TASK 1

Manual Testing

The following report has the purpose to list all the found bugs and some improvements. For the severity and priority classification, the following values were used.

Severity

Low
Medium
High

Priority

P0
P1
P2
P3

Summary

Scenario 1: Test Drive Booking

1- Missing validation on email field on Your details form.

ID	1	Reporter		Susi Assunção
Title		Missing validation on email field on *Your details* form.		
Severity		Medium		
Priority		P2		
Description		When filling user information on *Your details* form, on email field, After pressing the continue button, a validation error should be displayed to the user on the Email field whenever the email is not in the correct format. Field should be highlighted in another color red, informing the user something is wrong with the introduced email. Example: Introduced email is not in a valid format.		
Technical details		- IOS 16 - Safari v16.5 - Market: United Kingdom - Date: 07/07/2023 - Environment: Production Version: Latest released: 6.0		
Steps to reproduce		To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Press *Book a Test Drive* button; 5- Fill in location: Newcastle upon Tyne (Select option from the drop down list) 6- Check that by default Distance radius is 50. 7- Without selecting the date, Press Proceed button. 8- Select *Mercedes-Benz of Newcastle upon Tyne* showroom. 9 - Select preferred slot time 10 - Press Confirm button 11- On *Your details* form, fill all fields, on email, introduce a not valid email. 12- Press enter, or move to the next field Contact number.		

Field should be highlighted informing the user, the format is not valid.

See example:

| Comments | |

2- Total showrooms (221) are not correctly displayed on the map.

ID	2	Reporter		Susi Assunção
Title		Total showrooms (221) are not correctly displayed on the map. The map only shows 116 showrooms.		
Severity		Medium		
Priority		P3		
Description		On the second screenshot 221 Mercedes-Benz showrooms are found, but this number does not match with the total displayed showrooms on the map, which is 116 showrooms. The other problem consists in having 221 Mercedes-Benz showrooms, without having added any location filter.		
Technical details		● IOS 16 ● Safari v16.5 ● Market: United Kingdom ● Date: 07/07/2023 ● Environment: Production Version: Latest released: 6.0		
Steps to reproduce		To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Press *Book a Test Drive* button; 5- Fill in location: United Kingdom (Select option from the drop down list)		

Test drive at a Showroom
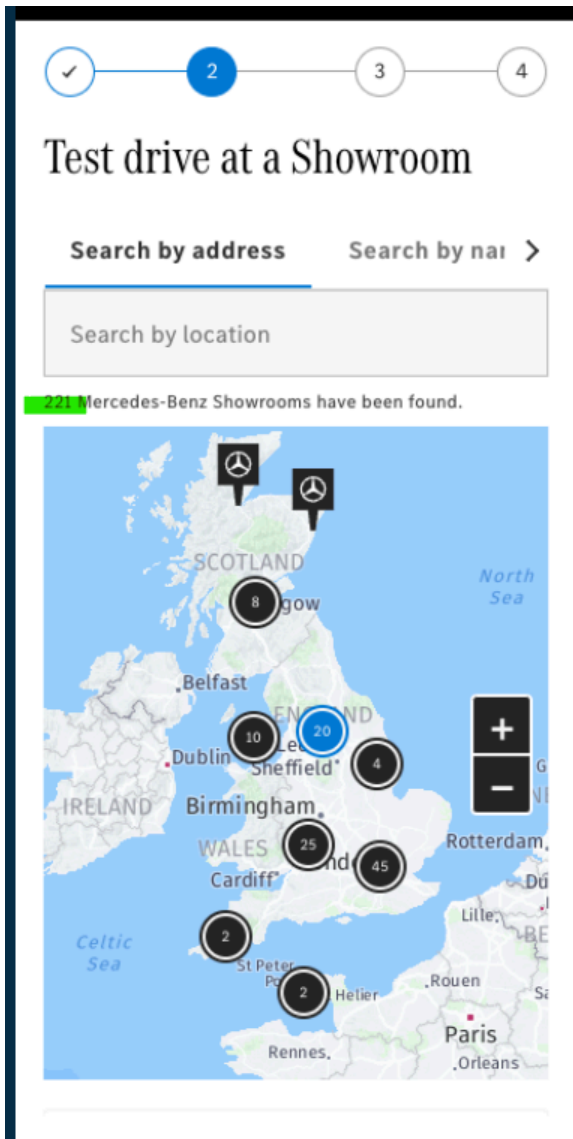
Comments	Please check the correct behavior on the Live website for the UK market. In this example, user filters by the United Kingdom. 14 results are returned on the map, matching the text description, marked with green color.

3- Incorrect tab description on search showroom tab.

ID	3	Reporter	Susi Assunção
Title		Incorrect tab description on search showroom tab.	
Severity		Low	
Priority		P3	
Description		On the second screen showroom search, the tab description is incorrect. Tab description should be Search by location instead of search by address.	
Technical details		- IOS 16 - Safari v16.5 - Market: United Kingdom - Date: 07/07/2023 - Environment: Production Version: Latest released: 6.0	
Steps to reproduce		To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market	

	https://www.mercedes-benz.co.uk/
	2- Scroll down to the end of the page, and select Test Drive.
	3- Select a vehicle model;
	4- Press *Book a Test Drive* button;
	5- Check step 2 of the test drive booking.
Comments	
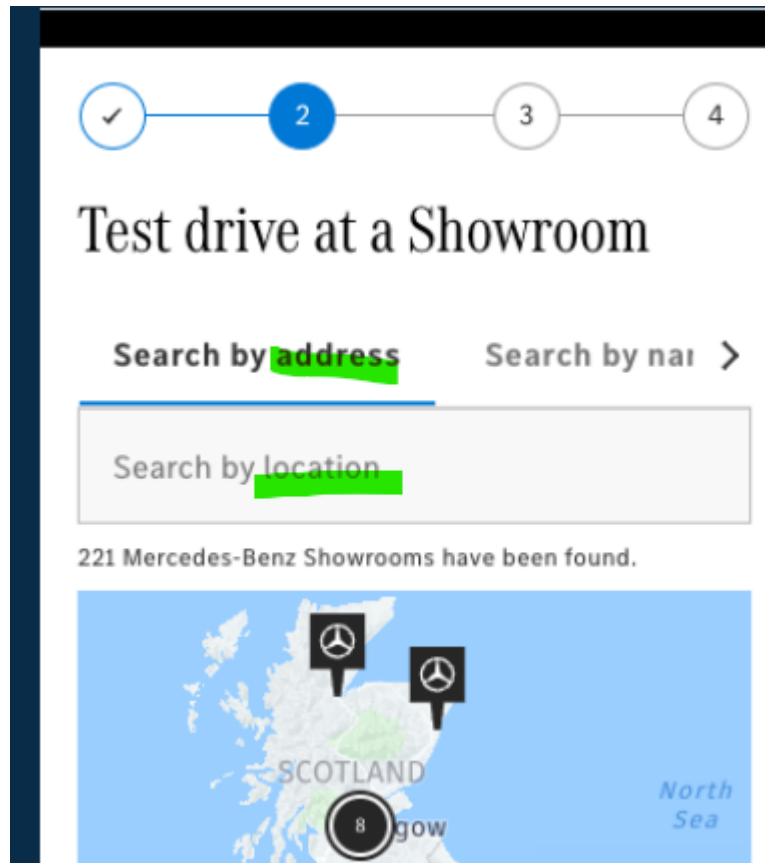
4- Wrong vehicle title being displayed on step 3 of the test drive booking

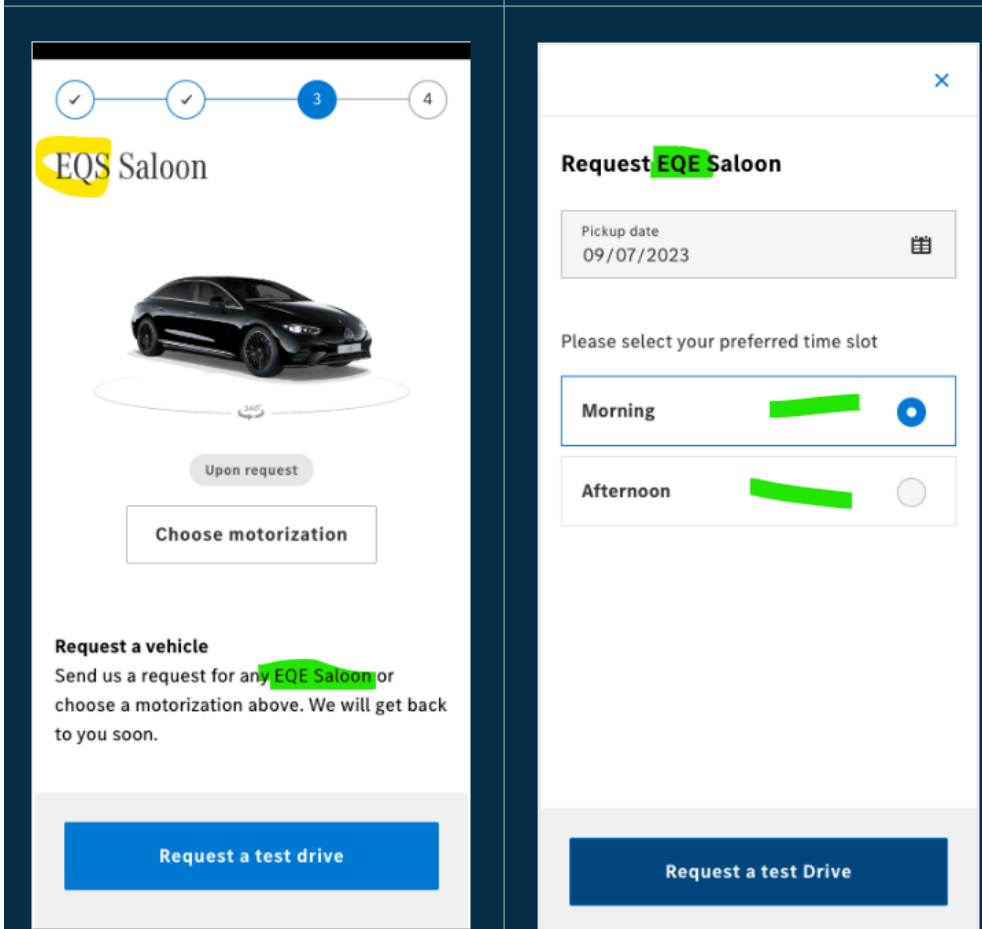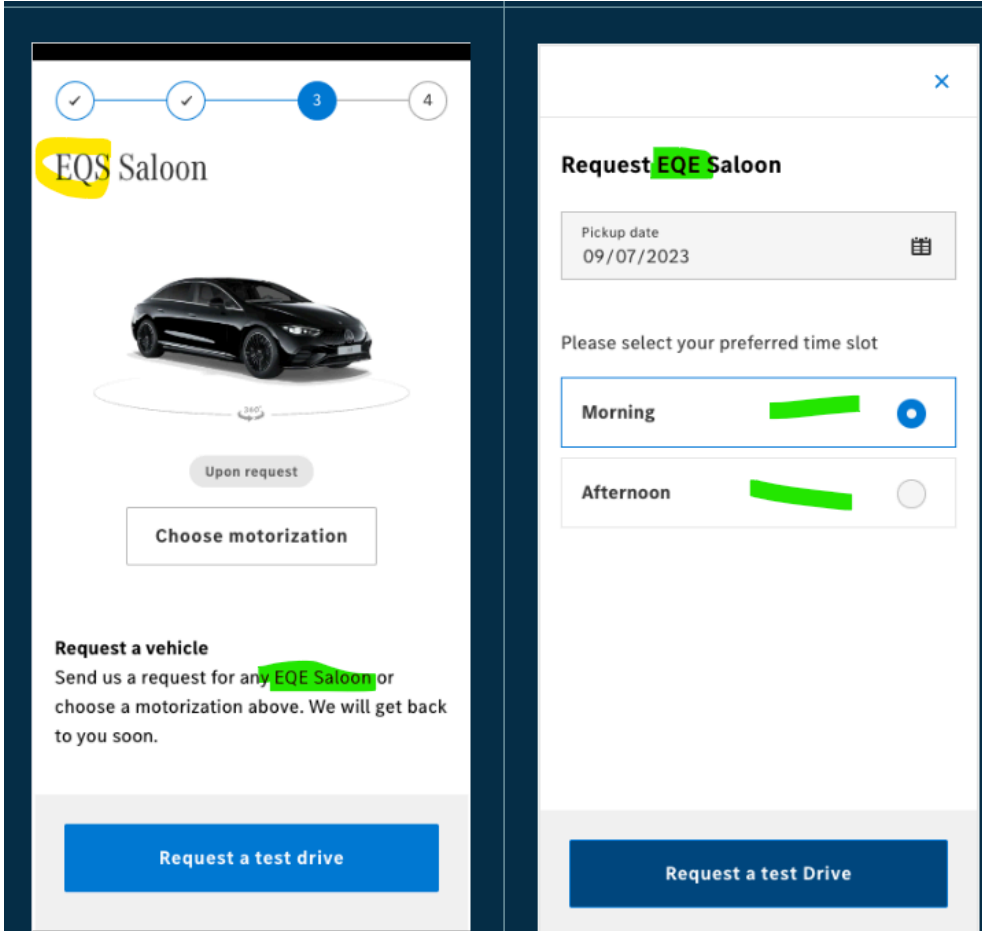| ID	4	Reporter		Susi Assunção
Title		Wrong vehicle title being displayed on step 3 of the test drive booking		
Severity		Medium		
Priority		P2		
Description		Wrong vehicle title being displayed on step 3 of the test drive booking. The selected vehicle is *EQE Saloon*, but the title being displayed is *EQS Saloon.* The vehicle description refers to the correctly selected vehicle: EQE Saloon, and also on the next step, of time/date selection, the description is correct and refers to vehicle EQE Saloon. Please check attached image,		
Technical details		- IOS 16 - Safari v16.5 - Market: United Kingdom - Date: 07/07/2023 - Environment: Production Version: Latest released: 6.0		
Steps to reproduce		To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Press *Book a Test Drive* button; 5- Fill in location: Newcastle upon Tyne (Select option from the drop down list) 6- Check that by default Distance radius is 50. 7- Without selecting the date, Press Proceed button. 8- Select *Mercedes-Benz of Newcastle upon Tyne* showroom. 9 - Select preferred slot time Vehicle title is not correct on the left image EQS Saloon. Instead, EQE Saloon should be displayed.		

Comments	

5- Missing time slot option Evening.
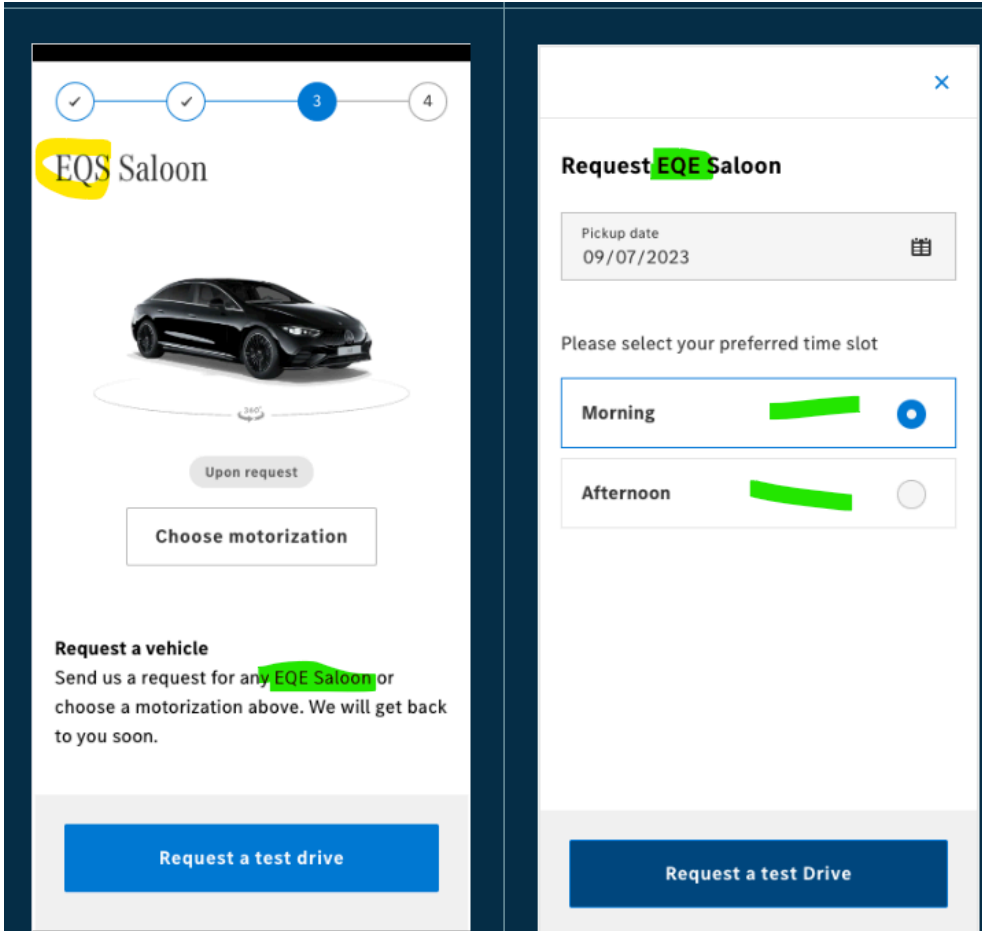
ID	5	Reporter	Susi Assunção
Title		Missing time slot option Evening	
Severity		Medium	
Priority		P2	
Description		Missing time slot option Evening. Comparing with live site, Evening option is available.	
Technical details		● IOS 16 ● Safari v16.5	

	● Market: United Kingdom ● Date: 07/07/2023 ● Environment: Production Version: Latest released: 6.0
Steps to reproduce	To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Press *Book a Test Drive* button; 5- Fill in location: Newcastle upon Tyne (Select option from the drop down list) 6- Check that by default Distance radius is 50. 7- Without selecting the date, Press Proceed button. 8- Select *Mercedes-Benz of Newcastle upon Tyne* showroom. 9 - Select preferred slot time Only two opinions are available.

Comments	

6- Missing time slot for each option (Morning, Afternoon, Evening).
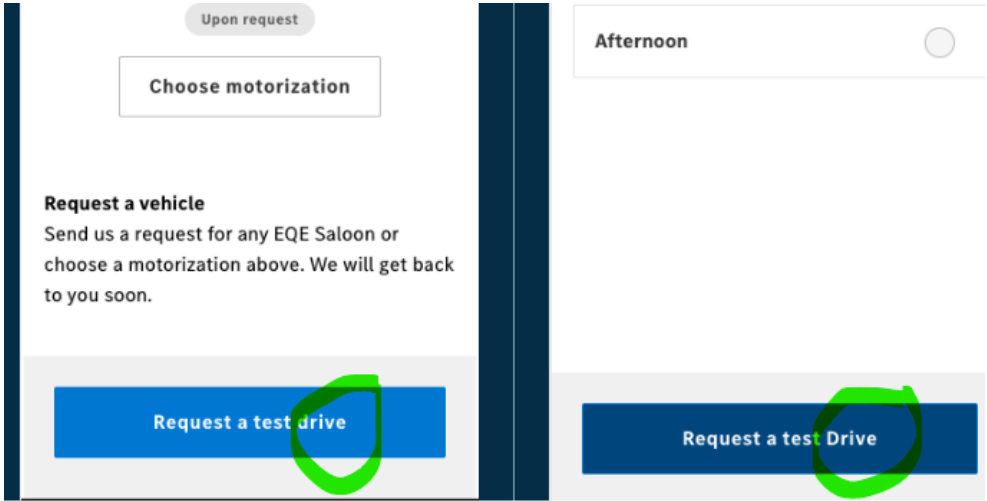
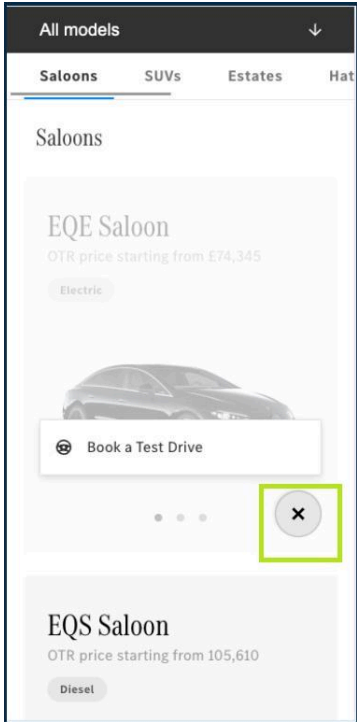| ID	6	Reporter	Susi Assunção
Title		Missing time slot for each option (Morning, Afternoon, Evening)	
Severity		Medium	
Priority		P2	
Description		Missing time slot for each option (Morning, Afternoon, Evening). For each option the following time schedules should be available: - Morning 9h00-12h00 - Afternoon 14h00 - 16h00 - Evening 16h00-18h00	
Technical details		● IOS 16 ● Safari v16.5 ● Market: United Kingdom ● Date: 07/07/2023 ● Environment: Production Version: Latest released: 6.0	
Steps to reproduce		To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Press *Book a Test Drive* button; 5- Fill in location: Newcastle upon Tyne (Select option from the drop down list) 6- Check that by default Distance radius is 50. 7- Without selecting the date, Press Proceed button. 8- Select *Mercedes-Benz of Newcastle upon Tyne* showroom. 9 - Select preferred slot time Only two opinions are available. (Previously reported bug.) For each option , a time interval should be displayed.	

Comments	

7- Different text on Request a test drive button.

ID	7	Reporter		Susi Assunção
Title		Different text on the *Request test drive* button. Button text does not follow the same standard.		
Severity		Low		
Priority		P3		
Description		Different text on the *Request test drive* button. Button text does not follow the same standard.		

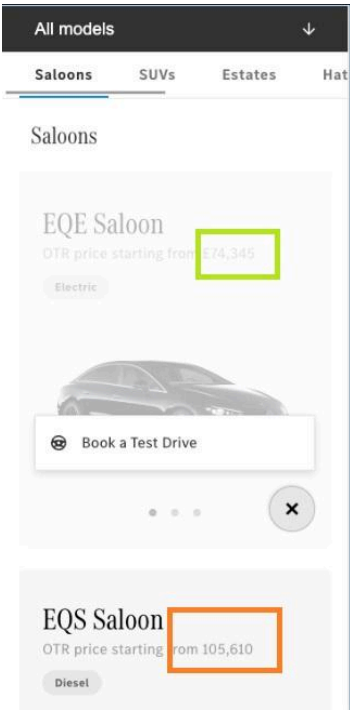|	
	Button text is different on displayed forms. *Request a test **drive*** vs *Request a test **Drive***. Using Camel Case should be: *Request a Test Drive.*
Technical details	• IOS 16 • Safari v16.5 • Market: United Kingdom • Date: 07/07/2023 • Environment: Production Version: Latest released: 6.0
Steps to reproduce	To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Press *Book a Test Drive* button; 5- Fill in location: Newcastle up on Tyne (Select option from the drop down list) 6- Check that by default Distance radius is 50. 7- Without selecting the date, Press Proceed button. 8- Select *Mercedes-Benz of Newcastle upon Tyne* showroom.

	9 - Select preferred slot time Check button text. Button text is different on displayed forms. *Request a test **drive*** vs *Request a test **Drive***. *Using Camel Case should be: Request a Test Drive*
Comments	On live website Camel Case is also being used.

8- Close button wrongly displayed on vehicle selection.

ID	8	Reporter		Susi Assunção
Title		Close button is wrongly displayed on vehicle selection.		
Severity		Low		
Priority		P3		
Description		The close button is wrongly displayed on vehicle selection. Check image below. 		
Technical details		● IOS 16 ● Safari v16.5 ● Market: United Kingdom ● Date: 07/07/2023 ● Environment: Production Version: Latest released: 6.0		
Steps to reproduce		To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Check *Book a Test Drive* button;		

	5- Close button is displayed below.		
Comments			

9- Missing Currency Symbol before Price

ID	9	Reporter	Susi Assunção
Title	Missing Currency Symbol before Price.		
Severity	Medium		
Priority	P2		
Description	Missing Currency Symbol before Price on vehicle listing page. Check image below. 		

Technical details	● IOS 16 ● Safari v16.5 ● Market: United Kingdom ● Date: 07/07/2023 ● Environment: Production Version: Latest released: 6.0
Steps to reproduce	To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Check the currency symbol on the price presentation.
Comments	

10- Different Color on 'Request a test Drive" buttons.
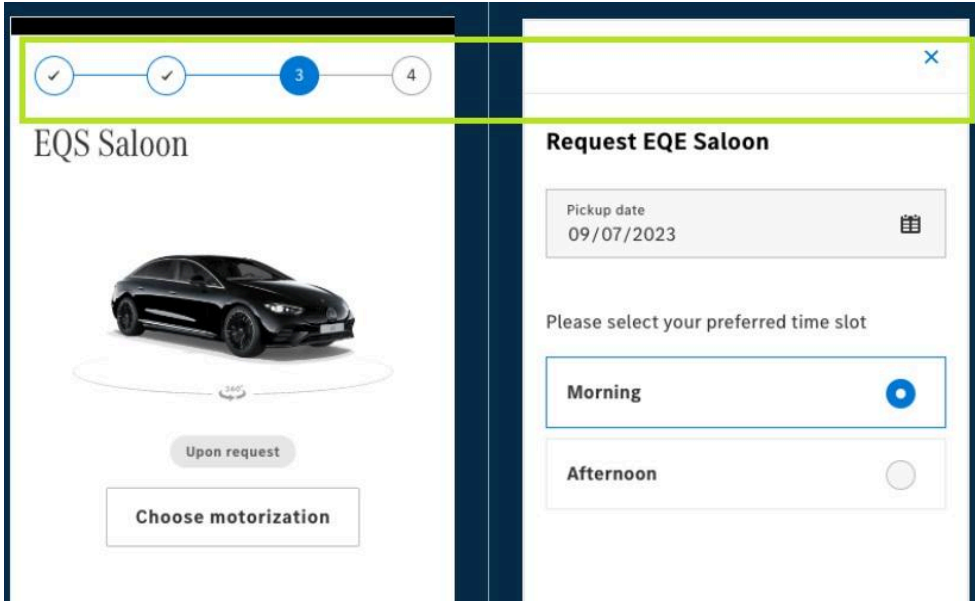
ID	10	Reporter	Susi Assunção
Title		Different Color on 'Request a test Drive" buttons.	
Severity		Low	
Priority		P3	
Description		Different blue Color on 'Request a test Drive" buttons, on the two different windows.	

Technical details	- IOS 16 - Safari v16.5 - Market: United Kingdom - Date: 07/07/2023 - Environment: Production Version: Latest released: 6.0
Steps to reproduce	To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Press *Book a Test Drive* button; 5- Fill in location: Newcastle upon Tyne (Select option from the drop down list) 6- Check that by default Distance radius is 50. 7- Without selecting the date, Press Proceed button. 8- Select *Mercedes-Benz of Newcastle upon Tyne* showroom. 9 - Check the button on the two different windows: Motorization selection and slot time selection.

Comments	

11- Missing Wizard steps on date/time slot selection

ID	3	Reporter	Susi Assunção
Title	Missing Wizard steps on date/time slot selection		
Severity	Low		
Priority	P3		
Description	*Missing Wizard step when selecting date/time slot step.*		

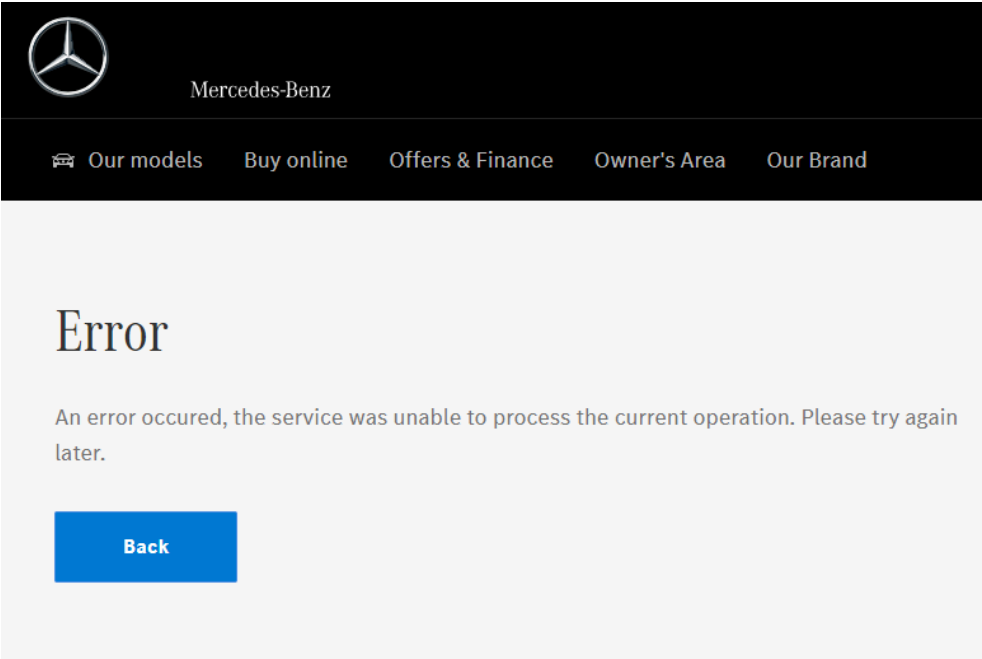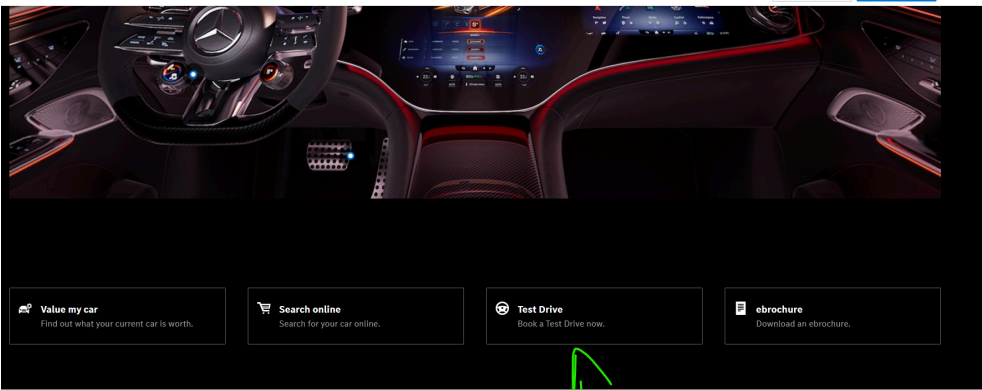| Technical details	● IOS 16 ● Safari v16.5 ● Market: United Kingdom ● Date: 07/07/2023 ● Environment: Production Version: Latest released: 6.0
Steps to reproduce	To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Press *Book a Test Drive* button; 5- Fill in location: Newcastle upon Tyne (Select option from the drop down list) 6- Check that by default Distance radius is 50. 7- Without selecting the date, Press Proceed button. 8- Select *Mercedes-Benz of Newcastle upon Tyne* showroom. 9 - Check that the wizard is missing on the right image.

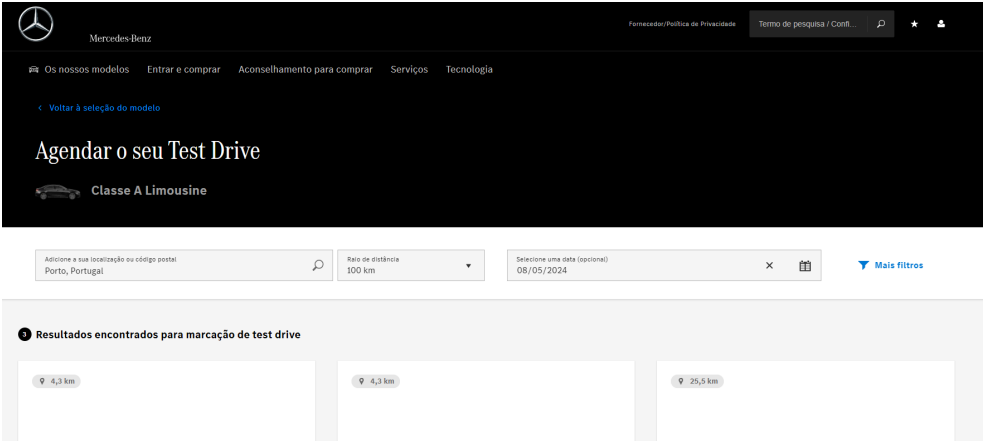|	
Comments	

Live Production BUGs

While doing some exploratory testing I found the following bugs.

Unable to book a test drive for Newcastle upon Thyme without date

ID		Reporter	Susi Assunção
Title		Unable to book a test drive for Newcastle upon Thyme without date	
Severity		Major	
Priority		P1	
Description		Unable to book a test drive for Newcastle upon Thyme without date	

	Select Test Drive. On Location input box insert location: **Newcastle upon Tyne (first option)** and press button Check that by default Distance radius is **50mi.** Press the **Proceed** button. Error message is being displayed to the user. Correct behavior: Following screen should be displayed to user.
Technical details	● IOS 16 ● Safari v16.5 ● Market: United Kingdom ● Date: 07/07/2023 ● Environment: Production Version: Latest released: 6.0
Steps to reproduce	To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.co.uk/ 2- Scroll down to the end of the page, and select Test Drive. 3- Select a vehicle model; 4- Press *Book a Test Drive* button; 5- Fill in location: Newcastle upon Tyne (Select option from the drop down list) 6- Check that by default Distance radius is 50. 7- Without selecting the date, Press Proceed button. 8- Select *Mercedes-Benz of Newcastle upon Tyne* showroom. 9 - Select preferred slot time 10 - Press Confirm button
Comments	Note: If the user changes the distance radius, error does not occurs.

Unable to book a test drive. Error displayed to the user.

ID	3	Reporter	Susi Assunção
Title		Unable to book a test drive. Error displayed to the user.	
Severity		Major	
Priority		P1	
Description		Error is being displayed to the user when trying to book a test drive for a past date. Check Steps to reproduce for more detail.	
Technical details		- Windows - Chrome - Market: Portugal - Date: 08/05/2024 - Environment: Production Version: Latest released	
Steps to reproduce		To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access the following url: https://www.mercedes-benz.pt/passengercars/mercedes-benz-cars/online-testdrive.html#/personal-data?context=OWPC&modelSeries=V177-fl&modelType=ALL&group=all&origin=VMOS&subgroup=see-all 2- On location add Porto and radius of 100km, this on 08/05/2024. 3- Select one of the 3 options displayed.	

4- Press *Proceder com a reserva* button.

Then leave the screen as it is for 2 days. (2 days have passed so the chosen date should not be valid, it's a past date).Do not close this tab/window.
5- Come back after 2 days to the same screen, and proceed with the booking.
6- Pick a time, press the Confirm button.

×

🕐 **Escolha o horário que mais se adequa a si**

Selecione uma data
08/05/2024   📅

Selecione um período ℹ

09:00 - 10:00	○	09:30 - 10:30	○
10:00 - 11:00	○	10:30 - 11:30	○
11:00 - 12:00	○	11:30 - 12:30	●
12:00 - 13:00	○	12:30 - 13:30	○

Cancelar   **Confirmar**

7- Fill in the personal data

‹ Voltar à lista de opções

🏢 Nasamotor - Feira   + Info

🕐 quarta-feira, 8 de maio de 2024
    11:30 - 12:30

A200 d Limousine

⚙ 110 kW (150 CV)

⛽ Diesel ⚙ Caixa automática

Preencha o formulário com os seus dados pessoais

Os seus dados pessoais

Saudação *
Sra.   ▼

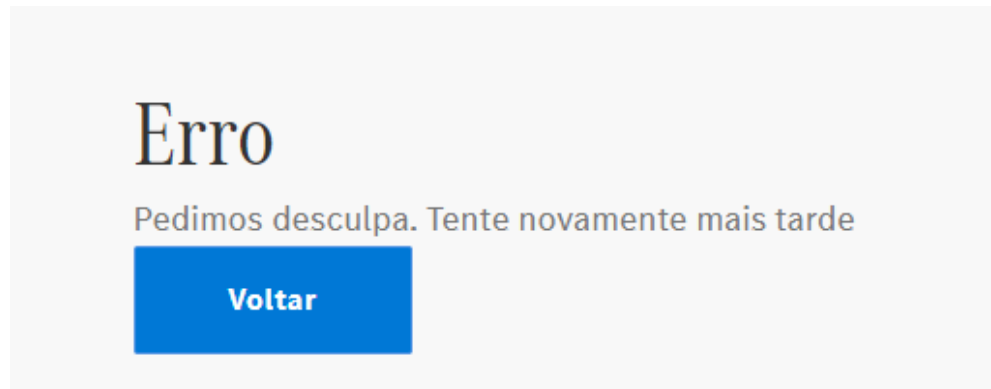Nome próprio *
Susi

Apelido *
Assunção

E-mail *
susi.assuncao@gmail.com

Telefone *
+351910886686

Rua *   N.º de casa *
Rua teste   2133

8- Press Confirmar button

	Following error is displayed to the user. ## Erro Pedimos desculpa. Tente novamente mais tarde **Voltar** **Agendar o seu Test Drive** 🚗 Classe A Limousine ‹ Voltar à lista de opções 📍 Nasamotor - Circunvalação + Info **Preencha o formulário com os seus dados pessoais** 🕐 quarta-feira, 8 de maio de 2024 11:30 - 12:30 **A 200 Limousine** ☁ - ⛽ Gasolina ⚙ Caixa automática Personal data form keeps being loaded empty. It should not be possible for the user to proceed with the steps, when having selected a past date, like in the image above. 08/05/2024 is a past date.
Comments	
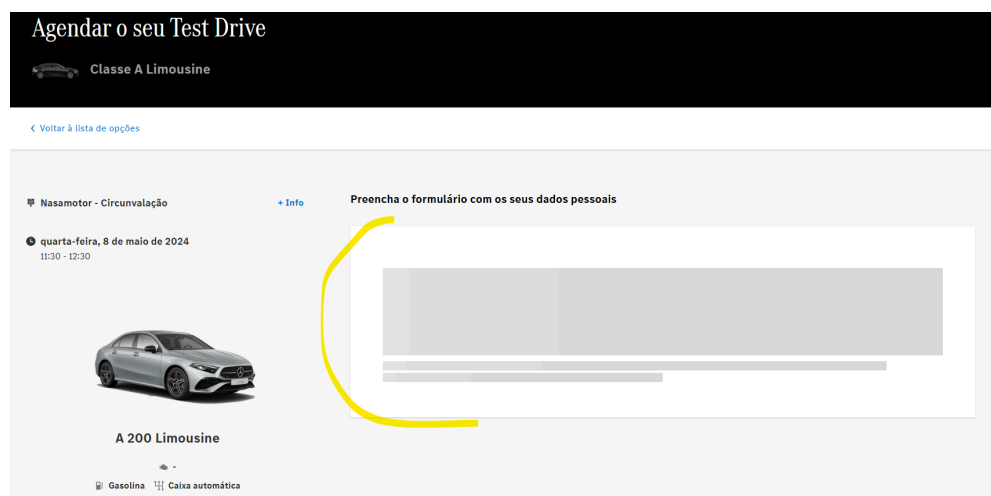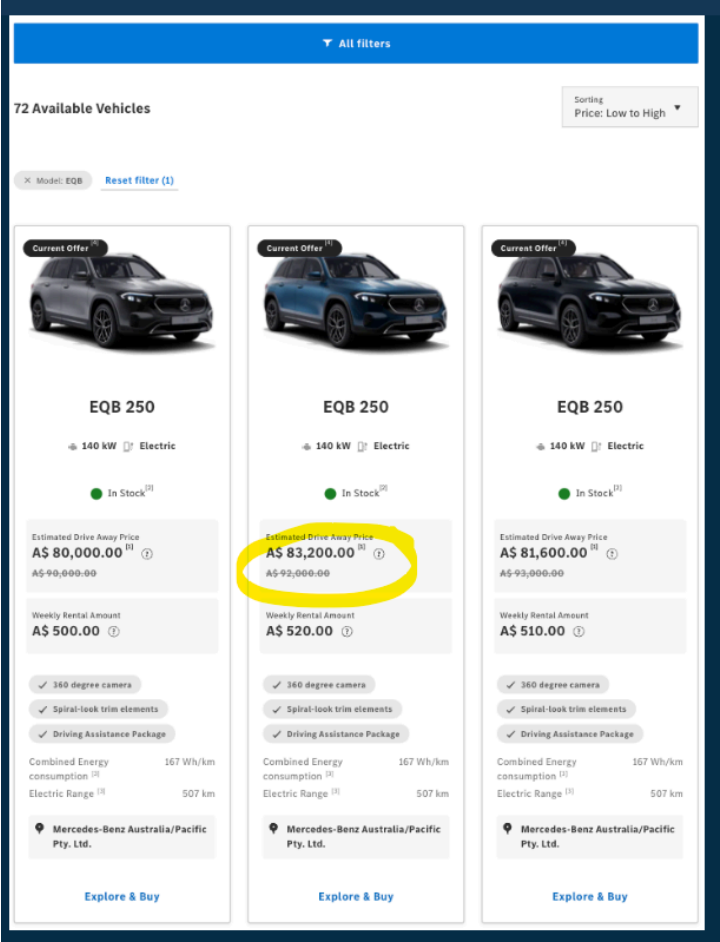
Scenario 2: Search a vehicle

1- Price Low to High filter, is not sorting the vehicles in the correct order.

ID	1	Reporter	Susi Assunção
Title		Price Low to High, is not sorting the vehicles in the correct order.	
Severity		High	
Priority		P1	
Description		Price Low to High, is not sorting the vehicles in the correct order when searching for a vehicle. The correct behavior should be: 1st car with price Estimated Drive Away Price : A$ 80,000.00 **(1).**	

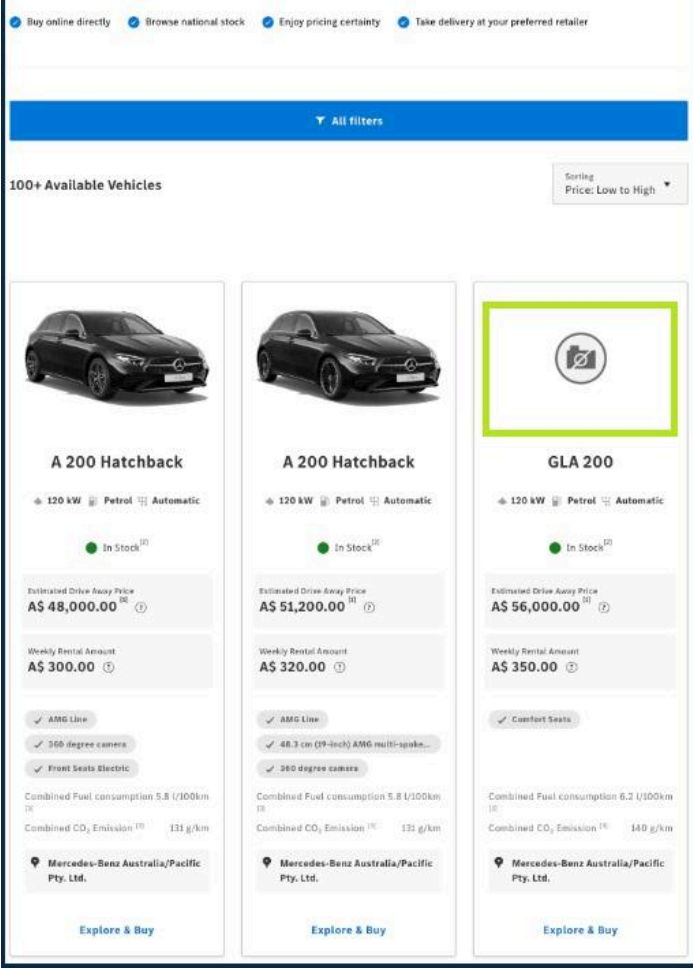|	
	2nd car with price Estimated Drive Away Price : A$ 81,600.00 **(2)** 3rd car with price Estimated Drive Away Price : A$ 83,200.00 **(3)**
Technical details	• iPad Pro 12'' • Chrome v114.0.5735.198 • Market: Australia • Date: 07/07/2023 • Environment: Production Version: Latest released: 8.246
Steps to	To reproduce this bug make sure you meet all the conditions listed on the

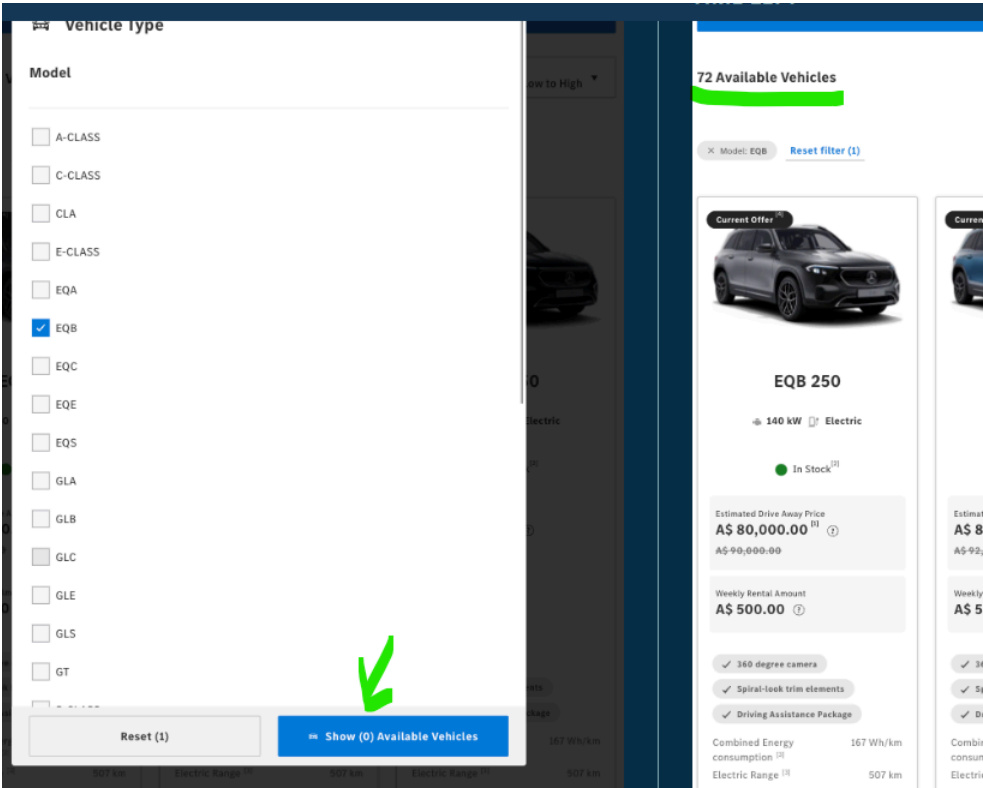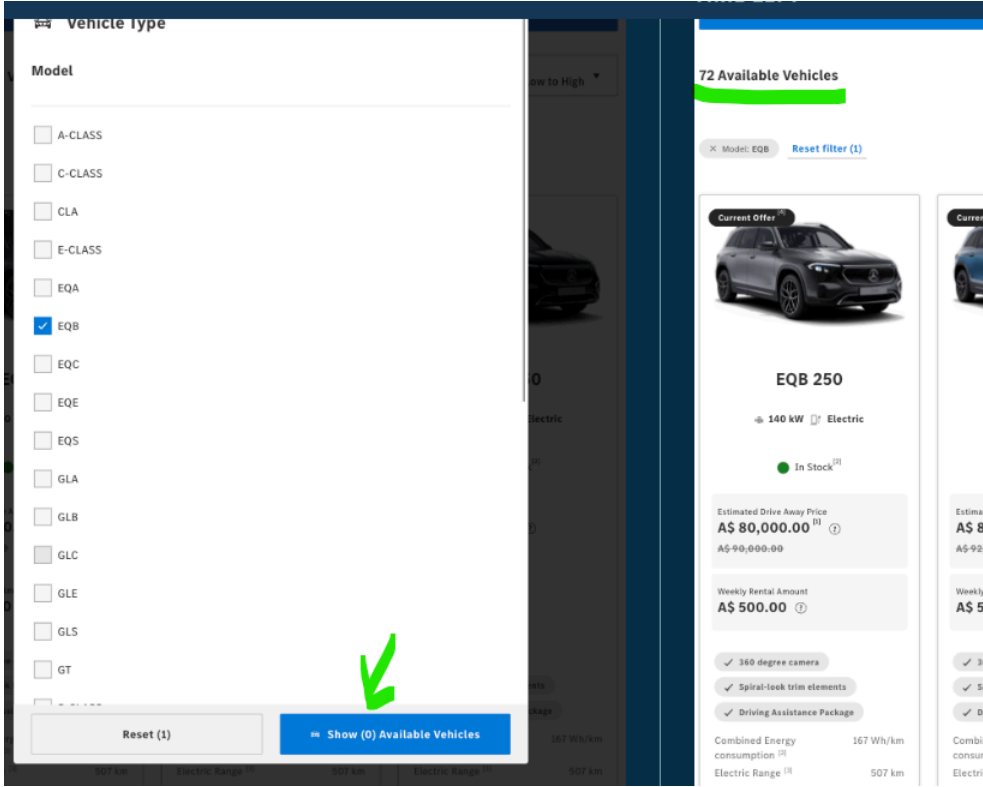| reproduce	technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.com.au/ 2- Select menu *Buy Online* 3- Select tab *Vehicles* 4- Check that by default sorting is set to 'Price: Low to High' 5- Vehicles are not sorted correctly. Check images below
Comments	

2- Missing vehicle image.

ID	2	Reporter		Susi Assunção
Title		Missing vehicle image on search page.		
Severity		High		
Priority		P1		
Description		Missing vehicle image on search page.		

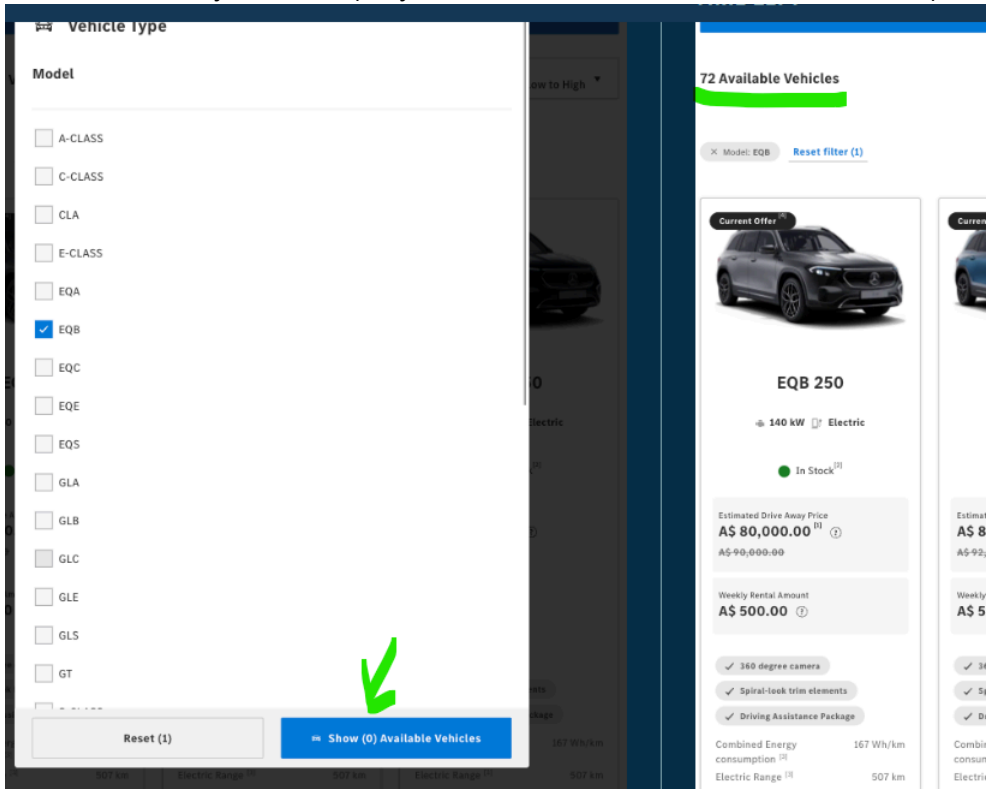|	
Technical details	• iPad Pro 12" • Chrome v114.0.5735.198 • Market: Australia • Date: 07/07/2023 • Environment: Production Version: Latest released: 8.246
Steps to reproduce	To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.com.au/ 2- Select menu *Buy Online* 3- Select tab *Vehicles* 4- Check that by default sorting is set to 'Price: Low to High' 5- Check that an image is missing on the listing page.

Comments	

3- Total number of vehicles that match a given filter is not being displayed.

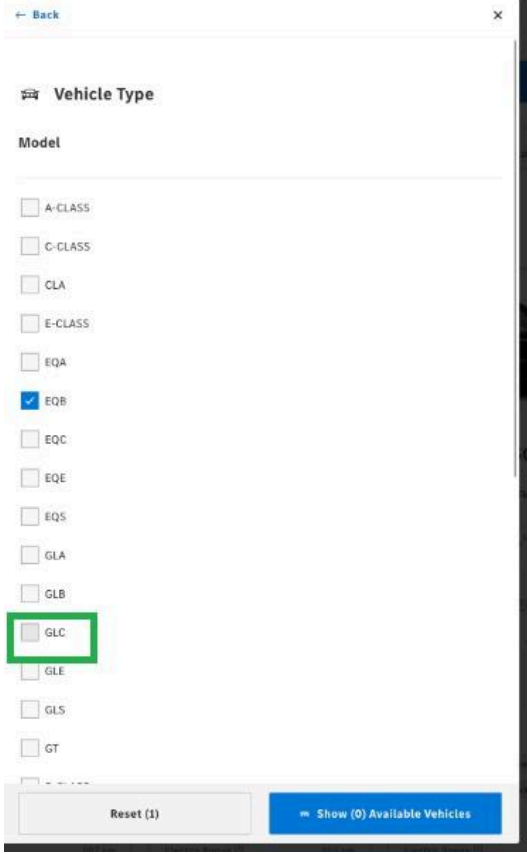| ID	3	Reporter		Susi Assunção
Title		Total number of vehicles that match a given filter is not being displayed		
Severity		Medium		
Priority		P2		
Description		Total number of vehicles that match a given filter is not being displayed. **Show (0) Available Vehicles** button should list the total number of vehicles that match the filter. In this case it should be 72. Correct button text should be: Show 72 Available Vehicles.		

Technical details	- iPad Pro 12" - Chrome v114.0.5735.198 - Market: Australia - Date: 07/07/2023 - Environment: Production Version: Latest released: 8.246
Steps to reproduce	To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.com.au/ 2- Select menu *Buy Online* 3- Select tab *Vehicles* 4- Check that by default sorting is set to 'Price: Low to High' 5- Select filter option Vehicle Type 6- On Model select option 'EQB Show tAvailable Vehicles is not displaying the total number of vehicles that match the filter selection. Regarding the picture below, 72 should be displayed. Expected button text: *Show 72 Available Vehicles.*
Comments	

4- Different color on filter option *GLC* of vehicle type selection.

ID	4	Reporter		Susi Assunção
Title		Different color on filter option *GLC* of vehicle type selection.		
Severity		Low		
Priority		P3		
Description		Different color on filter option GLC of vehicle type selection. On vehicle type selection, the displayed color for option GLC is wrong, as it is not selected by the user (only one filter was chosen, see next window).		

Technical details	- iPad Pro 12'' - Chrome v114.0.5735.198 - Market: Australia - Date: 07/07/2023 - Environment: Production Version: Latest released: 8.246
Steps to reproduce	To reproduce this bug make sure you meet all the conditions listed on the technical details list above. 1- Access Mercedes-Benz site, for uk market https://www.mercedes-benz.com.au/ 2- Select menu *Buy Online* 3- Select tab *Vehicles* 4- Check that by default sorting is set to 'Price: Low to High' 5- Select filter option Vehicle Type 6- On Model select option 'EQB Check option GLC that is not selected, but displays a different color.

Comments	