mahoning County. We also

FREQUENTLY ASKED QUESTIONS

[1. Does SM MEDICINE SHOP Charge For Delivery?](#)

[2. My Equipment Is Not Functioning Properly. Does SM MEDICINE SHOP Do Repairs?](#)

3.Is SM MEDICINE SHOP Handicapped Accessible?



Answers

1. No, delivery services are free within SM MEDINE SHOP Regional Medical Center's service area. For information, please call us at 330-337-9922.
- 2.If your equipment is not functioning properly, please contact our store at 7686087195. If you need assistance after our regular business hours, you may reach us through Salem Regional Medical Center's switchboard, by calling 7686087195.
3. Yes, handicapped parking is available near our store entrance, which is equipped with an automatic door opener.

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