

# SUSHMA PADMINI GADEPALLI

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## EDUCATION

### Carnegie Mellon University

Pittsburgh, PA, USA

Master of Information Systems Management

Expected, August 2025

Courses: Object Oriented Programming with Java, Data Structures and Algorithms, Distributed Systems, Data analytics with tableau, Engineering Data Intensive Scalable Systems, Data Focused Python, Data Science for Product Managers, Agile Methods

### Vellore Institute of Technology

Tamil Nadu, India

Bachelor of Technology in Computer Science Engineering

June 2020

Courses: Artificial Intelligence, Machine Learning, Cloud computing, Operating Systems, Natural Language Processing

## SKILLS

**Programming languages:** Java (Jdk 8,17), JavaScript, Typescript, C++, R, Python, Linux, REST APIs, JSP

**Frameworks and Databases:** MSSQL, DB2, Spring Microservices, Angular, ReactJs, Junit, JDBC, Mockito, Redux, AWS, Kafka

**Product management:** Trello, Jira, Agile (CI/CD)

**Misc:** Tableau, Excel, Jenkins, Fortify, Sonarqube, Git, OAuth2, JWT, Spring Security, AWS (EC2, S3), OpenShift, Cloud Foundry

## WORK EXPERIENCE

### DBS Bank, Consumer Banking Group Technology – Customer Management and Analytics

Singapore, Singapore

Full Stack Developer – Associate (Financial Services)

January 2022– July 2024

- Developed and maintained a Spring-based data loader microservice, reducing transfer time by 80% for 50+ internal applications.
- Provided the microservice as a library, to be integrated with teams' applications. Developed feature requests and provided production ready support to teams, using this library. Provided onboarding, installation and integration support to these teams.
- Built ReactJS micro-frontend for customer notification preferences feature, reducing customers' scam risk by over 75%. Worked on MFA implementation for the feature for the mobile banking application and website. Implemented react native for the feature.
- Worked on the internal website for RM's to maintain customer preferences, using internally developed react libraries and bootstrap.
- Collaborated with UI/UX and backend teams on user flows and logic to ensure integration and consistent UX for NPRM.
- Migrated 10+ applications from PCF to OpenShift, reducing PCF platform usage by 50% supporting cloud optimization costs.
- Developed dataloader as a service, to help deploy user's applications to production, reducing support costs for teams by over 75K.
- Containerized legacy applications and standardized deployment configs, improving system reliability and maintainability.
- Increased unit test coverage for multiple applications to 85%, validated backend applications through targeted integration tests.
- Improved code reliability by resolving bugs, blockers, security hotspots, and critical code quality issues using tools like Fortify.
- Resolved 1,000+ critical vulnerabilities across 12+ apps in APAC, ensuring compliance and production-readiness of applications.
- Documented software patches and updated architecture/design notes in Confluence to support future development.

### Infosys Ltd

Singapore, Singapore

Systems Engineer

December 2020 – December 2021

- Built and enhanced a travel agency website, increasing test coverage to 90% and improving overall user experience.
- Developed Angular frontend and Spring microservices backend, integrated via REST APIs; reduced code smells using SonarQube and Fortify.

### Tata Consultancy Services

Singapore, Singapore

Systems Engineer

July 2020 – December 2020

- Independently developed a travel agency website for a local client, using Angular and a Spring microservice with Java.
- Migrated internal legacy applications to Openshift cloud (Redhat), increasing efficiency as compared to earlier deployment systems.

## ACADEMIC PROJECTS

### GlucoVista – Glucose Monitoring device | Data Science for Product Managers

January 2025 – March 2025

- Preprocessed glucose monitoring device datasets from Reddit and Twitter using stemming and lemmatization techniques, analyzing user discussions to identify the most frequently used and highest-rated devices in the U.S. market.
- Conducted sentiment and topic analysis to determine key customer-preferred features, enabling the strategic positioning of a new CGM device in the market. This research provided insights for product development and marketing strategy as a Product Manager.

### BiblioBee – Book Exchange Application | Agile Methods

October 2024 – December 2024

- Led development of a **peer-to-peer book exchange platform**, defining the **product roadmap, customer journey, and core features** like book listings and in-app chat.
- Managed an **Agile team** and **designed the Figma prototype**, improving user flow and engagement.

## PARTICIPATION AND AWARDS

- Awarded a certificate of achievement for the Staff Recognition Awards, Quarter 2, awarded to only 20/220 total staff. June 2023