

Software Developer

Personal Profile

I am a software developer with hands on experience and education in applications development and all levels of testing. I am also trained in Agile project management.

Summary of Skills

Coding Languages:

C#, JAVA, JavaScript, HTML, CSS, SassScript, PHP, Kotlin, Swift, Dart, TypeScript, Python, R, SQL, NoSQL

General Development Tools and Skills:

JIRA, Trello, MS Project, Kanban, Scrum, RUP, UML, Database Design, QA Testing, API, Git

Frameworks/Systems

MVC, N-Tier, AngularJS, Bootstrap, Flutter, Android Studio, XCode, Visual Studio, Django, Node, SQLServer, MySQL, MongoDB, Apache, Sass, ASP.NET

Other Professional Skills

Project Management, Coaching, Stakeholder Management, Business Intelligence

Education

- Diploma in Information Technology Web and Mobile Development, June 2021
 New Brunswick Community College Moncton | Moncton, New Brunswick
- Certificate in Agile Project Management, August 2020
 University of Toronto | Toronto, Ontario
- Bachelor of Science Human Ecology, (Incomplete Units)
 University of the Philippines Los Banos | Los Banos, Philippines

Training and Seminars

- Google Cloud Platform Fundamentals: Core Infrastructure | Google Cloud through Coursera
- Data Science: R Basics and Visualization | HarvardX through Edx
- Competitive Intelligence Training | Lexmark R&D Corporation
- Operational Excellence LEAN Training | Lexmark R&D Corporation
- Operational Excellence- Practical Problem Solving | Lexmark R&D Corporation
- COACH Training and Certification | Eperformax
- TIER/IETR Teaching and Feedback Training and Certification | Eperformax

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Professional Experience

Development Officer (June 2017 to March 2019)

Youth Impact | Moncton, New Brunswick

- Led and facilitated fundraising programs of the agency using various techniques and channels
- Handled the data management of the agency's constituency base and fundraising programs
- Performed grant writing, prospect research, and foundation research of potential donors
- Managed communication activities including newsletters, and other constituent communication

Key Highlights:

- Led the project the donor management migration that increased staff productivity and data accuracy
- Started the website redesign project to give the agency a stronger branding and communication strategy
- Coordinated major fundraising events that achieved over 100% of the target amount and participation

➤ Head of Operations and Customer Experience (May 2016 to November 2016)

Nobel Coaching | Independent Contractor

- Handled the operational aspect of the startup, managed its day-to-day activities, and process design
- Led the team of Advisors who establish high-touch relationship with clients to ensure that needs are met

Competitive Intelligence Analyst (April 2012 to March 2015)

Lexmark Research and Development Corporation | Cebu Philippines

- Performed market and competitive analysis on the performance of current players in the imaging industry
- Organized performance benchmark and trending reports, and other tools as aids for executive decision-making

Key Highlights:

- Received two iDesign Behavior Awards for exhibiting exemplary behaviors and values
- Two-time recipient of Manager's Appreciation for services rendered to the department
- Lead process improvement project (A3) to improve the team's productivity and accuracy

Strategic Consultancy and Performance Maximization Supervisor (June 2010 to December 2011)

Eperformax Contact Center | Cebu Philippines

- Managed the recruitment, staffing, and performance development of the Quality Specialist team
- Collaborated with various teams to develop strategies for performance development to achieve client goals
- Led client-initiated projects and supervised client relationships and strategic insights for product improvement

Key Highlights:

- Led the project for a major Enterprise RP migration for the site
- First Quality and Analytics Supervisor of the program for the site
- Spearheaded the project to create independent Quality department