<u>VINAY TIWARI</u>

Artemis Hospital.
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Experience Summary

I have been working as a IT Admin over 7+ years. I have experience in working on monitoring and troubleshooting tools like PRTG Server and Installation of All Windows Operating System, Linux, and Mac OSX (*high sierra*) operating System.
 I have also on experience Troubleshooting of Operating System such as Windows 7,8 And 10 Windows server 2003, 2008.I am looking for opportunities wherein I can best utilize and enrich my experience and technical skills.

Career Profile

Organization	Dates	Role
Artemis Hospital	From October 2020	IT Executive
Mind Shaper Technology Pvt Ltd	From February 2018 To July 2020	IT Executive
CWS Technology	From November 2015 To January 2018	IT Admin
Dotzoo Inc.	From June 2013 To October 2015	Desktop Support

Qualifications

Degree and Date	Institute	Major and Specialization
Bachelor of Computer Application	Uttar Pradesh Rajarshi Tandon Open University, Allahabad	Computer Application
XII	U.P Board	Science

Technical Skills

Tools &Technology
- PRTG Server
- Windows Server 2008,2012
- Managing and Maintaining Active Directory
- Install and configure MS OUTLOOK 2007, 2013, and Office365.
- Knowledge and troubleshoot of Network
- Installation Computer Assembling
- Troubleshooting of Operating System such AS Windows 7,8 And 10, Ubuntu (Debian)
- Installing Managing and Maintaining Active Directory
- Hardware Assembling and Dissembling Configuring and Maintaining LAN
- Environment Setup for Different Technology (i.e. Apache Server Config, LAMP)
- Recommend and implement system enhancement that will improves the performance and reliability of the system including installing/upgrading/patching, monitoring resolution inventory tracking and updating.
- Tracking and Control over Associate Network Activities

Projects Handled:

Company	Artemis Hospital (Gurgaon)
Role	IT Executive
Responsibilities	• Maintain and Troubleshoot with PRTG Server • Assembly of hardware Software. • Office 365 Configuration of Outlook. • Basic administration of creating and maintain user and computer accounts in active directory. • Providing Support in ERP which is eHIS Application. • EPABX support, responsible to manage all desk phone and incoming and outgoing calls and to manage the PRI • Installing Managing and Maintaining Active Directory • Installing, configuring and supporting network equipment including routers, proxy servers, switches, WAN, DNS and DHCP

Company	Mind Shaper Technology Pvt Ltd (Gurgaon)
Description	Mind shaper have collaboration with Schools PAN India. It used to provide platform for maintain IT Infrastructure and managing school's IT and Software related work.
Role	IT Executive
Responsibilities	• Maintain and Troubleshoot with PRTG Server • Maintain and Troubleshoot Network for School and University. • Assembly of hardware Software. • Maintain and Track Teacher's and student activity over Network. • Office 365 Configuration of Outlook. • Basic administration of creating and maintain user and computer accounts in active directory. • Installed, upgraded, and verified hardware and software applications • Managed laptops, desktops, and printers companywide

	CWS Technology Pvt Ltd (Noida)
Description	CWS is a service-based company which collaborate with different client and provide Technical solution and Services to their clients.
Role	IT Admin
Responsibilities	• Maintain Infrastructure and IT works • Manage DVR and CCTV • Maintain and Troubleshoot with PRTG Server • Installation and Configuration of Different Software in Linux Windows and Mac Platform • Installation Computer Assembling • Troubleshooting of Operating System such AS Windows 7,8 And 10 • Installing Managing and Maintaining Active Directory • Hardware Assembling and Dissembling Configuring and Maintaining LAN • User Creation and Mail configuration for New Joiners. • Tracking Associate Network Activities • Basic administration of creating and maintain user and computer accounts in active directory.

Company	Dotzoo Inc.(New Delhi)
Description	Dotzoo is a service-based company which collaborate with different client and provide Technical solution and Services to their clients.
Role	Desktop Support
Responsibilities	• Maintain Infrastructure and IT works • Manage DVR and CCTV • Maintain and Troubleshoot with PRTG Server • Installation and Configuration of Different Software in Linux Windows and Mac Platform • Installation Computer Assembling • Troubleshooting of Operating System such AS Windows 7,8 And 10 • Installing Managing and Maintaining Active Directory

	• Hardware Assembling and Dissembling Configuring and Maintaining LAN • User Creation and Mail configuration for New Joiners. • Tracking and Control over Associate Network Activities

Personal Details

Date of Birth	JULY15,1989
Nationality	Indian

Declaration

I hereby declare all the information mentioned above are correct per my knowledge.

Vinay Tiwari