Susan Giang

www.susangiang.ca • giangsusan@gmail.com

Skills & Tools

Design: UI/UX, responsive web, wireframing, prototyping, UX research, user testing, Sketch, Invision, Zeplin, Principle, Adobe Photoshop/Illustrator

Development: HTML, CSS, C++

Education

University of Waterloo
B.ASc candidate, Systems Design Engineering, Class of 2018

Experience

Product Design Intern, Symbility Intersect   May 2017 - Aug 2017
- Met with clients to gather requirements, design interfaces and prototype experiences on Invision for multiple key features on an insurance claims management platform
- Independently conducted research and assembled a thorough and concise, developer-ready, AODA-compliant styleguide for a client in the human resources services and technology industry
- Designed beautiful illustrations that adhered to specific brand guidelines

Product Design Intern, Sprout at Work   Sept 2016 - Dec 2016
- Designed low- to high-fidelity web and mobile interfaces for Sprout Health
- Designed Sprout Care, a feature for certified practitioners; received excellent feedback and praise during beta testing

UX Design Intern, AIR MILES   Jan 2016 - Apr 2016
- Improved car and hotel booking experience by conducting usability tests, competitive analyses, and hosting internal focus group sessions; worked closely with developers during implementation

UX Design Intern, IBM   Jun 2015 - Sept 2015
- Worked closely with a team of designers and developers to redesign IoT Real Time Insights by revising workflows and designing interfaces that comply with IBM Design Language and usability heuristics

Projects

Kenko   Sept 2017 - Apr 2018

Preventative healthcare mobile app for individuals at risk of diabetes to track meals, receive personalized recommendations, and improve diabetes literacy

Time   Jun 2016 - Sept 2016

Mobile app that monitor's user moods and habits to provide meaningful insights and encourage data-driven lifestyle changes

Involvement

UW/UX Club Executive, University of Waterloo   Sept 2017 - Present
Fostering the design community by hosting design events for Waterloo's UX club