Surely Sanchez

Full Stack Software Engineer

CONTACT/ SOCIAL MEDIA

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EXPERIENCE

Sushi Bombs — *Sushi Chef/Server*

June 2023 - Present

- Prepare and serve a wide variety of sushi dishes, utilizing knowledge of Japanese cuisine.
- Maintain an accurate inventory of ingredients and supplies, resulting in a 8% reduction in costs.
- Resolve customer issues or complaints diplomatically.
- Promote specials and upselling additional items to enhance the customer experience.

General Assembly — *Software Engineering Apprentice*

March 2023 - June 2023

- Completed an immersive online program, gaining proficiency in web development fundamentals, programming languages, databases, front-end and back-end applications, and data structures.
- Developed several functional full-stack applications, both individually and in group settings within tight 5-day deadlines.
- Acquired not only technical knowledge but also a growth and continuous learning mindset to keep improving my skills.

Fl Homes Realty & Mortage — *Real Estate Agent*

July 2022 - January 2023

- Leveraged negotiation and problem-solving skills to help meet both customer and clients needs, resulting in customer sales prices increasing 28%.
- Directed communication using applications like Zoom, Slack, and Google Meet to collaborate with clients and colleagues seamlessly.
- Incorporated CRM, FormSimplicity, Trello, Google Spreadsheets, and other platforms to organize transactions while providing personalized support to my clients.
- Managing my time effectively, granted me to juggle multiple
- priorities and meet deadlines.

Elite Ocean View Realty — *Sales Customer Service Representative*

December 2021 - June 2022

- Managed and maintained an extensive database of customer records.
- Resolved customer issues and inquiries professionally, maintaining a high level of customer satisfaction.
- In depth knowledge of company's product and services, its features, benefits, and how it addresses customer needs.
- Quickly grasping new technical concepts and staying updated on industry trends.

TECH SKILLS

- HTML
- CSS
- JavaScript
- Python
- React
- Nodejs
- Express
- Django
- MongoDB(Mongoose)
- SQL Database
- Tailwind
- Bootstrap
- AWS
- RESTful APIs

SKILLS

- Attention to detail
- Problem-solving
- Data Analysis
- Creativity
- Adapbility
- Teamwork
- Continuous learning
- Customer Service
- Analytical thinking
- Agile and Project Management
- Integrity

LANGUAGES

- English
- Spanish

EDUCATION

- **General Assembly**
  - 500+ hours course program
- **Udemy MERN Infrastructure**
  - 12+ hours video course
- **Licensed Real Estate Sales Associates Certificate**