Sushant Kumar
sshnt.kmr3@gmail.com
+917204438015

Experience

Huawei Technologies India Pvt Ltd.
Software Engineer   **June 2016 – Present**

- Full Stack developer role in Huawei IPCC team following Agile methodology.

- Analyzed business requirements, designed and developed 8 requirements in different modules of telecommunication domain.
- Reduced the loading time and refresh rate of a page which displayed data for more than 5000 agents from 40s to 3s.
- Integrated third party features onto Huawei platforms using Web Services.
- Provided support for troubleshooting and debugged 7 issues from live sites.

- Used Test Driven Development technique and automated tasks to provide a reliable service.
- Technologies used: Java, Spring, Hibernate, JSP, PL/SQL Oracle, WebServices (SOAP).

Skills

Programming languages	Java, Python,HTML-CSS, SQL, JavaScript
Libraries/Environments	Spring MVC, WebServices (SOAP & REST), Flask, jQuery, Linux

Projects

Voice based HCI *(Flask, jQuery):*
An application to communicate with an Ubuntu computer using voice commands, which supports 5 different applications. Applications utilized Google Voice API, SoundCloud API, twitter API and Weather API.

CCCockpit *(Spring, DbUtil library, PL-SQL Oracle, SOAP)*
A Web Application to monitor the Real time status of agents, teams in a Call Center and other call related parameters.

Customer Service Platform (Trouble Ticket)*(Spring, Hibernate, PL-SQL Oracle, SOAP)*
A Web Application in order to create Trouble tickets for customers calling into the call center of a vendor for various types of problems faced.

Education

Visvesvaraya Technological University   **August 2012 – June 2016**
Bachelor of Engineering in Information Science