**Overview**

An enterprise application, functionally designed to enable utility billing and collection, based on energy usage data acquired from Meter Data Management System (MDMS). MBC in integration with Spot Billing Machines, gives access to data of end-user’s history of energy usage and arrears. The application offers complete billing solutions that scale from the smallest residential customer to the largest commercial and industrial account.

**Key Features**

* User friendly application and can be used with minimal training
* Meets the exhaustive requirement of MBC module for Utilities
* Access to complete history of customer account
* Energy demand and Ledger Statement generated monthly
* Enables view of consumption pattern
* Complete process flow from Metering to Billing to Collection.
* Reduces billing exceptions and cost
* Reduces unbilled revenue

**Key Benefits**

* Highly configurable to meet the specific requirements of utility.
* Easy viewing of key information like area wise revenue generation, revenue  
  collected, pending bills, defaulter details and collection status
* Flexible data collection with definable read cycles and routes
* Supports Normal billing, Door Lock, Meter stuck up and various other special  
  metering conditions
* Can be configured to multi-level messages to appear on bills for specific periods
* Supports configuration of bundled rates, fixed fees and charges, flat rates and  
  other charges
* Enables operator on field to accept payment from end-user via cash/cheque/ third  
  party aggregators

**System Requirements**

* Windows 98, ME, NT, 2000, XP, Vis