SURRY MOWERY

Seattle, WA · linkedin.com/in/surryjmowery/ · surrymowery.com

MOTIVATED AND PASSIONATE WEB DEVELOPER with experience **building and implementing web applications** with **HTML, CSS, and JavaScript** transitioning from a background in **technical support** and customer advocacy, searching for an opportunity to learn and grow while **developing successful products**.

EDUCATION

UNIVERSITY OF WASHINGTON	Seattle, WA
Certificate, Full Stack Development with JavaScript	2021
Certificate, Front-End Development with HTML, CSS & JavaScript	2021
Master of Science, Information Management	2011
Bachelor of Arts, Art History	2006

RELATED EXPERIENCE

PAGERDUTY — Seattle, WA
Technical Support Specialist — 2022-2023
- Provided in-depth product support involving integrations, SSO configurations, and APIs.
- Used SumoLogic and SQL to research internal logs and databases.
- Recreated customer environments and configurations to identify points of failure.

UNIVERSITY OF WASHINGTON — Seattle, WA
Instructional Assistant, Full-Stack Web Development with JavaScript — 2022
- Graded assignments in GitHub and Canvas and provided individual guided support to students.

PEOPLEPATH — Seattle, WA
Customer Success Manager — 2008-2022
- Acted as primary contact for high-touch clients, managed multiple integrations involving APIs, configured new features following code deployments, and created custom pages, widgets, and emails using HTML, CSS, JavaScript and WordPress.

RELATED ACTIVITIES

Coding Projects – visit surrymowery.com to see all projects.
- **Oliver Wyman Connect homepage** – Built webpage using HTML, CSS, JavaScript and PHP and configured and styled cookie banner with OneTrust.
- **Portfolio** – Developed site with React and Sass and deployed with Netlify.
- **Wordle-ish** – Designed variation of Wordle built on HTML, CSS and JavaScript and deployed with GitHub Pages.
- **Coffee Shop site** – Built prototype site for coffee shop using Vue, Nuxt, Axios and Sass and deployed with Netlify.

Volunteer Work – providing a variety of front-end development services to charities on a volunteer basis.
- **Wordpress Developer**, Seattle Literacy
- **Software Engineer**, Zenativity.org
- **Wordpress Developer**, Idaho Partners for Good