# Non-Admin User Manual

This document explains how end-users can install, register, and log in to ViCTAA. For admin-specific instructions, please refer to the separate admin user manual.

Admins are responsible for assigning licenses to end-users. Once assigned, the end-user's reports will be sent directly to the admin who assigned the license. Admins will also share the installation link with employees.

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# **Getting Started**

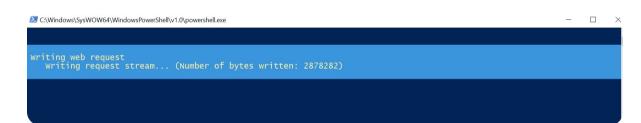
#### What You'll Receive

Your admin will send you an email containing your login credentials (email ID and password for account access) and a direct download link to the app installer.

For the initial release of ViCTAA, we are offering two versions: a standard version and an advanced version with Al capabilities. The Al-enabled version is larger in size, and it is up to the administration to decide which option best suits the organisation and end users

#### Step 1: Download and Install

- Click the installation link (ViCTAA Lite/ViCTAA Al as instructed your admin) shared with you.
  - If you encounter a message indicating an incomplete download, or if the downloaded file appears with a name like "Unconfirmed 530989.crdownload" and fails to complete, please refer to the troubleshooting instructions provided in the next section to resolve the issue.
  - If you encounter a "Virus detected" message during download, refer to the next section for troubleshooting steps.
  - o Note: These exceptions are commonly encountered while installing software similar to ViCTAA
- After the download is complete, go to your **Downloads** folder.
- Locate the ViCTAA.MSI file (or ViCTAA\_Lite.MSI)
- Double-click the file to begin installation
- If a "Windows protected your PC" dialog box appears, click More info, then select Run anyway to proceed
- If the dialog does not appear, proceed with the installation as usual
- Note: For ViCTAA\_Lite, the installation proceeds as usual. For ViCTAA\_AI, an additional file will be downloaded as part of the process. You will see the following download initiated(wait for it to complete):



# Step 2: Launch with Administrator Privileges

- After installation, go to your Desktop and locate the ViCTAA application
- Alternatively, press the Windows button and search for ViCTAA.MSI.
- Right-click on the application and select Run as Administrator. Click Yes when prompted
- Tip: To enable the application to run with admin privileges automatically from next time:
  - Right-click the application, select Properties
  - o Go to the Compatibility tab
  - Check Run this program as an administrator, click Apply, then OK
- From the next scan onwards, you can launch it by simply double-clicking the app

### **Step 3: Register Your Account**

- After installation, application will open automatically in your default web browser.
- Follow the on-screen prompts to create your account.
- Use your email id shared by admin to register.

### Step 4: Log In

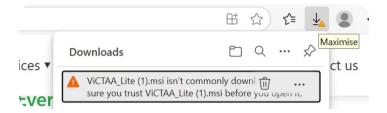
- After registration, you will be redirected to the login page.
- Enter your login credentials.
- Use the OTP sent to your registered email to complete the login.

(i) **Optional:** You can configure the app to launch automatically at system startup. Instructions are provided at the end of this guide.

# **Troubleshooting**

**Resolving Incomplete Download:** If you see a message indicating an incomplete download, and the file appears with the name "Unconfirmed 530989.crdownload", it means the download did not complete successfully. Follow the steps below to resolve this.

1. In your browser, click the download icon located near the top-right corner, next to your profile icon.

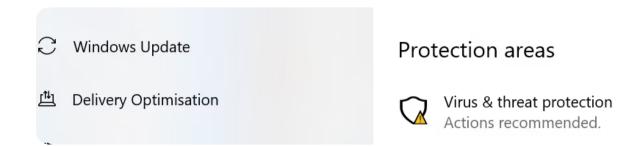


- 2. Hover over the warning message a set of three dots will appear on the right side
- 3. Click on the three dots next to the Delete button
- 4. You will get the option to delete, keep, Report this file as safe, learn more, download link. Click on Keep
- 5. A dialog box will open with the message: "Make sure you trust ViCTAA\_Lite (1).msi before you open it." Click on "Show more" to reveal additional options.
- 6. Select "Keep anyway" to confirm.
- 7. The download will now complete successfully, and you can proceed with installation and use as outlined at the beginning of this manual.

#### **Resolving Virus detected message**

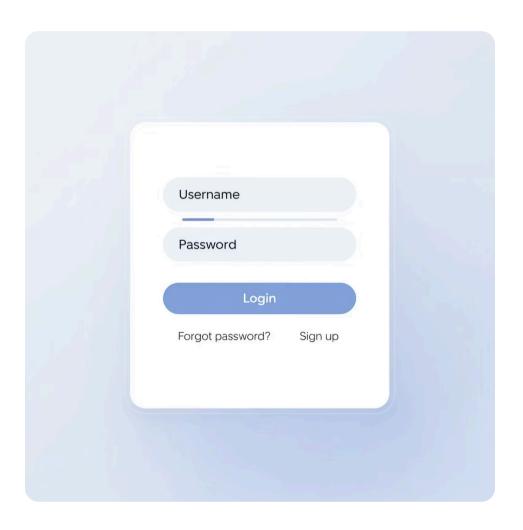


- Search for "Windows Security Settings" using the Start Menu search bar and click on the result.
- In the Windows Security window, select "Virus & Threat Protection" from the left-side panel or main dashboard.



- Under Virus & Threat Protection settings, click on "Manage settings".
- Toggle "Real-time protection" to Off. You can turn this back on once the installation is complete.

# **Login Process**



After installation and registration, you'll need to log in to access the application features:

- Enter your Username
- Enter your Password
- Click the Login button

If you've forgotten your password, click the "Forgot Password?" link. If you need to create a new account, click "Sign Up".

### **User Dashboard**

Upon successful login, users are taken to their dashboard, which provides a quick overview of their system's security status and activity. The dashboard displays:

#### **Total Vulnerabilities**

A count of known vulnerabilities identified during scans.

#### **Open Network Ports**

Shows the number of open ports that may pose security risks.

### **App Usage Time**

Displays the total time (in hours) spent on different applications.

#### **Total Threats / Missing Patches**

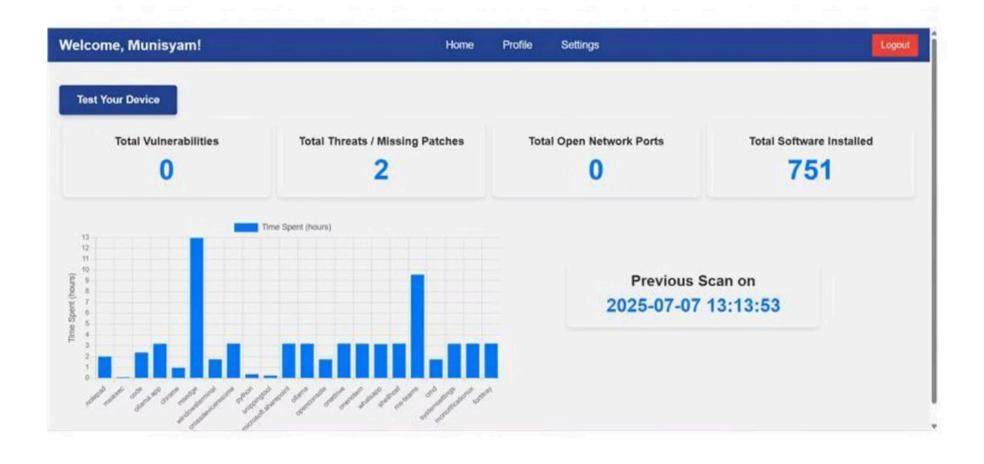
Highlights critical threats and missing updates that need attention.

#### **Installed Software**

A comprehensive list of all software and libraries installed on the device.

#### **Last Scan Date**

Indicates when the most recent security scan was completed.



# **Device Scanning**

Users can scan their device at any time by clicking the "Test Your Device" button on the dashboard. This opens a new browser tab displaying the scan results, organized into sections such as:

#### **System Information**

- CPU Information Detailed processor information including model, speed, and core count for performance monitoring
- Memory Information Current memory usage, available memory, and optimization details
- **Disk Information** Disk usage, health, capacity, and potential hardware failure identification
- Battery Health Battery charge, capacity, and overall condition monitoring

#### **Security & Threats**

- Threat Profile Summary Comprehensive summary of potential security threats with mitigation strategies
- Service Accounts Active service accounts with usage tracking and permission management
- Patch Updates System updates with latest patches to fix known vulnerabilities

#### **Network & Connectivity**

- Network Information Real-time network interface monitoring, IP addresses, and bandwidth usage
- Network Ports Open network ports monitoring for potential vulnerabilities
- System Ports Active system ports verification for security
- VPN Detections Active VPN connections for secure network traffic monitoring

#### **USB & Device Management**

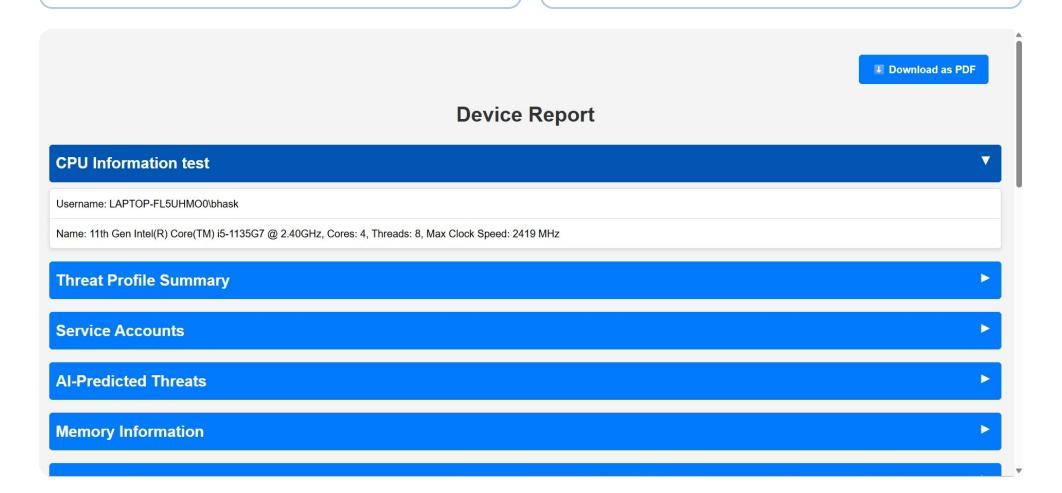
- USB Ports Status Status of USB ports (active/disabled) for unauthorized access prevention
- Detected USB Devices Currently connected
  USB devices listing
- USB Activity History 10-day log of USB device activity tracking

### **Application & Usage Monitoring**

- Recently Used Applications Tracking of recently opened applications for usage analysis
- Unused Applications Applications not used in the past 7 days for cleanup identification
- VPN Usage History 24-hour VPN connection times and duration monitoring

#### **Privacy & File Management**

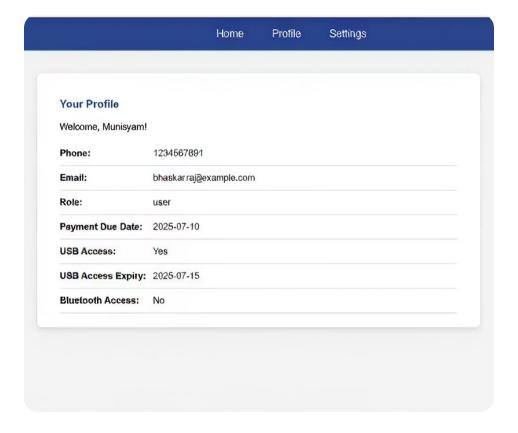
- Cookies & Cache Files System cookies and cache management for privacy maintenance
- Restricted Files Detection of restricted file types (e.g., .mp4, .mov, .mp3) to prevent unauthorized media transfer



### **User Profile**

The profile page provides a comprehensive view of your account details and access permissions granted by your administrator.

- Phone Number
- Email ID
- User Role
- Payment Due Date
- USB Access Status (whether access has been granted by the admin)
- USB Access Expiry Date
- Bluetooth Access Status (whether access has been granted by the admin)



### **Settings Page**

The **Settings** page displays key account information, including:

- Your registered Email Address
- The Admin Email Address linked to your account
- Options to Reset Password and Update Admin Email



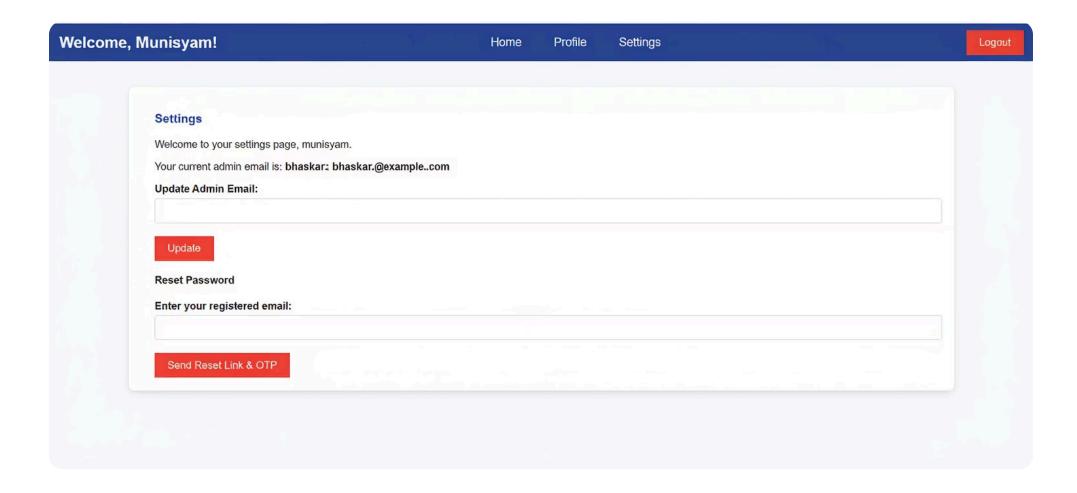
#### To Reset Your Password:

- 1. Enter your registered email address.
- 2. You will receive an email with a password reset link.
- 3. Click the link and follow the instructions to complete the reset.

### To Update Admin Email:

- 1. Enter the new admin's email address.
- 2. Click Reset.

Once updated, your scan reports will be sent to the new admin's dashboard.



# **Optional: Configure to Run at Startup**

To ensure the app launches automatically when the system starts, follow these steps:

#### Step 1: Open Task Scheduler

• Press Win + R, type taskschd.msc, and press Enter to open Task Scheduler.

#### Step 2: Locate the ViCTAA Task

• In the Task Scheduler Library, locate the ViCTAA task.

#### **Step 3: Configure Triggers**

- Right-click the ViCTAA task and select Properties.
- Go to the Triggers tab.
- Click New, then:
- Set Begin the task to At startup.
- Click OK to save the trigger.

#### **Step 4: Configure Actions**

- Go to the Actions tab.
- Click Edit (or New if no action exists).
- In the **Program/script** field, browse and select the ViCTAA executable (e.g., **victaa.exe**).
- Click OK to save the action.

#### **Step 5: Finalize and Save**

• Click **OK** on the task properties window to apply all changes.

Note: The app will now automatically launch at system startup with administrative privileges, if configured accordingly.

### **Contact Us**

For more information and guidance please contact us

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