



Dr Abhijit Chakrabarty

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Profile

21 Years of experience in the health care industry with extensive cross-industry and cross-functional experience.

10 years of experience in Healthcare Technology industry

11 years of professional experience practicing as a Dental Surgeon

Subject Matter Expert - Clinical Application Solutions (Telemedicine - HMIS - EMR / EHR)

Extensive experience managing international projects in U.S.A (On-site EHR product implementation & training) and conducted work shops & webinars across different regions in the US on meaningful use (Obama Care).

- * Excellent stakeholder management to build organisational capability and high team performance.
- * Delivering innovative and cost-effective solutions, aligned to the clients strategic goals.
- * Proficient in managing strategic projects for both Government & Private organisations undergoing change and transition.
- * Excellent communication and interpersonal skills, adaptable in a cross-cultural environment, team-builder, coach and mentor.

As an implementation lead, I managed both small & large complex projects. I managed a team of about 25 including the support team to meet the time lines established with the project. I was actively involved in managing day-to-day operations. Undertook responsibilities of removing unnecessary procedures in processes and ensuring uniformity in the process understanding at the client's and the organisation's end. I was also overseeing the effectiveness of training programs. Special talent for delivering innovative and cost-effective solutions

Experience

Principal Consultant - Integrated Healthcare – Jan 2016 - Oct 2019

Managing EHR implementation projects, trainings and client acquisition. I was also on the board of **Directors** - Embebo Healthcare Services Pvt. Ltd.(Embebo Healthcare Services Pvt. Ltd was formed as a SPV (Special Purpose Vehicle) to get investors to raise funding for its siter company Integrated Healthcare (Proprietorship))

Manager - Clinical Applications Solutions HCL Avitas / (HCL Health care) – June 2015 - Nov 2015

Managing EMR implementation, training, post go-live support and customer service. for 80+ Physicians across all five HCL Avitas satellite clinics. Used change management methodologies for transition from the existing EMR to the new EMR

Sr. Consultant - Product Implementation&Training - Indian Health Centre – Jan 2015 - June 2015

Product strategy, development, QA testing & training

Asst. Professor - International Institute of Health Management & Research – Sep 2013 - Nov 2014

(Taught health-I.T subjects at a management college)

Subjects: *Telemedicine*, *Clinical Information Systems*, *Managing healthcare I.T Implementation*,

Project Management in healthcare, *Designing healthcare systems*, *Hospital Information Systems*, *Quality in healthcare*.

Have been involved in carrying out administrative activities such as academic promotion campaign, student placements, internal committee meetings, updating the course material according to the revised lesson plans. Designing concept notes for Management Development Programs. Mentoring students with their dissertation & summer training topics.

HEAD - EMR Implementations - MD Synergy – May 2011 – Nov 2012

US Based Private Ltd. Company: 100 + Employees; EMR / Practice Management / RCM

Proven track record in product implementation & managing customer requirements, Post live support and customer service. Managed a team of about 15 people for implementation and support. Provided onsite & off shore training to providers, Para-medical staff in USA on Electronic Medical Record Application & meaningful use. Configure the software on-site and from offshore to ensure proper installation and operation. QA testing of the final product before talking the client LIVE on the product.

Sr. Consultant – Private Practice - Dec 2006 to April 2011

Civil Assistant Surgeon, Grade I - Officer - Govt. of NCT of Delhi - Oct 1998 to July 2003

Junior Resident – LNJP Hospital - Oct 1997 to May 1998

Internship – Bapuji Dental College & Hospital - June 1996 to June 1997

Education

* Masters in Information & Communication Technology Management – **AUSTRALIA** - 2016

* Bachelor of Dental Surgery (BDS) - **INDIA** -1996

Paper Presentation APAMI International Conference- 2014

(Role of Patient Portal in delivering Quality Healthcare, reducing medical errors and Patient waiting time)

Domain Knowledge US Healthcare Technologies

EHR // Practice Management System - Medical Coding and Billing // Clinical Information Systems

Certifications

* Six Sigma certification – Indian Statistical Institute

* Training on Project Management

* Continual Quality Improvement – CQI

* ITIL Foundation Certified

* CCNA – Cisco Certified

* MCP – Microsoft Certified Professional

Interests Piano, Swimming, Lawn Tennis and Traveling