SUSHANT KHATRI

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I am an enthusiastic IT student with practical skills in troubleshooting, system setup, and Microsoft 365. Certified in Azure Fundamentals and familiar with networking basics like IP addressing and subnetting. I'm reliable, eager to learn, and ready to bring a positive attitude to an IT helpdesk role.

Experience

JULY 2024 – PRESENT
Home Practices

- Set up and troubleshooted Windows PCs, drivers, and system updates.
- Installed and configured software, printers, and Wi-Fi routers.
- Practiced IP addressing, subnetting, and basic network troubleshooting.
- Created and managed virtual machines using Windows Sandbox and VirtualBox.
- Used Microsoft 365 tools including Outlook, Teams, and OneDrive.
- Completed Microsoft Azure Fundamentals (AZ-900) certification.
- Assisted family and friends with login, email, and device issues.

Certifications

- Microsoft Azure (AZ 900)
- Microsoft Excel
- Police Check
- Working With Children Check
- Covid & Flu vaccination

Education

ONGOING

Bachelor Of Cyber Security| Australian Catholic University | North Sydney, NSW

References

• Prakriti Khatri (RN) |0466111566 |khatriprakriti2058@gmail.com

• Shashi kala Khatri (RN) |0451151211 |kparu2058@gmail.com