

# SUSAN EVANS

## UX Designer + Developer

susanev.com

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(206) 395-8146

I have a diverse background in UX design and code and am passionate about improving the human experience by combining deep design and technical knowledge to craft digital experiences.

## SKILLS

### Design & Research

Rapid prototyping

Interaction design

Typography & layout

Survey design

Usability studies

### Programming

JavaScript

HTML & CSS

Ruby on Rails

Java

Python

## EDUCATION

### University of Washington

MS in Human Centered Design & Engineering

Graduated Jun 2016

### University of Arizona

BS in Computer Science and Mathematics

Graduated Dec 2008

## WORK EXPERIENCE

### User Experience Designer

#### Premiera Blue Cross

Jan 2017 – Present

Lead research-based design improvements on an agile team focused on improving our digital member experience. I have led design on the member's dashboard, claims and payments, preferences center, and information architecture. My process includes baseline usability studies, design and iteration, usability studies, and front-end implementation.

### University of WA, Lead-it-Yourself!

Feb 2014 – Mar 2016

Conducted interviews to understand the needs of people who lead workshops focused on the advancement of women and people of color in engineering fields. The interviews informed design iterations and prototypes of tools to improve the experience—which were further guided by usability studies. During implementation I worked closely with the lead developer to bring the design to life.

### Computer Science Instructor

#### Ada Developers Academy

Nov 2016 – Present

Design and teach a series of Ruby classes in an intentionally safe and inclusive, learning community centered around students. Regularly gather student feedback to inform curriculum iteration and advocate for and mentor students who are transitioning into tech.

### University of WA, CSE & HCDE

Mar 2016 – Present

Design and teach undergraduate and graduate introductory programming courses using a variety of languages including Java, Processing, p5.js, HTML/CSS, and Git.