Susan Ubogu

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EDUCATION

University of Massachusetts Amherst | Commonwealth Honors College

Amherst, MA

Manning College of Information and Computer Sciences | Isenberg School of Management

MS in Data Analytics & Computational Social Science (Accelerated Master's Degree)

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Candidate, May 2025

BSc in Computer Science | BBA in Operations and Information Management | Business Analytics Certificate

May 2024

RELEVANT EXPERIENCE

Ernst & Young

Boston, MA

Tech Risk Intern | Assurance

June 2024 – August 2024

- Improved IT controls by conducting 13 detailed risk assessments on various processes documenting the walkthroughs
- Facilitated SOC reporting through working with Assurance teams to assess more than 25 IT control environments
- Used data analytics techniques to improve risk assessments, resulting in a 20% increase in SOC report accuracy

RBC Capital Markets

Jersey City, NJ

Summer Analyst | Quantitative Technology & Solutions | Credit Murex | HSBC Migration Project

June 2023 – August 2023

- Rapidly acclimated to the proprietary trading systems, showcasing adaptability in navigating complex financial platforms crucial to investment banking operations
- Built a custom program capable of processing FpML files from the HSBC platform and transforming them into a CSV
- Collaborated with Business Analysts to meticulously map the diverse fields of trades from HSBC onto RBC's format
- Conducted an in-depth analysis of the Murex platform, gaining comprehensive knowledge to construct a data dictionary

Summer Analyst | Quantitative Technology & Solutions | Data Content & Modeling Team

June 2022 – *August* 2022

- Reorganize, analyze, and condense 2,000+ units of data with Python, and Power BI to build a comprehensive report
- Classifying the maturity of approximately 65,000 datasets used by internal applications
- Collaborate with upper management and stakeholders to assess which critical data elements are needed for dataset maturity
- Develop visualization to highlight the impact of the DCM team to the Chief Information Officer

Project Destined

Boston, MA

Intern | Boston Financial x ORIX

September 2023 – December 2023

- Participated in the evaluation of a live real estate deal involving the development of a multi-family asset in Boston
- Prepared and presented an investment memo to real estate professionals from Boston Financial, Boston Properties, etc.
- Received 60+ hours of training on real estate fundamentals, property valuation, deal financing, financial modeling, and market research, hold periods, and exit cap rates
- Worked with professionals at Boston Financial x ORIX

LEADERSHIP EXPERIENCE

Fortunato IX | A Tech Consulting Firm

Lagos, Nigeria

Founder & Chief Executive Officer

September 2016 – December 2023

- Consulted clients on internal projects to help them understand the impact of the technology sector on their industry
- Built websites and mobile applications for client companies that improved efficiencies & increased external performance
- Managed a team of 7 commission-based employees
- Establish a recurring client base of 13 entities through continuous work with an average rating of 4.7/5

It's Never Your Fault | An NGO

Lagos, Nigeria

Co-founder & Social Media Manager

December 2018 - December 2023

- Started petition to end child marriage that has 470,000+ signatures and is in the early stages of speaking to lawmakers
- Managed all social media accounts with 1,000 followers on both
- Coordinated with three teams in diverse sectors to ensure success with the petition and varying events we host
- Planned panel discussion and fundraiser for abused women raising \$1500 with 200% more in attendance than expected

CAMPUS ENGAGEMENT

Isenberg Insurance Academy

Amherst, MA

Isenberg Insurance Academy Chief Executive Officer

January 2023 to May 2024

Delta Sigma Pi - Pi Rho Chapter

Amherst, MA December 2022 to December 2023

Vice President of Professional Activities

Amherst, MA

College of Information & Computer Sciences Career Services

September 2021 to September 2023

Career Developer

• Plan and organize 12 events, including the Tech Fair which had over 750 students and industry leaders in attendance

- Work 10 hours a week to help students review their resumes and obtain internships, co-ops, or full-time placements
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• Hold resume reviews, internship and job search appointments with over 150 students multiple times a week

SKILLS