KARTIKEY BISHT

My Contact

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📍 Flat No. 143-D, E - Pocket, GTB Enclave, Delhi -110093

Skills

- Power BI
- SQL Server / MySQL
- mongo DB
- Python
- Linux
- Microsoft Excel

Additional

- Worked in NGO - Leaders for tomorrow
- Worked as Delhi Chapter Head in "Igniting Young Minds"
- Taught under privilege children in Orphanages

Education Background

- SVKM NMIMS - Mumbai, Maharashtra

  MBA – ITSM

  2022 - 2024

- University of Delhi

  B. Sc. (Hons) Computer Science

  2014 - 2017 [2nd place holder]

- Hansraj Smarak Senior Secondary School

  Intermediate and High School

  Completed in 2014 [Subject Topper- Math / C.S. / Chemistry]

About Me

Seeking a challenging position within an organization that fosters career development and growth. Eager to leverage my expertise in procurement and employee satisfaction services to contribute effectively while acquiring new skills. Committed to serving the organization with dedication and enthusiasm within a collaborative team environment.

Professional Experience

Agilon Health - MphRx | Business Support Analyst
Oct 2021 – Present

Key responsibilities:
- Develop, maintain, and provide support for Power BI dashboards and reports, ensuring alignment with business needs.
- Manage and optimize data sources, including databases, ensuring seamless integration with Power BI for efficient data visualization.
- Prepare and deliver client reports using a combination of Power BI, Excel, and SQL for data extraction, transformation, and presentation.
- Work with healthcare data formats such as HL7 and CCDA (Healthcare PHI), ensuring compliance with relevant data privacy and security standards.

Pregamate | Technical Services Specialist
Apr 2020 – Aug 2021

Key responsibilities:
- Create intuitive, HIPAA-compliant dashboards with RLS implementation that cater to healthcare stakeholders, such as administrators, and compliance teams. Ensure these reports meet the organization's needs for patient care, quality management, and regulatory reporting.
- Extract data from various databases, systems, and sources using SQL queries.
- Design and create Excel-based reports, dashboards, report automations and visualizations to effectively convey insights.

Jeevan Medical | Customer Care Executive
May 2018 - March 2020

Key responsibilities:
- Evaluated interactions between associates and customers to assess personnel performance.
- Explained online self-help options to customers to promote additional and after-hours support choices.
- Maintained and managed customer files and databases.
- Assigned and designated job territories to customer care staff according to performance and history.
- Took ownership of customers issues to follow problems through to resolution.