# **Business analytics homework assignment**

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Note: The data used in this assignment: mailing\_test & mailing\_train (not 1k & 4k)

### 1. Fit a Random Forest model

```
In [1]: 1 import numpy as np
2 import matplotlib.pyplot as plt
3 import statsmodels.api as sm
4 import pandas as pd
5 from sklearn import datasets
6 import csv
7 import pandas as pd
```

Our outcome variable is class. Provide a quick look at the distribution of class for the training data and test data.

```
In [2]:
          1 #Reading .csv file from mailing train and mailing test, removing the first
          2 train_df = pd.read_csv('mailing_train.csv')
          3 del train df[train df.columns[0]]
          4 test_df = pd.read_csv('mailing_test.csv')
          5 del test df[test df.columns[0]]
          7 #Counting the number of donations(class) in mailing train and mailing test
          8 train_class_counts = train_df['class'].value_counts()
          9
            print(train class counts)
         10
         11 | test_class_counts = test_df['class'].value_counts()
         12 print(test class counts)
        1
             10000
             10000
        Name: class, dtype: int64
             4738
              262
        Name: class, dtype: int64
```

# Comparing the distribution of the outcome variable in training and test, do they look balanced?

The training set is perfectly balanced(50/50). The testing set looks imbalanced, but it won't impact the model training process.

#### Fit a random forest model to predict class.

```
In [5]:
            from sklearn.ensemble import RandomForestClassifier
          1
          2
            #instantiate the model
          3
            rf = RandomForestClassifier(random state=0, oob score = True, n estimators
            #fit the model with data
          6
          7
            rf.fit(X train, y train)
          8
          9
            #evaluate model
         10
            def evaluate_model(model, X_test, y_test):
                 from sklearn import metrics
         11
         12
                 import seaborn as sns
         13
         14
            rf_eval = evaluate_model(rf,X_train,y_train)
```

Examine the results.

```
In [6]: 1 print('00B Score', rf.oob_score_)
2 print('00B error', 1 - rf.oob_score_)

00B Score 0.756
00B error 0.244
```

What is the out-of-box error rate?

OOB estimate of error rate is 24.4%, showing an effective prediction.

# 2. Compute and Compare Predictive Performance

Use the *confusionMatrix* function to compute several metrics of predictive performance.

```
In [7]:
             def evaluate model(model, X test, y test):
          1
          2
                 from sklearn import metrics
          3
                 import seaborn as sns
          4
                 #making predictions
          5
                 y pred = model.predict(X test)
          6
          7
                 #Computing evaluation metrics
          8
                 acc = metrics.accuracy_score(y_test, y_pred)
          9
                 prec = metrics.precision_score(y_test, y_pred)
         10
                 rec = metrics.recall_score(y_test, y_pred)
         11
                 f1 = metrics.f1 score(y test, y pred)
         12
                 kappa = metrics.cohen_kappa_score(y_test, y_pred)
         13
         14
                 #Calculating Area Under Curve (AUC)
         15
                 y pred proba = model.predict proba(X test)[:,1]
         16
                 fpr, tpr, _ = metrics.roc_curve(y_test, y_pred_proba)
         17
                 auc = metrics.roc_auc_score(y_test, y_pred_proba)
         18
         19
                 #Display Confusion Matrix
                 cm = metrics.confusion matrix(y test, y pred)
         20
         21
         22
                 #Calculating Specificity (TNR) = TN/(TN+FP)
         23
                 FP = cm[0][1]
         24
                 TN = cm[0][0]
         25
                 TNR = TN/(TN+FP)
         26
         27
                 return {'acc': acc, 'prec': prec, 'rec': rec, 'f1': f1, 'kappa': kappa
         28
                         'cm': cm, 'TNR':TNR}
         29
         30 rf eval = evaluate model(rf,X train,y train)
         31
            rf_eval_test = evaluate_model(rf, X_test, y_test)
         32
         33 #Print Metrics
         34 print('Accuracy:', rf_eval['acc'])
         35 print('Precision:', rf_eval['prec'])
         36 print('Recall:', rf_eval['rec'])
         37 | print('F1 Score:', rf_eval['f1'])
         38 print('Cohens Kappa Score:', rf_eval['kappa'])
         39 print('Area Under Curve:', rf eval['auc'])
         40 print('Confusion Matrix:\n', rf_eval['cm'])
         41 print('Specificity:', rf_eval['TNR'])
        Accuracy: 0.98125
```

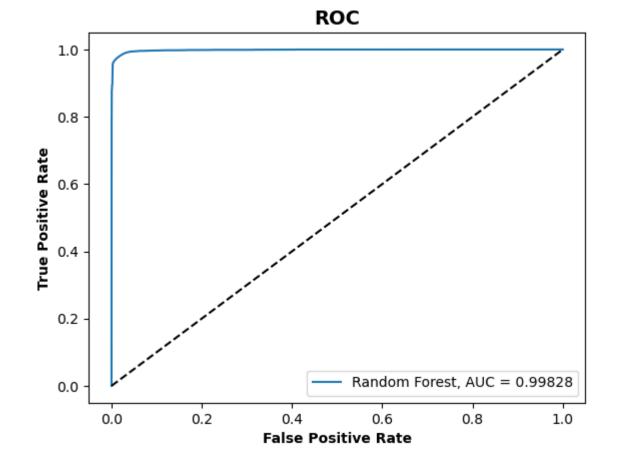
```
Precision: 0.9850821489769177
Recall: 0.9773
F1 Score: 0.9811756437929823
Cohens Kappa Score: 0.9625
Area Under Curve: 0.998277995
Confusion Matrix:
[[9852 148]
[ 227 9773]]
Specificity: 0.9852
```

How would you describe the performance of this model?

The accuracy is 98.1%, which is pretty good. The model is more specific (98.52%) than sensitive (97.73%). The model is slightly better at predicting people not giving a donation than people giving donations.

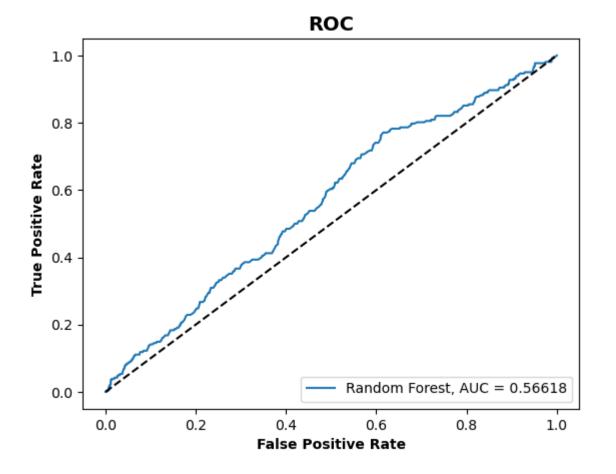
The confusion matrix assumed a 0.50 cutoff for prediction. Now create a ROC plot and compute the AUC for the training set

```
In [8]:
             #evaluate training set
            rf eval = evaluate model(rf,X train,y train)
            # plot roc curve
             plt.plot(rf_eval['fpr'], rf_eval['tpr'],
          5
                      label='Random Forest, AUC = {:0.5f}'.format(rf eval['auc']))
          6
          7
            # Configure x and y axis
             plt.xlabel('False Positive Rate', fontweight='bold')
             plt.ylabel('True Positive Rate', fontweight='bold')
             plt.plot([0, 1], [0, 1], 'k--')
         10
         11
            # Create legend & title
         12
         13
            plt.title('ROC', fontsize=14, fontweight='bold')
            plt.legend(loc=4)
         15
            plt.show()
         16
```



Now create a ROC chart for the test set and compute the test AUC.

```
In [9]:
             # plot roc curve
             plt.plot(rf_eval_test['fpr'], rf_eval_test['tpr'],
                      label='Random Forest, AUC = {:0.5f}'.format(rf_eval_test['auc']))
          3
          4
            # Configure x and y axis
          5
            plt.xlabel('False Positive Rate', fontweight='bold')
             plt.ylabel('True Positive Rate', fontweight='bold')
          7
             plt.plot([0, 1], [0, 1], 'k--')
          9
             # Create legend & title
         10
             plt.title('ROC', fontsize=14, fontweight='bold')
         11
             plt.legend(loc=4)
         12
         13
            plt.show()
         14
         15
         16
            #Print Metrics
            print('Accuracy:', rf_eval_test['acc'])
         17
            print('Precision:', rf_eval_test['prec'])
             print('Recall:', rf_eval_test['rec'])
         19
            print('F1 Score:', rf eval test['f1'])
            print('Cohens Kappa Score:', rf_eval_test['kappa'])
         21
            print('Area Under Curve:', rf_eval_test['auc'])
         22
         23 print('Confusion Matrix:\n', rf_eval_test['cm'])
            print('Specificity:', rf_eval_test['TNR'])
```



Accuracy: 0.706

Precision: 0.06609195402298851 Recall: 0.3511450381679389 F1 Score: 0.11124546553808949

Cohens Kappa Score: 0.025275469087838065 Area Under Curve: 0.5661760204163834

Confusion Matrix: [[3438 1300] [ 170 92]]

Specificity: 0.7256226255804137

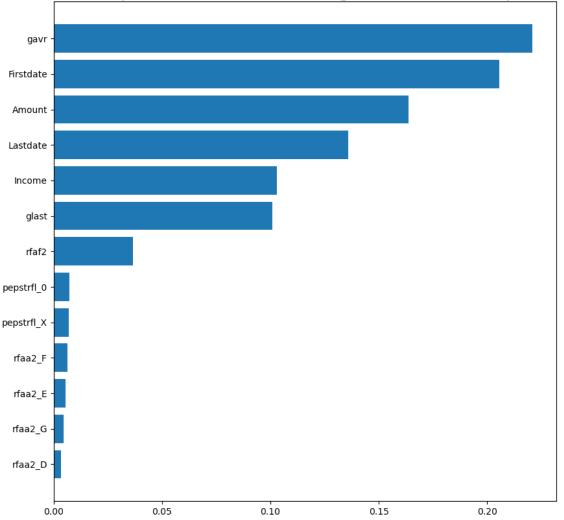
Is the model underfit, overfit, or correctly fit to the data?

The model is overfitto the data. The test-AUC is 0.4321 units lower than the train-AUC, indicating that the model does not correctly fit to the data.

## 3. Examine the model

Examine the variable importance of the model

# Feature importances obtained using CART Feature Importance



Makde some individual predictions of the model. Choose one case from the data and see what the model predicts for that one person.

D:\Programming\Anaconda\lib\site-packages\sklearn\base.py:450: UserWarning: X does not have valid feature names, but RandomForestClassifier was fitted with feature names

warnings.warn(

Out[11]: array([[0.79, 0.21]])

Using the most important variable from the plot above, change the value of that variable to something new and make a new prediction for that one case (i.e. set the value to something very small, or very large). How does the prediction change?

C:\Users\Travis\AppData\Local\Temp\ipykernel\_23268\2588936456.py:1: SettingWi
thCopyWarning:

A value is trying to be set on a copy of a slice from a DataFrame

See the caveats in the documentation: https://pandas.pydata.org/pandas-docs/s table/user\_guide/indexing.html#returning-a-view-versus-a-copy (https://pandas.pydata.org/pandas-docs/stable/user\_guide/indexing.html#returning-a-view-versus-a-copy)

```
d['gavr'] = 40
```

D:\Programming\Anaconda\lib\site-packages\sklearn\base.py:450: UserWarning: X does not have valid feature names, but RandomForestClassifier was fitted with feature names

warnings.warn(

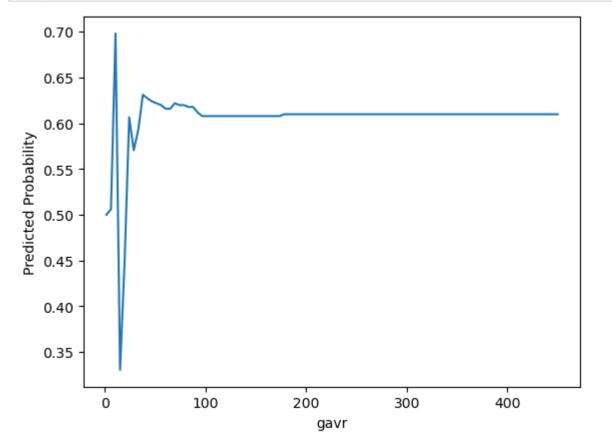
```
Out[12]: array([[0.546, 0.454]])
```

Let's now try and predict the outcome for this case if that important variable was changed from it's minimum value to it's maximum value.

- 1. Create a grid of at least 100 points from the mimimum value to the maximum value
- 2. Duplicate the case you used above the same number of times.
- 3. Add the grid of points to the data.
- 4. Predict the outcome using this new fake data and save the predicted probability in the dataset

```
In [19]:
              # Step 1: Create a grid of at least 100 points from the minimum value to t
           1
           2
              g = np.linspace(np.min(X_train['gavr']), np.max(X_train['gavr']), num=N)
           3
           4
              # Step 2: Duplicate the case you used above the same number of times.
           5
           6
              X_train_dup = X_train.loc[[1] * 100, :]
           8
              # Step 3: Add the grid of points to the data.
           9
              X_train_dup.loc[:, 'gavr'] = g
          10
              # Step 4: Predict the outcome using this new fake data and save the predic
          11
              probs = rf.predict_proba(X_train_dup)[:, 1]
          12
          13
              X_train_dup['predicted_prob'] = probs
              X train dup = X train dup.reset index(drop=True)
          14
          15
          16
              #print(X_train_dup)
          17
              #print(probs)
          18
             #print(q)
```

Now plot the results of that sequential grid against the predicted probability. How do see the probability of responding the mailer change in response to the variable? Tip: You can use coord cartesian to change the xlimits to focus on specific areas of detail if you want

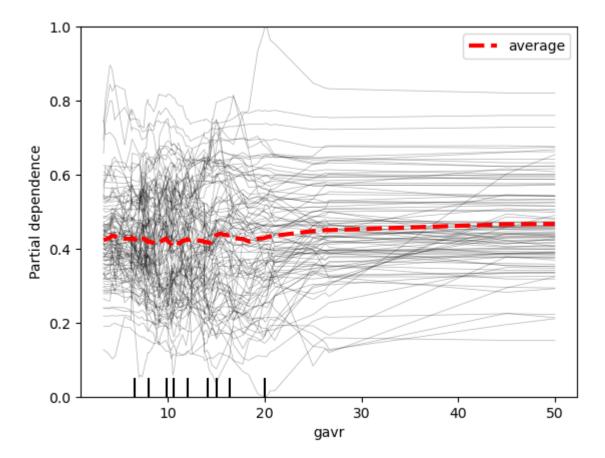


## Bonus: Use IML to create a PDP+ICE chart

Use the iml package to create an individual conditional expectations combined with partial dependence chart.

It's highly recommended that you only provide the prediction object a subset of the data. Use *coord\_cartesion* to focus the y-limit range to focus the chart to a region where you can observe the effect (it's tiny!).

```
In [18]:
               from sklearn.inspection import PartialDependenceDisplay
            2
               from sklearn.inspection import partial dependence
            3
            4
              X_{\text{test}_100} = X_{\text{test.sample}}(n=100)
               features = ["gavr"]
            5
              PartialDependenceDisplay.from_estimator(rf, X_test_100, features,
            7
                                                          kind='both',
            8
                                                          ice_lines_kw={"color": "black"},
            9
                                                          pd_line_kw={"color": "red","lw":3,
```



### 4. Summarize

What are your thoughts on the impact of these different features on the likelihood for a person to respond to our donation requests? (100-200 words)

Things you could write about:

- 1. What changes would you make to the modeling approach to improve the predictions?
- 2. What recommendations would you make to the organization?
- 3. What other kinds of data would be useful in improving these predict ions?

#### **Summary**

According to the code, the model is overfitting to the data. In order to reduce overfitting, it is recommended to regualrize the random forest by finding a good mtry parameter value such that the test and train AUC are more similar, although it could impact training performance, the test performance can be improved.

In order to improve the performance of the model, we could consider the model selection. Using a different model other than the random forest model such as the K-nearest neighbours, logistic regression and support vector machines may occur a better result.

People are more likely to continue to donate if the average amount of gift is about 10.6. It is recommended to target people who have given an average amount of 8-12 for a higher chance of receiving a donation. Moreover, people who have an average donation of larger than 37 although has a slightly lower chance than 10.6, still has a moderate chance of giving out a donation. It it also recommended to target people who have an average donation of 37 since it is a relatively high amount and it would be more efficient to target the group as well.

Other kinds of data which would be useful to include are as follows:

Age: certain age groups may be more likely to donate to charities.

Status of the Receiver: Individuals who are married may be more likely to donate to charities.

Education level: Individuals with higher education level may be more likely to donate to charities.

Occupation: Individuals who work in healthcare places such as a hospital may be more likely to donate to charities.

Geographic location: Certain locations may be more charitable than others.