

# Graphics

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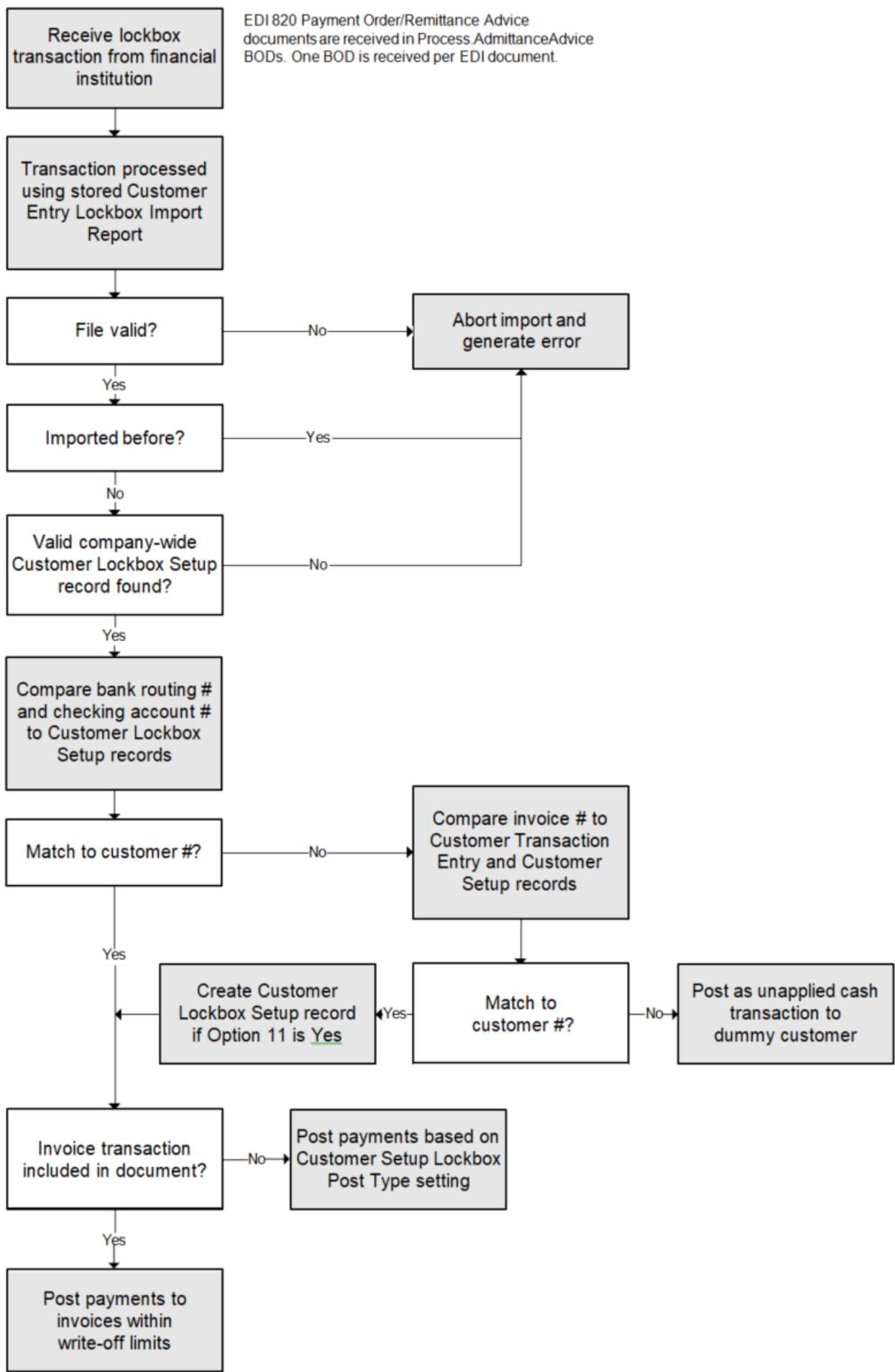
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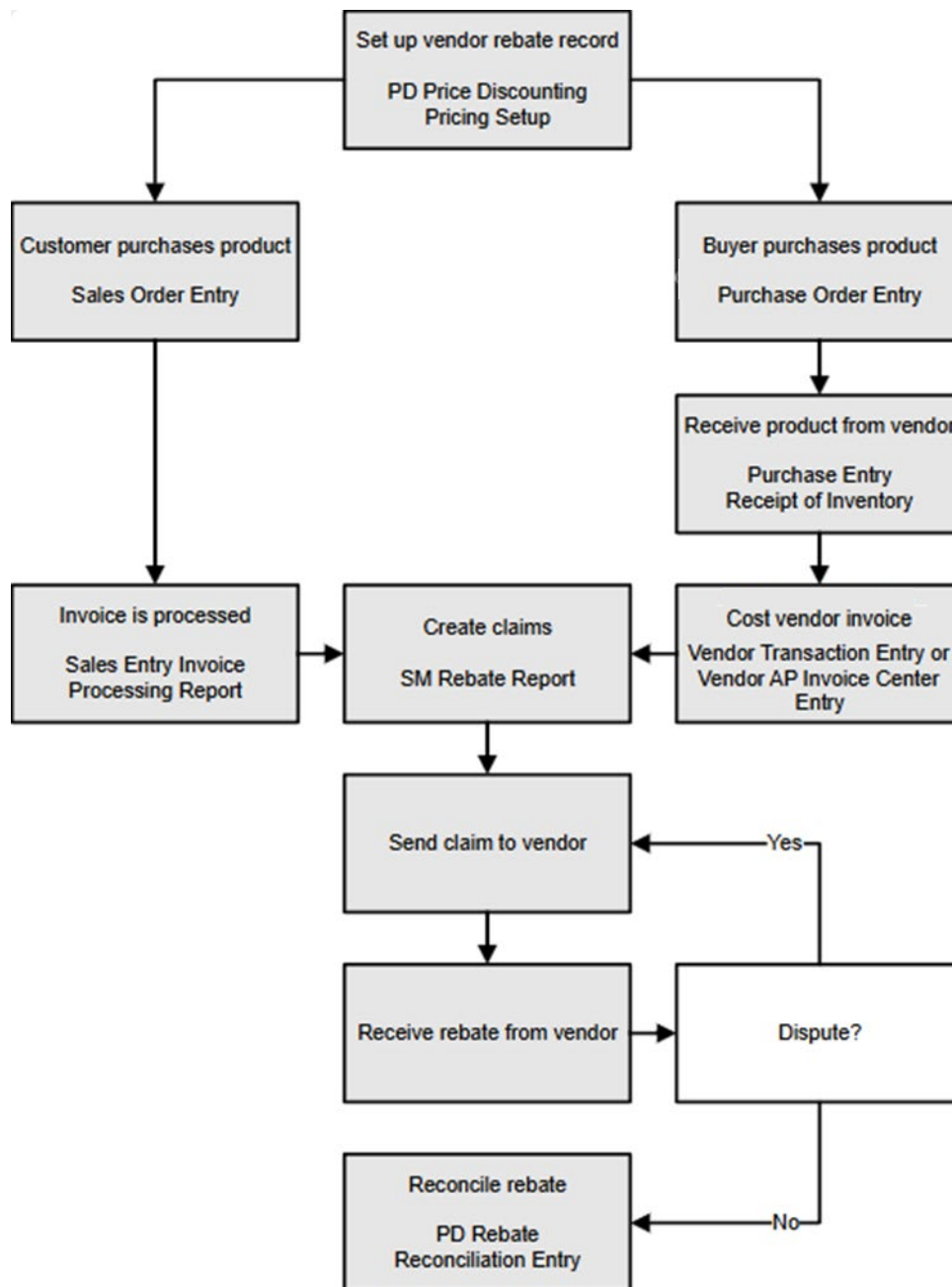
# Customer lockbox import process workflow

This diagram shows the workflow for receiving EDI 820 Payment Order/Remittance Advice documents from your vendor trading partners. The lockbox transactions are sent from financial institutions.



## Vendor rebates workflow

This diagram shows the workflow for processing vendor rebates.



## Line item creation flowchart

A sales order is created in Distribution SX.e after you create an issue in Storeroom. Depending on the type of inventory available to fill the order, a single line item on an issue can result in one or more of these line items on the sales order:

- Line item for customer-owned inventory
- Line item for distributor-owned inventory
- Line item for lost business

This diagram shows the logic that is used to determine which line items are included on the sales order.

