SUSAN EVANS

UX Designer + Developer

susanev.com

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(206) 395-8146

I have a diverse background in UX design and code and am passionate about improving the human experience by combining deep technical and design knowledge to craft digital experiences.

SKILLS

Design & Research	Programming
Rapid prototyping	Java
Interaction design	Python
Typography & layout	Ruby on Rails
Survey design	JavaScript
Usability studies	HTML & CSS

EDUCATION

University of Washington
MS in Human Centered Design & Engineering
Graduated Jun 2016

University of Arizona
BS in Computer Science and Mathematics
Graduated Dec 2008

WORK EXPERIENCE

User Experience Designer
Premera Blue Cross
Jan 2017 – Present

Leading research-based design improvements on an agile team focused on improving our digital member experience. I have led design on the member's dashboard, claims and payments, preferences center, and information architecture. My process includes baseline usability studies, design and iteration, usability studies, and front-end implementation.

University of Washington, Lead-it-Yourself!
Feb 2014 – Mar 2016

Conducted interviews to understand the needs of people who lead workshops focused on the advancement of women and people of color in engineering fields. The interviews informed design iterations and prototypes of tools to improve the experience—which were further guided by usability studies. During implementation I worked closely with the lead developer to bring the design to life.

Computer Science Instructor
Ada Developers Academy
Nov 2016 – Present

Design and teach a series of Ruby classes in an intentionally safe and inclusive, learning community centered around students. Regularly gather student feedback to inform curriculum iteration and advocate for and mentor students who are transitioning into tech.

University of Washington, CSE & HCDE
Mar 2016 – Present

Design and teach undergraduate and graduate introductory programming courses using a variety of languages including Java, Processing, p5.js, HTML/CSS, and Git.