



Susanne Norén

UX Designer & certified accessibility expert with 4+ years experience. Passionate about creating inclusive, user-centered experiences and solving complex problems through thoughtful design and collaboration.

Contact

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Skillset

User Research
UX Design
Accessibility
Cross-functionality
User testing
Workshop Facilitation
Wireframing
Prototyping

Languages

Swedish: Native
English: Fluent

Work experience

Esatto, UX Designer & Accessibility specialist

- Leading UX throughout the entire design process across multiple projects, applying Design Thinking and Double Diamond to deliver user-centered solutions.
- Championing accessibility by integrating WCAG 2.1/2.2 and EN 301 549 standards, while educating teams and clients on accessible design practices.
- Fostering cross-functional collaboration with developers, designers, and stakeholders to deliver innovative, practical solutions.

Sep 2022 – Present

Statens Veterinärmedicinska Anstalt, UX Designer

- Applying WCAG 2.1 standards to both new and existing designs to ensure accessibility across all platforms.
- Creating wireframes, prototypes, and UI designs to transform user insights into intuitive, engaging interfaces.
- Introducing and applying design principles to establish cohesive, user-friendly experiences across projects.

Dec 2019 – Sep 2022

Decerno, UX Design Intern

- Conducted journey mapping, feasibility studies, and user test analysis to inform design decisions.
- Implemented user tests and participated in workshops and design sprints to refine solutions and improve usability.

Jan 2019 – June 2019

Education

Certified Professional in Accessibility Core Competencies (CPACC)

International Association of Accessibility Professionals (IAAP)

Nov 2024 – Dec 2027

Interaction Design, Bachelors degree

Stockholm University

Aug 2016 – Jun 2019