



Priya Tiwari

IT Support

Contact

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WWW

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Skills

HTML



SQL



Shopify



Wordpress



Languages

English



To work in challenging and dynamic environment to keep adding value myself and simultaneously contribute to the growth and success of the organization.

Work History

2019-12 -
Current

IT Technical Support Representative

Obeetee Private Limited, Mirzapur

Stock/ Inventory Management:

- Stock maintenance on Oracle
- EDP status verification
- Sales Report Maintenance
- Dispatch planning and location transfer
- Using BUSY software as well for fast inventory management and invoicing

Marketplaces:

- Uploading content sheet
- Organize internal record sheet for selected data
- Order Processing and Invoicing
- Working on Amazon, Ajio, Tata Cliq and Pepperfry of firm
- Working on Vinculam for real time inventory on all marketplaces and store as well

Shopify:

- Inventory Updating
- Order Processing and Invoicing
- Razorpay, Paypal integration for payment

Resolved diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones.

2018-10 -
2019-12

IT Technical Support Representative

I Controls & System, Noida

Gave support through Oracle(Toad)

2018-06 -
2018-10

IT Support

D R Solutions, Ghaziabad

Worked on Oracle(toad)

Education

2014-08 -
2018-06

B. Tech: Computer Science

Radha Govind Group of Institutions - Meerut

Very Good

With 74% aggregation

Hindi



Very Good

Certificate for Completion of C Training from IIT Bombay

Passing an online exam, conducted remotely from IIT Bombay, is a pre-requisite for completing this training.