Procedure and Guidelines for Meter Testing

You can now submit an online request to have the Tata Power Meter tested incase you feel that the meter is faulty.

You can either have the meter tested at your premise (onsite meter testing) OR in the Tata Power laboratory (Lab testing).

During the course of meter testing, you also have an option to witness the testing.

The Lab meter testing is carried out at the Matunga Office every Wednesday and Friday between 2 p.m. to 5 p.m. Consumers are intimated well in advance over phone about the probable date and time of testing.

Once the meter testing is complete, report for the same is shared with the consumer. In case, the consumer is not able to witness the testing, Tata Power will complete the testing and forward a copy of the test report within 7 working days of testing.

If the meter is found defective, it will be replaced and necessary adjustments will be made in the subsequent bills.

Below are the testing charges that is applicable, the same would be billed in the forthcoming bill.

METER TESTING AT SITE / CONSUMER PREMISE	
PARTICULARS	**AMOUNT IN RS.**
Single Phase Meter	100
Three Phase Meter	350

METER TESTING IN LABORATORY	
PARTICULARS	**AMOUNT IN RS.**
Single Phase Meter	200
Three Phase Meter	500
Trivector/MD/TOD Meter	1000

In case if the meter is found defective the charges will be reversed.

Please note, this online facility is applicable only for testing the TATA Power meters.

In case the meter belongs to R-Infra, the application form for meter testing needs to be submitted at your nearest Tata Power Customer Relations Center and the testing charges need to be paid at the R-Infra Office.

Dear consumer, the excess billing concern is not necessarily due to the meter being faulty. It can be due to seasonal variation, faulty appliance/appliances consuming high units, earthing leakage etc. The below reckoner will help you understand the consumption pattern of various appliances.

MONTHLY ENERGY CONSUMPTION READY RECKONER								
AVERAGE USAGE IN HOURS PER DAY								
TYPE OF APPLIANCE	**WATTS**	**1**	**2**	**4**	**6**	**8**	**10**	**12**
ESTIMATED UNITS CONSUMED IN 30 DAYS								
TUBE LIGHT (Electronic Choke)	36	1	2	4	6	9	11	13
TUBE LIGHT (Ordinary Choke)	52	2	3	6	9	12	16	19
CEILING FAN / TABLE FAN	40	1	2	5	7	10	12	14
CEILING FAN	75	2	5	9	14	18	23	27
EXHAUST FAN : DOMESTIC	250	8	15	30	45	60	75	90
FRIDGE 165 LTRS	100	**CONTINUOUS RUNNING 2 UNITS / DAY**						
FRIDGE 310 LTRS	400	**CONTINUOUS RUNNING 3 UNITS / DAY**						
COLOUR TV	80	2	5	10	14	19	24	29
COMPUTER	300	9	18	36	54	72	90	108
PRINTER	25	1	2	3	5	6	8	9
WATER PUMP 0.5 HP	375	11	23	45	68	90	113	135
ROOM A/C 1 TON	1400	42	84	168	252	336	420	504
ROOM A/C 1.5 TON	2100	63	126	252	378	504	630	756
AIR COOLER SMALL	250	8	15	30	45	60	75	90
AIR COOLER BIG	400	12	24	48	72	96	120	144
Appliances listed below may not normally operate beyond a few minutes or beyond a few hours in certain cases. The table has therefore to be used on actual consumption pattern.								
AVERAGE USAGE IN MINUTES PER DAY								
TYPE OF APPLIANCE	**WATTS**	**10**	**20**	**30**	**40**	**50**	**60**	**120**
ESTIMATED UNITS CONSUMED IN 30 DAYS								
ELECTRIC IRON	750	4	8	11	15	19	23	45
MIXER (BIG)	400	2	4	6	8	10	12	24
MIXER (SMALL)	250	1	3	4	5	6	8	15
GEYSER 1	2000	10	20	30	40	50	60	120
GEYSER 2	3000	15	30	45	60	75	90	180
GEYSER 3	6000	30	60	90	120	150	180	360
ELECTRIC KETTLE / STOVE	1000	5	10	15	20	25	30	60
ELECTRIC OVEN 1	350	2	4	5	7	9	11	21
ELECTRIC OVEN 2	500	3	5	8	10	13	15	30
WASHING MACHINE SEMI AUTO	230	1	2	3	5	6	7	14
WASHING MACHINE FULLY AUTO	320	2	3	5	6	8	10	19
VACUUM CLEANER	600	3	6	9	12	15	18	36
WATER PUMP 0.5 HP	375	2	4	6	8	9	11	23