

## CIRCULAR

Date: 13th May 2016

Sub: Procedure for new connection applications for load >100 kW under Commercial & Industrial Category

A review meeting under the chairmanship of Hon'ble Chief Secretary, Govt. of Maharashtra and Hon'ble Secretary, DIPP was held at Mantralaya on 12<sup>th</sup> April 2016. During the meeting it was reiterated that all efforts are required to be made for releasing electric supply within 15 days with special focus on processing new Connection applications with load of 100 kW & above under Commercial and Industrial categories.

Following approach shall be deployed for releasing electric supply for applications under Commercial and Industrial categories where applied load is 100 kW & above.

- 1. All new connection applications for load 100 kW & above under Commercial and Industrial Category, shall be accepted only Online and no manual applications shall be accepted at Customer Relation Centers (CRC) and Distribution Customer Acquisition (DCA).
- 2. Only two documents shall be uploaded and accepted along with the application
  - a. Identity Proof
  - b. Ownership / Occupancy Proof of the premise

If Applicant is a Company or Firm, authorization letter shall be taken.

- 3. All statutory charges as listed below shall be accepted Online along with the application at the time of application registration.
  - a. Application Processing charges,
  - b. Service Connection Charges,
  - c. Security Deposit

No application shall be processed if the payment is not received.

- 4. As per the
  - a. Directive from Ministry of Power, Govt. of India (GoI) for streamlining the process and reducing the time taken for releasing the Electric Supply to Industrial and Commercial category consumers, and
  - b. Practice Direction from MERC vide Ref. No. MERC/CGRF CELL/REG/2015 dt. 20<sup>th</sup> April 2015.

All efforts need to be taken to release Electric Supply within 15 days from the date of application and payment.

 Status of all new connection applications, having load 100 kW and above to be reviewed regularly by concerned departments (DCA / CRC, CMG, CED, NPAG, DZT's, DOM, MIT) to ensure that supply is released within 15 days after receipt of completed application along with payment.

Above directions shall be made applicable with immediate effect.

(Sunil Joglekar)

Chief - Distribution Customer Services