Sheethal J

Seeking out new positions in Wellington, NewZealand *Holder of Australian Permanent Residency Visa *

Summary

A versatile IT Professional with brilliant track record of handling high end IT projects with competencies in conceptualizing database solutions and supporting critical IT applications, Implementing projects and Managing Clients.

Proven ability to draw upon experience gained in the Financial Services and Transit Services domain with demonstrated success in application development and maintenance. Skilled in gathering and documenting requirements, developing and maintaining releases with experience in end to end product/service life cycle management on both onshore and offshore projects.

I have designed and developed services offerings and have led and managed solution development for multiple RFP and RFI responses catering to Application Management and Transition of Services.Experienced in Waterfall, Iterative, Agile SDLC.

Over 10+ years experience as Lead Database Architect using MS SQL Server, then development Manager, with a history of productivity and successful project outcomes.

Experience

Associate Manager at   Accenture
September 2006 - Present (10 years 7 months)

Associate Manager (Technical Architect) at   Accenture
July 2016 - Present (9 months)

- Currently the Technical & Build lead for 2 major upcoming releases involving a team of 11 developers and 3 leads
- Prepare, Track and Publish build metrics regularly on build and apprise of any risks or issues
- Interface with Infra Team, SA team and other TA team members with planning the production release for migration and deployment
- Driving performance testing offshore
- Driving Migration testing offshore
- Involved in updating design artifacts and preparing Technical Design during design phase
- Basic DBA activity

Associate Manager (Solution Architect) at   Accenture

March 2016 - June 2016 (4 months)
  - Involved extensively in all phases – Requirement gathering, Planning & Analysis, Design in SA
  - Spearheaded the introduction of InMemory concept for subsystem databases
  - Involved in preparing requirement specification document for client approval
  - Main point of contact for the design of database and InMemory concept for a module
  - Interfaced multiple client meetings to present the proposed solutions to the Client, Accenture Management,
   Service Provider
  - Proactively presented system and device enhancements acknowledged by Accenture and Clients
  - Involved in solution preparation, mapping requirement, Client deliverables

Technical Lead at   Accenture
October 2015 - February 2016 (5 months)
  - Led KT sessions and walkthrough on developed solutions for multiple modules
  - Involved in cutover planning, device upgrade strategy and subsystem server upgrade strategy
  - Involved in assessing risks for planned deployment release
  - Involved in end-to-end planning of migrating 1200+ devices and server upgrade in production without
   impacting customer.
  - Involved in 2 production releases – 1 minor and 1 major release – carrying out server deployment and
   device upgrade along with Field testing, debugging and validation.
  - Carried out maintenance activities under TA contract until successful handover of the release

Ops Lead at   Accenture
July 2015 - September 2015 (3 months)
  - Involved in understanding field operations in transit industry
  - Worked with client and implementation team on field to help provision devices
  - Involved in frontline support – Incident Management team and Problem Management team to ensure
   uninterrupted transit customer experience
  - Involved in interfacing with other field ops teams to carry out Solution introductions of new releases
  - Worked with multiple teams to ensure sanity of Subsystem is maintained and to provide a quick turnaround
  - Monitoring server and(or) system
  - Performed basic DBA activities

Build Lead (Systems Analyst/Team Lead) at   Accenture
September 2013 - June 2015 (1 year 10 months)
  - Led a team of developers in the Application Development team for 2 Major and 1 minor release
  - Involved in database design for different modules and sub modules in the project
  - Contributed to the estimation plan and application blueprint of projects in pipeline
  - POC for all subsystem application code, database and SSIS related issues
  - Performed deployment of releases and maintaining the sanity of offshore environments
  - Involved in planning migration of production devices and production code

- Involved in document assessment for the client deliverables
- Conducted SQL and C# reviews ensuring the best coding standards and best practices
- Helped test team to support writing test cases and reviews

Build Lead at Accenture
September 2012 - August 2013 (1 year)
- Problem Management
- Led a team of developers and testers in the Application Maintenance team.
- Part of Innovations and Improvement team in the project
- Provided data for Metrics collection
- Trained and coached members of project groups to ensure effective knowledge management activity.
- Performed monitoring & tracking of tasks, Process implementation & continuous improvement, Quality
  Assurance & Quality control, Technical interviews
- Provided on-call support in the project to maintain sites.
- Involved in Data Modeling (Logical and Physical Design of Databases), Normalization and building
  Referential Integrity Constraints.
- Have been involved in extensive work on complex stored procedures, database schema changes and
  optimize database servers.
- Created SQL objects like Tables, Stored Procedures, Views, Indexes, Triggers, Rules, Defaults, user defined
  data types and functions.
- Extensively used Joins and sub-queries for complex queries involving multiple tables from different
  databases.
- Knowledge in Reporting Services and experience in Replication – Snapshot, Merge and Transactional
- Trouble shooting problems with SQL Server Profiler.

Senior Software Engineer (Analyst Programmer) at Accenture
February 2010 - August 2012 (2 years 7 months)
- Single interface between onshore and offshore for all application maintenance related
  activities/issues for internet application in the project
- Implemented code review checklist as per SQL Standards and additional client requests.
- Played a key role in resolving Production issues faced by the Client. Apart from working on
  Problem management, worked in the front line team for Priority tickets
- Interacted with the Client team to understand requirements for various enhancements proposed
  during this time
- Have successfully led and managed deployment issues
- On call support

Software Engineer (Senior Programmer) at Accenture
December 2007 - February 2010 (2 years 3 months)
- Extensively involved in Incident Management

- Problem Management
- Design and development of stored procedures, views, triggers
- Key resource for electronic share settlement module

Associate Software Engineer (Programmer) at   Accenture

September 2006 - November 2007 (1 year 3 months)

Joined Accenture as fresher from College, worked for Share Registrars Project

- Application development (ASP.Net, SQL)
- Used NUnit, FxCop as testing tools
- Familiarized with Finance Industry domain

Education

Visvesvaraya Technological University

Master's Degree, Computers, 2003 - 2006

Activities and Societies: - Active member of PESCO group in PESCE involved in organizing events

University of Mysore

Bachelor's Degree, Electronics, Mathematics and Computer Science, 2000 - 2003

Volunteer Experience

Corporate Citizenship at   Accenture

April 2015 - Present

In order to help WWF protect wildlife and wild places I climbed the 1,776 steps of the CN Tower. I raised
 funds for the same and completed the climb in 34 Minutes 47 seconds

Certifications
ITIL Foundation

Languages
English
Kannada
Hindi

Skills & Expertise
SQL
Microsoft SQL Server
Data Synchronization
Requirements Analysis
SDLC

PL/SQL
Software Development Life Cycle (SDLC)
Agile Methodologies
Project Management
Project Planning
Web Services
Business Analysis
Business Requirements
Software Documentation
Visio
Project Estimation
C#
Scheduling
Microsoft Sync Framework
Requirements Gathering
Software Development

Honors and Awards

ACE - Accelerator Award

Accenture

2015

   Accenture Celebrates Excellence - Accelerator Award for Contribution to Productivity Improvement through
    Automation in the Team Category

Shining Star Award

Accenture

2014

   Shining Star Award in the Individual category for introducing innovative processes and enhancing the
    existing processes, while maintaining high quality standards

ACE - Numero Uno Award

Accenture

July 2011

   Accenture Celebrates Excellence Numero Uno Award for Contribution to Delivery Excellence in the
    Individual Category - for demonstrating a key sense of accountability and ownership for the processes that
    impact the quality, delivery timelines and service level metrics.

Monetary Awards

Accenture

August 2016

   - Monetary award for 'Maximizes teams Performance' in June 2009,Aug 2011, Jun 2013, Aug 2016
   - Monetary award for 'Organizes and Directs quality work efforts' in Dec 2008, Oct 2009, Jan 2013,
      Jan 2015 #
   - Monetary award for 'Focuses on delivering excellence' in Mar 2014, Aug 2014, Dec 2014 #

- Monetary award for 'Builds Technical Capabilities' in Aug 2010,July 2011 #
- Monetary award for 'Demonstrates Professionalism and Confidence' in Aug 2010

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Linked in.

Contact Sheethal on LinkedIn