SUSHANT SINGHAL

Business Analyst Intern | | Data Analyst

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SUMMARY

As an ambitious Business Analyst Intern, I aim to apply my skills in requirements gathering, documentation, and market analysis to deliver secure, scalable IT solutions. Eager to contribute to business growth and system efficiency, I bring a proven track record of enhancing product development through analytical problem-solving and clear communication.

EXPERIENCE

Business Analyst Intern

Accenture

01/2024 - 01/2024 ♥ Virtual internship

- Analyzed customer feedback on IT services, leading to a 10% enhancement in custom software solutions offered by the company.
- Collaborated with a team to design a proof of concept for a blockchain- based transaction system, which gained positive feedback from 5 potential clients.
- Presented feasibility studies and technical requirement documentation for new SaaS products contributing to a smoother development lifecycle.
- Guided a system implementation for automated business processes, which decreased manual intervention by 30% for client companies.
- Captured and documented functional and technical requirements by directly liaising with stakeholders, resulting in a 15% reduction in project kick-off time.

EDUCATION

Master of business administration in Business Analyst

Prestige institute of management and research

Bachelor's of science in mathematics

ITM University

= 2020 - 2023

♀ Gwalior,percentage-8.1%

Class 12th-MP Board

Mother terssa higher secondary school

iii july 2019-mar2020 ♥ Morena, percentage-84.4%

PROJECTS

- 1. Power bi dashboard on Madhav sales. "Improved Sales Forecasting Accuracy". Developed Customer Segmentation Model to Drive Targeted Sales
- 2. We also make SQL Projects on "Bike sale data analyst" to Identify Sales Trends Generated insights into seasonal sales trends and customer preferences.
- 3.Cohort Analysis (Python, Pandas, Matplotlib, Seaborn) June 2024 - Aug 2024
- Conducted cohort analysis on a large online retail dataset to analyze customer retention patterns.

SKILLS

Programming language

Business Process Automation

Functional Specification Technical

Documentation

COURSES

Introduction to data science

A certification by Great learning academy to level up my skill set to learn more

Data science and machine learning bootcamp

A comprehensive course by Udemy teaching applied data science with Python and machine learning techniques

CERTIFICATIONS

- 1. Nasscom digital 101 journey by futureskills
- 2. Recognized for high academic performance in a semester with silver medal.
- 3. Certification in using Microsoft Office applications
- **4.** Introduction to data science and dataanalytics python



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