

North Bay Regional Health Centre – User Stories

Features: Patient eCards and Hospital Events

A Guest user is anyone who accesses the North Bay Regional Health Centre website. These are users who access the website without log in credentials. A Registered User and Administrator have log in credentials. Our system will support all 3 user types (Guest, Registered User, Administrator).

Visibility

Visibility	Guest	Registered User	Administrator
Sees Patient eCards	Their Own	Their Own	Yes
Sees Events	Yes	Yes	Yes
Sees Hospital Campuses	No	No	Yes

Guest - User Story:

Rachel has a close friend who was in an accident and recovering at the North Bay Regional Health Centre. She wants to wish her friend a speedy recovery, but the hospitals are not allowing guest visitors due to the Covid-19 pandemic. She decides to go to the North Bay Regional Health Centre website to send her friend a Patient eCard. She finds the "Send an eCard" link on the homepage. When she clicks this button, it navigates her to a form.

Rachel also sees a link to "Upcoming Events" on the homepage. When she clicks on this link, she gets redirected to a list of events hosted by the hospital.

Registered User - User Story:

Jack regularly goes to the North Bay Regional Health Centre for his dialysis treatment and has a registered account which allows him to log into the website. Whether or not he is logged in, he can see the Patient eCards form and also a list of upcoming events.

Administrator - User Story:

Sam works as an office administrator at the North Bay Regional Health Centre. He is able to log in and view all the Patient eCards which have been submitted.

Sam is also able to see both the events and hospital campuses pages.

Functionality

Functionality	Guest	Registered User	Administrator
See List of Patient eCards	No	No	Yes
Create Patient eCard	Their Own	Their Own	No
Update Patient eCard	No	No	Yes
Delete Patient eCard	No	No	No
See List of Events	Yes	Yes	Yes
Create Event	No	No	Yes
Update Event	No	No	Yes
Delete Event	No	No	Yes
See List of Hospitals	No	No	Yes
Create Hospital Campus	No	No	Yes
Update Hospital Campus	No	No	Yes
Delete Hospital Campus	No	No	Yes

Guest - User Story (continued):

Rachel is able to send her friend a Patient eCard by filling out a simple form. Once she clicks submit, she receives a confirmation message. She is unable to make any changes to the eCard once she clicks submit.

Rachel can see a list of upcoming events hosted by the hospital. But she is unable to register or RSVP to any of the events.

Registered User - User Story (continued):

Jack is able to send his friend a Patient eCard by filling out a simple form. Once he clicks submit, he receives a confirmation message. He is unable to make any changes to the eCard once he clicks submit.

Jack can see a list of upcoming events at the hospital and is able to register or RSVP to them when he's logged in.

Administrator - User Story (continued):

Sam can see a list of Patient eCards submitted by users but unable to create them himself. He is able to mark them as delivered but is unable to delete them as they are archived on the database.

As an administrator, Sam is able to create, update, or delete any information about the events and hospital campuses.