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**Re: Claim Number : 136229309**

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**From** Sushil Tripathi <tripathi.sushil@tcs.com>  
**Date** Mon 1/5/2026 3:00 PM  
**To** tcs.his@mediassist.in <tcs.his@mediassist.in>

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**Subject:** Declaration for Non-Availability of Hospital Documents – Reimbursement Claim

Dear team,

I am submitting this mail in continuation of my reimbursement claim for the treatment of my mother-in-law.

**Claim Details:**

Patient Name: Mrs. Neeta Awasthi

Hospital Name: Azad Hospital, Unnao (U.P.)

Date of Admission/Surgery: 01-11-2025

Procedure: Perianal Abscess Drainage

Claim Type: Reimbursement

The treatment was carried out in a small private hospital, which is not a corporate/NABH accredited hospital. Due to the hospital's limited infrastructure and standard practices, the following documents are not maintained or issued by the hospital:

Hospital room rent tariff chart (GW/Semi/Pvt category)

Separate pre-numbered paid receipt against final bill

Blood bag sticker (no blood transfusion was done during treatment)

Detailed indoor case papers with duty doctor/nursing vital monitoring chart

Pre-anaesthesia check-up notes and detailed OT notes

Detailed breakup for non-admissible “Other Charges”

Hospital Registration Certificate & Bio-Medical Waste Management Certificate

Treating doctor registration certificate

Digital payment proof (payment made in cash as per hospital practice)

All available documents have already been submitted, including:

- Discharge summary
- Handwritten OT/procedure notes
- Final bill & cash memo
- Investigation reports

The non-availability of the above documents is beyond the control of the claimant. I request you to kindly consider the claim on the basis of available documents and process it sympathetically.

Please let me know if any further clarification is required from my side.

Thank you for your support.

Yours sincerely,

Sushil Kumar Tripathi

Relationship with Patient: Son-in-law

Mobile No: 7054349692

Email ID: tripathi.sushil@tcs.com

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**From:** Sushil Tripathi <tripathi.sushil@tcs.com>  
**Sent:** Monday, December 22, 2025 2:44 PM  
**To:** tcs.his@mediassist.in <tcs.his@mediassist.in>  
**Subject:** Claim Number : 136229309

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Hi Team,

I provided all the documents that are given by hospital. further missing documents They not providing please suggest and help.

Thanks,  
Sushil Tripathi  
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