



Suruchi Thakur

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ABOUT ME

I am a passionate and ambitious student with a strong interest in big data, complemented by practical experience in customer service. With my solid technical skills, analytical mindset, and dedication to continuous learning, I am prepared to make a significant impact and contribute to the success of any organization.

WORK EXPERIENCE

29/05/2023 – CURRENT Vilnius, Lithuania

PARTNER SUPPORT SPECIALIST MAJOREL

- Resolving 50+ daily partner inquiries via phone and email for Booking.com SaaS platform.
- Identifying the root causes of issues and providing tailored solutions.

15/02/2023 – 30/05/2023 Vilnius, Lithuania

BUSINESS INTELLIGENCE INTERN BETGAMES

- Using Python programming language to automate data collection, cleaning, and analysis processes for efficient decision-making.
- Calculating sample sizes based on statistical power requirements to ensure reliable and accurate results.
- Performing hypothesis testing and interpret statistical results to identify patterns, trends, and anomalies in card game data.
- Developing interactive and visually appealing dashboards using PowerBI to present key findings and facilitate data-driven decision-making.

10/03/2022 – 30/05/2022 Berlin, Germany

PROJECT MANAGER ASSISTANT EDUCATION MOBILITY GRID

- An Erasmus+ Internship in supporting the ongoing EU projects of EMG in order to gain knowledge of how projects pertaining to sustainability are run in a Small and Medium sized Enterprise.
- Gaining a holistic knowledge of the European Green Deal understanding SDGs and EU structure to promote innovation in entrepreneurship.

EDUCATION AND TRAINING

01/09/2021 – 23/06/2025 Vilnius, Lithuania

BACHELORS IN INFORMATION TECHNOLOGY AND MANAGEMENT Vilnius Gediminas Technical University

Website <https://vilniustech.lt/>

07/08/2023 – 30/08/2023 Vilnius, Lithuania

BIG DATA ENGINEERING BOOTCAMP Accenture

Website <https://www.accenture.com/au-en/careers/local/technology-academy-bootcamp>

LANGUAGE SKILLS

Mother tongue(s): **HINDI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Java | Python | MySQL | good customer service, professionalism, responsibility | HTML | CSS | PowerBI

Vilnius , 02/11/2023



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