

# JAG PRAKASH

*Computer Hardware, Software,  
Server and Networking Engineer*

## Contact Details

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Mob & whatsapp. 8130447414

## About

Computer Server, software, hardware and networking engineer with more **8 years** experience in computer system support and client management Experience in managing multi-location client based and delivering satisfactory and timely support.

## Professional Qualification

▪ Two years Diploma in computer Hardware, Software, Server and networking includes MCITP, CCNA from A-SET, Karol Bagh, New Delhi-110055

## Education

### 10+2, 10th

*From CBSE Board Allahabad Uttar Pradesh.*

### **BCA**

*Pursuing BCA from IGNOU.*

## Personal Information

DOB : 5<sup>th</sup> Jan, 1990  
Marital Status : Married  
Language : Hindi, English  
Hobbies : Net surfing.

Date : 16-11-2020

Place : New Delhi

[Jag Prakash]

## PROFESSIONAL SKILLS

- Installation and configure windows server 2008 to 2022.
- Installing and management of ADDS
- Installing and manage DNS server
- Installing and manage OU
- Create and management group policy.
- Installing Linux server and basic configuration.
- Installation & management Hyper-v, Vmware, Virtualbox.
- Installing and management FTP server.

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## PROFESSIONAL EXPERIENCE

From May 2014 to 15 Dec. 2015 Desktop Support Engineer  
INFOTECH SOLUTIONS (Noida)

- Installation of operating system Windows as well Linux.
- Installation and configure ms office, open office etc.
- Repairing and maintenance of computer.
- Repairing and maintenance of Laptop.
- Installation and management of LAN and WAN network.
- Configuration and managing of Printer.
- Installation and updating Anti-virus.

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From Dec. 2015 to Sept. 2021 Computer Hardware Software Support Engineer  
Bharat it services Limited, Noida.

### Sight Desktop support Engineer, Delhi Region

**Clients:** - PNB, BOB, UBI, SBI, Insurance Sector clients (NIACL, UIICL, OICL)

- Installation and configure of Microsoft Operating System (e.g. Win-7, WIN-8, WIN-10) and other software
- Trouble shooting of Microsoft operating system, hardware, software and networking problems.
- Configure outlook through Microsoft Outlook 2007, 2010, 2013, 2016, 2019 and troubleshoot e-mail related issues.

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Oct. 2021 to till now Associate Customer Support  
Aforeserve.com Ltd.

### Sight: PNB, Staff Training Center, Civil Lines, New Delhi-54

- Installing Microsoft OS and domain joining.
- Installing Linux OS on demand based.
- Installing bank software update, upgrade and reinstall when needed.
- Installing and manage bank site WAN and LAN network.
- Installing network printer and related software
- Installation Microsoft Office 2007, 2010, 2013, 2016, 2019, 2021.
- Outlook configuration and management.