## **Explanation of Key Methodology and Steps Taken in Model Development**

The goal of this project was to develop a machine learning model that classifies textual descriptions of cybercrimes into predefined categories. Below is a detailed explanation of the methodology and steps taken throughout the model development process:

### 1. Data Collection and Understanding

The dataset provided consisted of crime reports describing various cybercrimes. Each report included:

- Category: Broad classification of the crime (e.g., Online Financial Fraud, Cyber Terrorism, Rape/Gang Rape, etc.).
- **Sub-category**: More specific classification of the crime (e.g., Fraud CallVishing, Debit/Credit Card Fraud, etc.).
- **Crime Description**: The textual narrative describing the nature of the crime.

The first step was to **understand** the structure of the dataset and familiarize ourselves with the different categories of cybercrimes represented in the data. A brief exploration of the data revealed that the number of instances per category was uneven, which pointed to potential **class imbalance** challenges that would need to be addressed during model development.

# 2. Data Preprocessing

Textual data typically requires significant preprocessing before being used in machine learning models. The following steps were taken to clean and prepare the data:

### a. Lowercasing:

All the text was converted to lowercase to maintain consistency and ensure that words like "Fraud" and "fraud" are treated as the same word.

#### b. Removal of Noise:

- **Punctuation and Digits**: Punctuation marks, special characters, and digits were removed from the text as they did not contribute meaningfully to the analysis.
- **URLs and Emails**: URLs, email addresses, and other irrelevant information were removed.

#### c. Tokenization:

The text was broken down into individual words (tokens) using a **tokenizer**. Tokenization is an essential step that enables the model to work with individual words rather than entire sentences or paragraphs.

### d. Stopwords Removal:

Common words such as "the", "and", "is", and "in" (stopwords) were removed using the **NLTK stopwords corpus**. These words are generally not informative and do not help the model in distinguishing between different categories.

#### e. Lemmatization:

Words were lemmatized using the **WordNet Lemmatizer** from NLTK to reduce words to their base forms. For example, "running" was reduced to "run". This ensures that different forms of a word are treated as the same word, improving the model's efficiency.

#### 3. Feature Extraction

Once the text was preprocessed, it was converted into a numerical format that could be understood by machine learning algorithms. This step is critical, as machine learning models require numerical inputs to process data.

#### **TF-IDF Vectorization:**

- The **Term Frequency-Inverse Document Frequency** (**TF-IDF**) approach was used to convert the text into numerical features. TF-IDF is a statistical measure used to evaluate the importance of a word within a document relative to its frequency across the entire corpus.
- The **TF-IDF vectorizer** was used to transform the cleaned text data into a sparse matrix, where each document (crime report) was represented as a vector of word importance scores. The higher the score of a word in a document, the more important it is to that document's content.

### 4. Model Selection

The next step was to choose the appropriate machine learning algorithms to classify the text data. Several models were considered and tested, including:

- **Logistic Regression**: A simple yet effective algorithm for binary and multi-class classification problems. It works well for linearly separable data.
- **Random Forest Classifier**: A robust ensemble model that builds multiple decision trees and combines their results to improve classification performance.
- **Support Vector Machine (SVM)**: A powerful classifier that works well for high-dimensional spaces, which is common in text classification tasks.

Each model was evaluated for its performance in terms of **accuracy**, **precision**, **recall**, and **F1-score**, and the **Logistic Regression** model was selected as the final model based on its balance between simplicity and performance.

### 5. Model Training

# a. Training Split:

The dataset was split into two main parts: a **training set** and a **test set**. Typically, around 80% of the data is used for training, and 20% is kept aside for testing the model. Additionally, **cross**-

**validation** was used to evaluate the model's performance across different subsets of the training data, ensuring that the model generalizes well and is not overfitting.

### b. Hyperparameter Tuning:

For Logistic Regression, hyperparameters such as  $\mathbf{C}$  (regularization parameter) were tuned to find the optimal balance between bias and variance. A grid search was performed to explore various hyperparameter combinations and select the one that yielded the best model performance.

#### 6. Model Evaluation

After training the model, the next step was to evaluate its performance on the test set and validation set. The evaluation metrics computed were:

- Accuracy: Measures the overall correctness of the model's predictions.
- **Precision**: The proportion of positive predictions that are actually correct. This metric is crucial when false positives are costly (e.g., falsely classifying a crime report).
- **Recall**: The proportion of actual positive cases that were correctly predicted. This is important in ensuring that the model captures as many true instances as possible.
- **F1-Score**: The harmonic mean of precision and recall. It gives a balanced measure of the model's performance, especially in cases where there is class imbalance.

The performance on the **validation set** was used to assess the model's generalization ability, while the performance on the **test set** gave an estimate of how the model would perform in real-world conditions.

## 7. Handling Class Imbalance

One of the major challenges identified during the model development was the **class imbalance** in the dataset, where certain crime categories (such as **Cyber Terrorism** and **Ransomware**) had very few instances compared to others (such as **Online Financial Fraud**). This imbalance can bias the model towards predicting the majority class, potentially leading to poor performance for minority classes.

To address this, the following strategies were considered:

- Resampling: Techniques like SMOTE (Synthetic Minority Over-sampling Technique) could be used to generate synthetic samples for minority classes, helping the model learn from a more balanced dataset.
- Class Weights: The model could also be adjusted to account for class imbalance by assigning higher weights to the minority classes during training.

However, due to time constraints, no resampling was performed during the initial model development. This would be an area for future improvement.

### 8. Model Testing and Saving Results

Once the model was trained and evaluated, it was tested on a separate **test set** that the model had never seen before. The performance was similar to the validation set, which indicated that the model had successfully generalized to unseen data.

Finally, the **evaluation metrics** (accuracy, precision, recall, and F1-score) for each crime category were saved to a **CSV file**, as per the requirements of the hackathon. This file was generated to provide a comprehensive overview of the model's performance across different crime categories.

### 9. Conclusion

The methodology focused on carefully preparing the data, selecting the right features, and choosing an appropriate model for text classification. By following the steps of preprocessing, feature extraction, model training, and evaluation, we were able to develop a functional model that can classify cybercrime reports into various categories.