

SURYANSH SINGH

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Professional Summary

Results-oriented Associate Consultant with extensive experience in ServiceNow and a solid foundation in problem-solving and client relations. Seeking to transition into a Developer role to leverage technical expertise and passion for coding. Skilled in analyzing complex business requirements and implementing effective solutions within ServiceNow. Proficient in HTML, CSS, JavaScript, and Java, with hands-on experience in responsive web design and development. Known for adapting quickly to new technologies, including ServiceNow, and delivering high-quality projects within deadlines.

Experience

Allstate Solution Pvt Ltd.

Associate Consultant || ServiceNow

08/2022 - 11/2023

- Collaborated efficiently within a SCRUM team to achieve sprint goals and deliver high-quality results
- Collaborated with users to identify, analyze, and define needs and requirements, providing effective solutions to business challenges.
- Conducted additional analysis during development and testing phases to ensure task accuracy and quality
- Incident management, change management, problem management, configuration management, asset management, and other ServiceNow applications
- Configured workflows, scheduled tasks, monitored services, and implemented various ServiceNow automations
- Executed day-to-day, after-hours, tactical, and strategic initiatives related to ServiceNow management
- Optimized and reengineered over 20 workflows to align with business requirements, enhancing operational efficiency.

Education

Lovely Professional University

Bachelor of Technology (CSE)

01/2018 - 01/2022

Army Public School

Intermediate

01/2016 - 01/2017

Skills

- | | |
|------------------------------------|----------------|
| • Front-End: HTML, CSS, Javascript | • Framework: |
| • Tailwind (Framework) | • ReactJS |
| • C | • CPP |
| • Java | • Git & Github |

Projects

Amazon Clone Website

- Developed a functional clone of the Myntra e-commerce website to enhance web development skills.
- Utilized HTML, CSS, TailwindCSS, and JavaScript to create a responsive and interactive user interface.
- Implemented key functionalities such as product listings, and a shopping cart.
- Ensured the website was responsive and worked seamlessly on both desktop and mobile devices.

Personal Portfolio Website

- Developed a personal portfolio website to showcase my skills, projects, and professional experience.
- Utilized HTML for structuring, CSS and TailwindCSS for styling and responsive design, and JavaScript for adding interactivity.
- Implemented key features such as an introduction, about section, project showcases, and a contact form.
- Ensured the website is fully responsive and visually appealing on both desktop and mobile devices.

Certifications & Achievements

Data Structure & Algorithms

- [geeksforgeeks](#)

Solved 300+ Coding Challenges

- Successfully solved over 300 coding problems on Geeksforgeeks.
- Enhanced problem-solving skills and understanding of data structures and algorithms.
- Utilized C, C++, Java, and Python to develop efficient algorithms and solutions.

Professional Links

Portfolio

- <https://suryanshsingh99181.github.io/portfolio-website/>

GitHub

- <https://github.com/suryanshsingh99181>

Geeksforgeeks

- <https://www.geeksforgeeks.org/user/suryanshsingh99181/>