



Says



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

What do patients at Health Hub Medical Clinic say?

What might be going through their minds?

This can include their concerns, questions, or feedback.

This can encompass their worries, expectations, or goals related to their health.

preparation and maintenance of ZOHO books for health hub medicalclinic

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This could involve checking in, fillingout paperwork, or discussing symptoms with medical staff

This can range from anxiety or fear to relief or comfort.

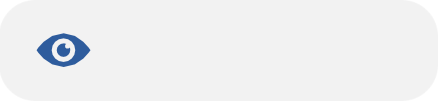


Does

What behavior have we observed?
What can we imagine them doing?



Feels



See an example

What are
their fears,
frustrations,
and anxieties?
What other
feelings might
influence their
behavior?