



**Online Safety and Training
Institute Pty Ltd.**
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Quality Policy

Online Safety and Training Institute Pty Ltd have defined and documented the following commitment with respect to quality.

Every individual has the responsibility to ensure that the intentions of this policy statement are understood, applied and maintained within their own activity area.

Online Safety and Training Institute have made a commitment:

- to use the disciplines of ISO 9001 to develop and maintain the processes needed to produce a level of all our products and services of a consistent standard of quality and above all at a competitive cost
- to foster good relationships with clients by effective communications with clients and encouraging honest and open feedback
- to continually improve the effectiveness of our Integrated Management System (IMS)
- to document and measure quality objectives and targets through internal audit and management review
- to deliver our product and services in accordance with the specifications and requirements of our clients
- that every employee constantly aims to improve the overall quality of Company products and services.

By adopting this philosophy, the clients of Online Safety and Training Institute will be assured of an excellent standard of completed projects and services in accordance with specifications and contracts.

Management has the ultimate responsibility to maintain the quality policy and shall promote all initiatives to attain and improve quality to:

- give all personnel adequate information and training to enable all tasks to be undertaken with a consistent standard of quality.
- ensure that excellent relations between Online Safety and Training Institute's management and employees are maintained.

A handwritten signature in black ink, appearing to be 'Shayne Daniels'.

Shayne Daniels
Chief Executive Officer