Sushanth Kummari

SYSTEMS ENGINEER III

ACADEMIC HISTORY

University of Hyderabad | 2020 -2021

Post Graduation Diploma in Project Management

CMR Institute of Technology | 2016 - 2019

Bachelor of Technology
Electronics & Communication Engg

COURSES

- CyberArk PAM Administration - **Ongoing**
- Identity & Access Management
- Advanced Incident Response & Threat Hunting – **Ongoing**
- Certified in Cybersecurity
- AWS Cloud Solution Architect - Associate
- Cisco Certified Network Associate

SKILLS

- **Technical Skills:**
    - CyberArk Privileged Access Security (PAS)
    - Identity and Access Management (IAM)
    - Public Key Infrastructure (PKI)
    - Active Directory & Azure AD
    - Windows Server & Infrastructure
    - Security & Compliance
    - Virtualization & Cloud Technologies
    - Scripting & Automation (Powershell & Python)

- **Soft Skills:**
    - Innovative
    - Explore
    - Proactive
    - Team Management
    - Incident Management

CONTACT

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PROFESSIONAL SUMMARY

Results-driven IAM Engineer with expertise in CyberArk PAS, Windows Server, and Active Directory. Skilled in privileged access management, Azure AD, AAD Connect, and identity lifecycle management. Proficient in Windows Server (2008–2022), Group Policy, and LAPS, with a strong grasp of IAM operations, access controls, and cloud security. A proactive problem solver with expertise in security concepts and compliance best practices.

WORK EXPERIENCE

Systems Engineer III | May 2023 - Present

FactSet Research Systems Inc

- CyberArk Privileged Access Management (PAM): Administer Vault, PSM, CPM, and privileged accounts, ensuring security and compliance.
- IAM & User Management: Oversee identity lifecycle, access controls, and authentication across CyberArk, AD, and cloud platforms.
- CyberArk Account Onboarding & Inventory: Manage privileged account onboarding and maintain accurate inventory.
- Automation & Optimization: Develop PowerShell scripts to streamline CyberArk, IAM, and security operations.
- AWS IAM & Cloud Security: Configure and manage IAM policies, EC2, and FSx storage for secure access.
- Change & Implementation: Execute IAM, CyberArk, AD, and cloud infrastructure changes with minimal risk.
- Active Directory & Access Control: Manage AD replication, DFSR, authentication protocols, and Group Policies.
- Patch Management & Compliance: Automate patching with BigFix, ensuring security updates and compliance.
- Technology Evaluation: Research and implement new IAM and security solutions.
- Documentation & Mentorship: Create SOPs, train peers, and provide end-user support for IAM and security tools.

WORK HISTORY

Systems Engineer | April 2023 - May 2023

R1 RCM Inc

- Active Directory & Azure AD Management: Oversee user access, authentication, group policies, and security controls for seamless identity management.
- PowerShell & Automation: Learn and develop scripts to automate administrative tasks and improve efficiency.
- IT Infrastructure Understanding: Build expertise in networking, cloud services, and security best practices to optimize system performance.

Technical Support Engineer | January 2022 - Feb 2023

Teamware Solutions [Microsoft]

- Assessed and optimized IT infrastructure security and efficiency.
- Installed, configured, and troubleshoot software, hardware, and domain controllers.
- Managed Active Directory (AD), DNS, replication, domains & trust, and performance issues.
- Resolved authentication issues (NTLM, Kerberos) and frequent account lockouts.
- Created, configured, and troubleshot Group Policies (GPOs) and Fine-Grained Password Policies (FGPPs).
- Upgraded forest and domain functional levels and performed DC promotion/demotion.
- Resolved replication failures, trust issues, and stale record cleanup.
- Implemented LAPS for local admin password security and 2-hop Kerberos delegation.
- Diagnosed and fixed slow logons, user profile issues, and AD replication across sites.
- Provided technical knowledge sharing, triaging, and documentation.

Systems Administrator | October 2021- January 2022

JD Sports Fashion plc

- Server & Network Management: Installed, configured, and troubleshot server-class systems, hardware, and software, ensuring optimal performance.
- Active Directory & Exchange Administration: Managed AD user accounts, groups, policies, and MS Exchange email services.
- System Deployment & Imaging: Streamlined onboarding/offboarding through SCCM-based imaging and configuration.
- Technical Support & Troubleshooting: Resolved logon issues, applications, VPN connectivity, and provided end-user support.
- Documentation & Knowledge Sharing: Maintained SOPs and technical documentation for operational efficiency.

Support Engineer | April 2020 - October 2021

Pyramid IT Consulting [Wipro]

- PC & Software Support: Provided technical support for Windows and Microsoft Office applications, ensuring smooth user experience.
- SCCM Deployment & Configuration: Assisted in SCCM installation and setup for reliable system performance.
- Network & System Management: Installed and optimized cable management systems, hardware, and software to enhance network efficiency.
- Helpdesk & Troubleshooting: Managed helpdesk support, resolving technical issues and optimizing system performance.
- Data Security & Maintenance: Performed server backups to prevent data loss and ensure system reliability.
- User Training & Assistance: Educated users on software updates, system enhancements, and troubleshooting best practices.
- Service Request Management: Resolved technical issues within target timeframes, ensuring seamless IT operations.