

Susan Giang

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Skills & Tools	Design: UI/UX, responsive web, wireframing, prototyping, UX research, user testing, Sketch, Invision, Zeplin, Principle, Adobe Photoshop/Illustrator
	Development: HTML, CSS, C++
Education	University of Waterloo B.ASc candidate, Systems Design Engineering, Class of 2018
Experience	Product Design Intern, Symbility Intersect May 2017 - Aug 2017 <ul style="list-style-type: none">Met with clients to gather requirements, design interfaces and prototype experiences on Invision for multiple key features on an insurance claims management platformIndependently conducted research and assembled a thorough and concise, developer-ready, AODA-compliant styleguide for a client in the human resources services and technology industryDesigned beautiful illustrations that adhered to specific brand guidelines
	Product Design Intern, Sprout at Work Sept 2016 - Dec 2016 <ul style="list-style-type: none">Designed low- to high-fidelity web and mobile interfaces for Sprout HealthDesigned Sprout Care, a feature for certified practitioners; received excellent feedback and praise during beta testing
	UX Design Intern, AIR MILES Jan 2016 - Apr 2016 <ul style="list-style-type: none">Improved car and hotel booking experience by conducting usability tests, competitive analyses, and hosting internal focus group sessions; worked closely with developers during implementation
	UX Design Intern, IBM Jun 2015 - Sept 2015 <ul style="list-style-type: none">Worked closely with a team of designers and developers to redesign IoT Real Time Insights by revising workflows and designing interfaces that comply with IBM Design Language and usability heuristics
	Projects Time Jun 2016 - Sept 2016 Mobile app that monitor's user moods and habits to provide meaningful insights and encourage data-driven lifestyle changes
Involvement	UW/UX Club Executive, University of Waterloo Sept 2017 - Present Organizing events and hosting design workshops for Waterloo's UX club