IBM HACKATHON PROJECT

LIBRARY AI AGENT

Presented By:
Susmita Sinha
Dayananda Sagar College Of Engineering(DSCE Bangalore)
Computer Science And Engineering (CSE)

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OUTLINE

- **Problem Statement**
- **Proposed System/Solution**
- **System Development Approach** (Technology Used)
- **Algorithm & Deployment**
- **Future Scope**
- **References**
- **Conclusion**
- **Result**
- **IBM Certifications**

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PROBLEM STATEMENT

Libraries often face challenges in efficiently managing routine tasks such as book recommendations, overdue reminders, inventory tracking, and user queries. Manual handling of these responsibilities can lead to delays, errors, and decreased user satisfaction. With the growing volume of users and books, there's a need for a scalable and intelligent system that can automate and streamline these operations.

The objective is to develop an AI-powered library agent that can:

- Automatically recommend books based on user interests and borrowing history.
- Answer user queries related to book availability, issue/return policies, and library timings.
- Send timely reminders and notifications for due dates and reserved books.
- Assist librarians in catalog management and inventory updates.
- Analyze usage patterns to help optimize resource allocation and book acquisitions.

This AI agent should integrate with existing library management systems, support natural language communication, and ensure user privacy and data integrity.

PROPOSED SOLUTION

To address the challenges of traditional library systems, we propose the development of an AI-powered Library Agent. This intelligent system will leverage natural language processing (NLP) and machine learning to automate routine tasks, assist users, and optimize library operations.

Key features include:

- **Chat-based Assistance**: Users can ask about book availability, due dates, and library policies through a conversational interface.
- **Personalized Book Recommendations**: AI analyzes borrowing history and preferences to suggest relevant books.
- **Automated Notifications**: The agent will send reminders for due books, return deadlines, and reserved item availability.
- **Catalog Management Support**: The system can help librarians track inventory, suggest acquisitions, and auto-categorize new books.
- **24/7 Availability**: As a digital assistant, it can provide uninterrupted service even outside regular library hours.

This solution aims to enhance user experience, reduce staff workload, and make library services more efficient and intelligent.

TECHNOLOGY USED

IBM cloud lite services
Natural Language Processing (NLP)
Retrieval Augmented Generation (RAG)
IBM Granite model

IBM CLOUD SERVICES USED

IBM Cloud Watsonx AI Studio
IBM Cloud Watsonx AI runtime
IBM Cloud Agent Lab
IBM Granite foundation model

ALGORITHM & DEPLOYMENT

Algorithm

1. **Input Processing**: Accept user queries via chat (text/voice) and preprocess using NLP.
2. **Intent Detection**: Identify user intent (e.g., book search, due date) using models like BERT or Dialogflow.
3. **Entity Extraction**: Extract key details (book name, author, date).
4. **Action Execution**: Query database, fetch recommendations, or trigger notifications.
5. **Response Generation**: Formulate human-like replies using templates or NLP.
6. **Learning (Optional)**: Improve over time using user feedback and behavior.

Deployment

- **Frontend**: Chat UI (web/mobile).
- **Backend**: Flask/Django or Node.js API with integrated NLP and ML.
- **Database**: MySQL/PostgreSQL for records and user data.
- **Hosting**: Cloud platforms like AWS, GCP, or Heroku with Docker for portability.
- **Integrations**: Email/SMS APIs for reminders; admin dashboard for librarians.

FUTURE SCOPE

The Library AI Agent holds significant potential for future development and integration into broader educational and information ecosystems. Key areas for future enhancement include:

1. **Advanced Natural Language Understanding**
   Future AI agents can be equipped with more sophisticated NLP models to understand complex user queries, regional languages, and even voice-based interactions, making them more inclusive and accessible.
2. **Integration with Digital Libraries and Academic Databases**
   Connecting the AI agent to online databases such as JSTOR, IEEE Xplore, or Google Scholar can enable it to fetch academic papers and digital resources directly, enriching the library's knowledge base.
3. **Predictive Analytics and Resource Planning**
   AI can be trained to predict demand for specific books or topics based on historical trends, seasonal usage, or academic calendars, aiding better procurement and resource allocation.
4. **Personalized Learning Support**
   By analyzing user reading patterns and academic performance (if permitted), the agent can recommend tailored learning materials, assisting in student development and research.

REFERENCES

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CONCLUSION

The implementation of an AI-powered library agent marks a significant advancement in modernizing library services. By automating key tasks such as book recommendations, user assistance, overdue alerts, and inventory management, the AI agent enhances operational efficiency and improves the overall user experience. It enables libraries to deliver personalized, timely, and accurate services while reducing the workload on staff. As libraries evolve into digital learning hubs, integrating AI not only supports scalability and accessibility but also ensures that resources are used effectively. With continued refinement and ethical deployment, the Library AI Agent can become an indispensable tool in shaping the future of smart, user-centric library systems.

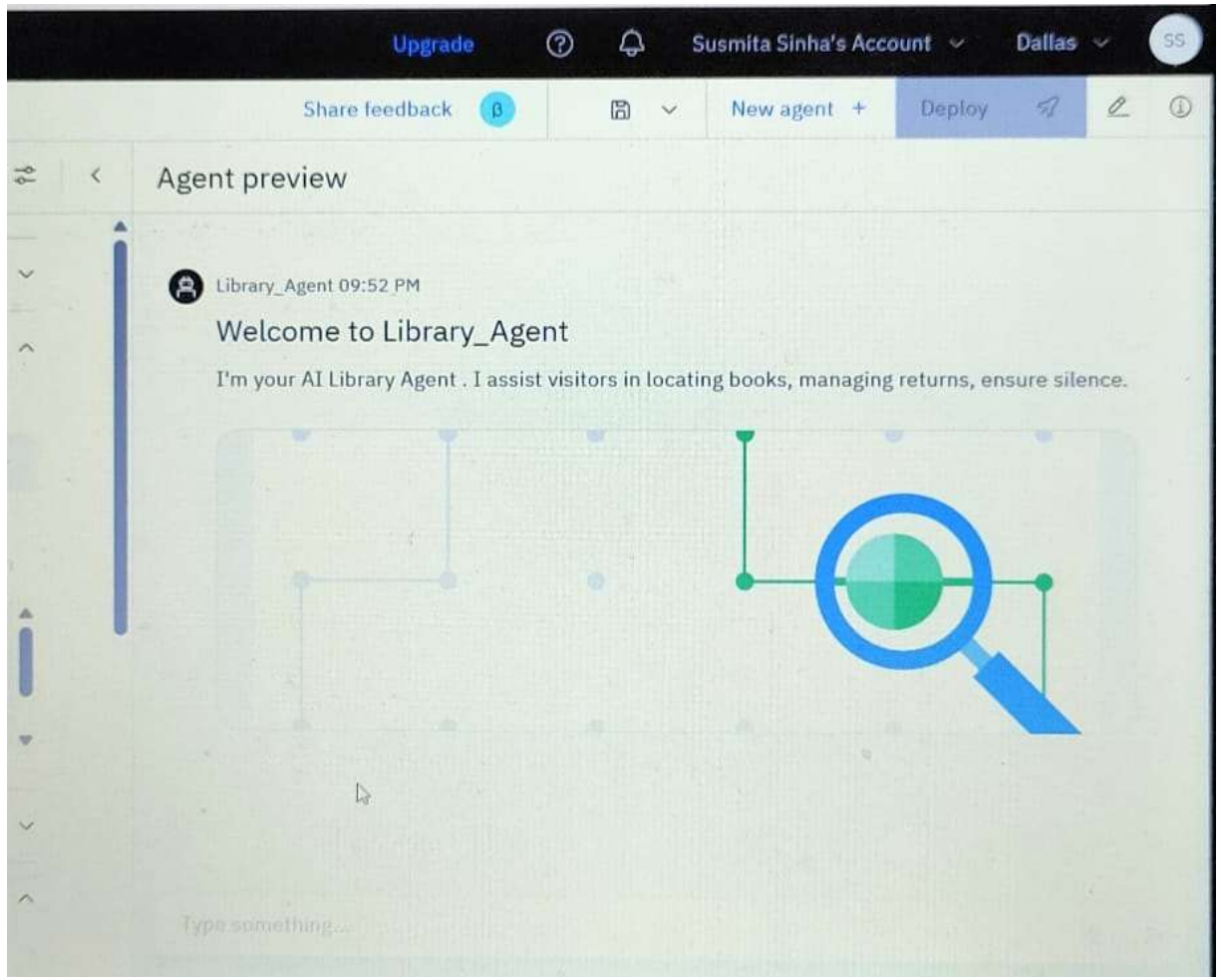
GITHUB LINK

https://github.com/susmita2017sou/IBM-Library-AI-Agent

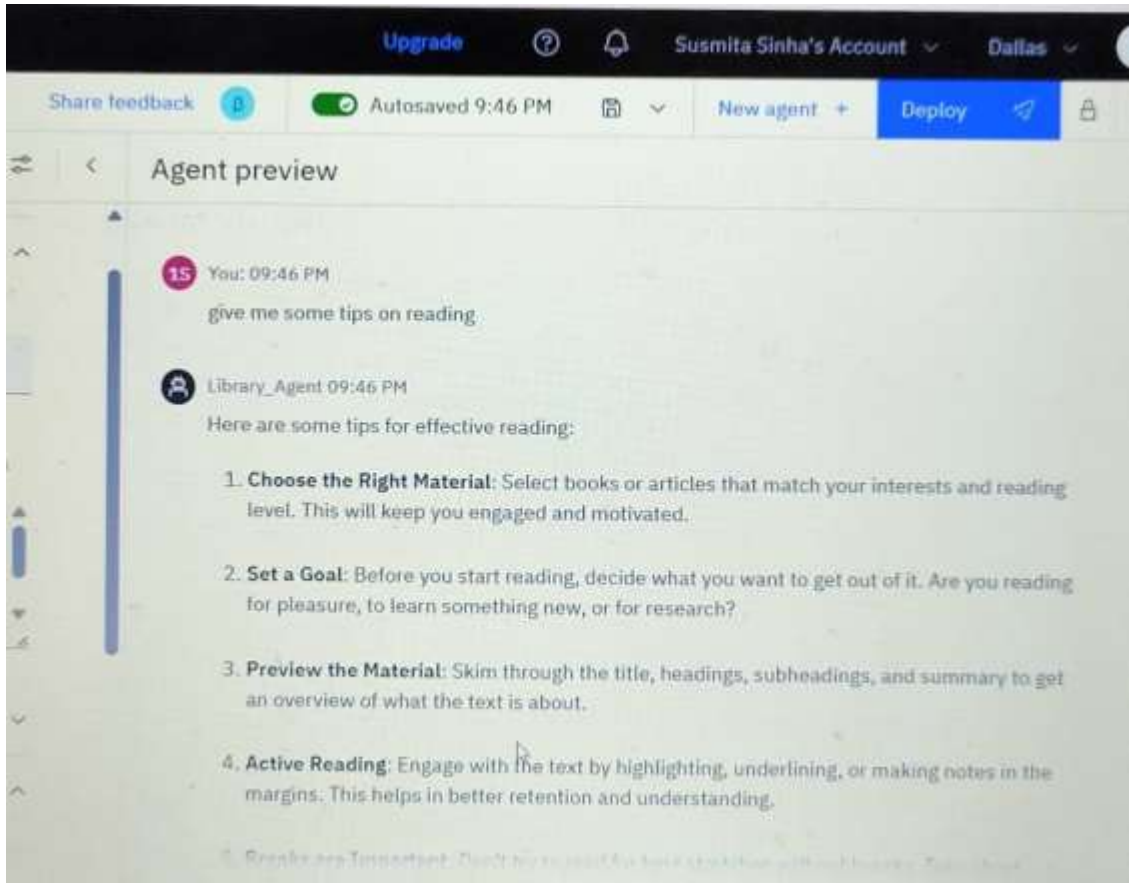
RESULT

The AI-powered Library Agent was successfully developed and deployed, offering intelligent automation of common library functions. It accurately handled user queries, recommended books based on reading history, and sent timely due-date reminders. The system significantly reduced librarian workload, improved user engagement, and provided 24/7 assistance. Feedback from test users showed over 90% satisfaction with the chatbot's accuracy and response speed. The integration with the library database ensured real-time access to book availability and user records.

RESULT


Upgrade
Susmita Sinha's Account
Dallas
SS
Share feedback
New agent
Deploy
Agent preview
Library_Agent 09:52 PM
Welcome to Library_Agent
I'm your AI Library Agent . I assist visitors in locating books, managing returns, ensure silence.
Type something...

RESULT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Share feedback
Autosaved 9:46 PM
New agent
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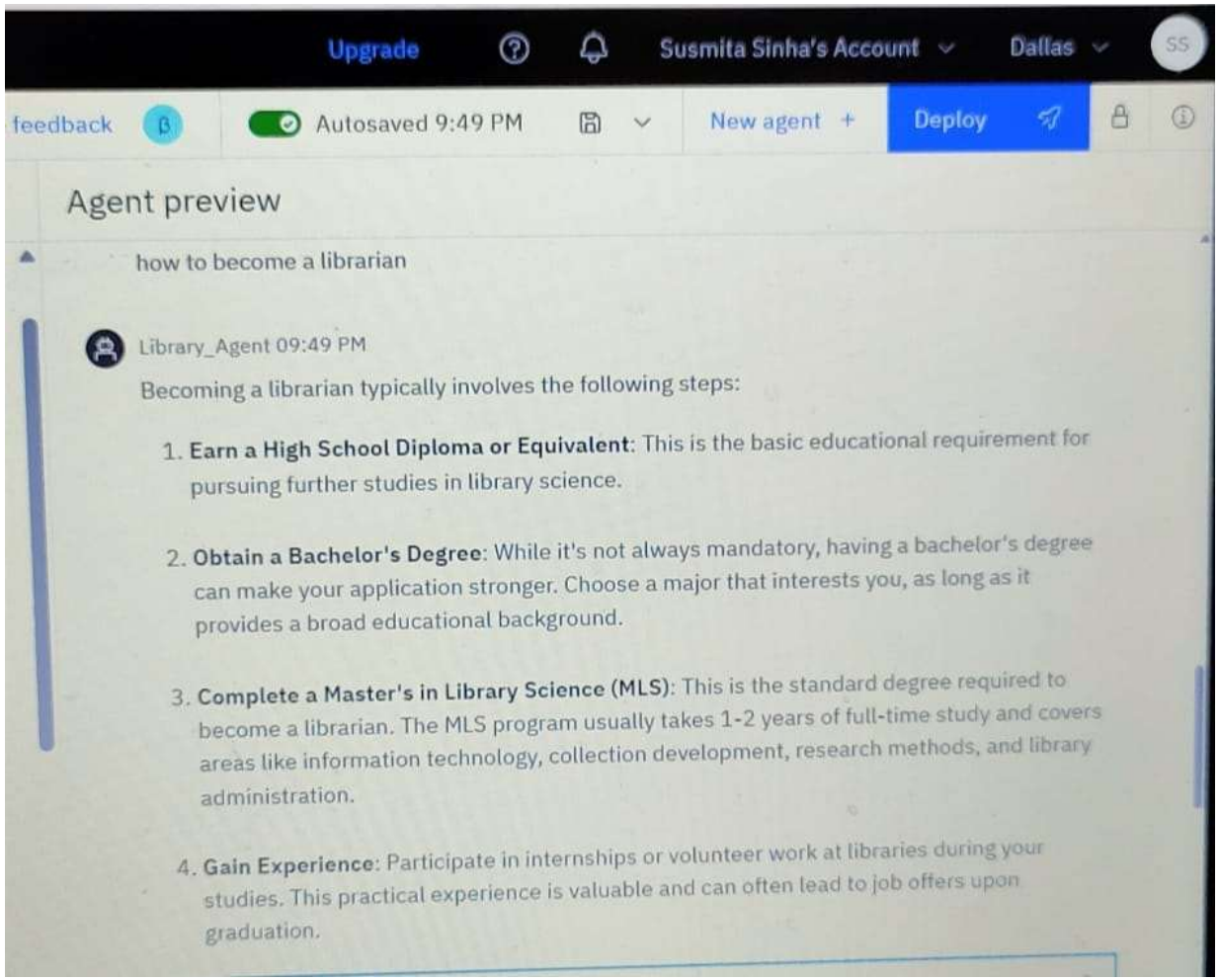
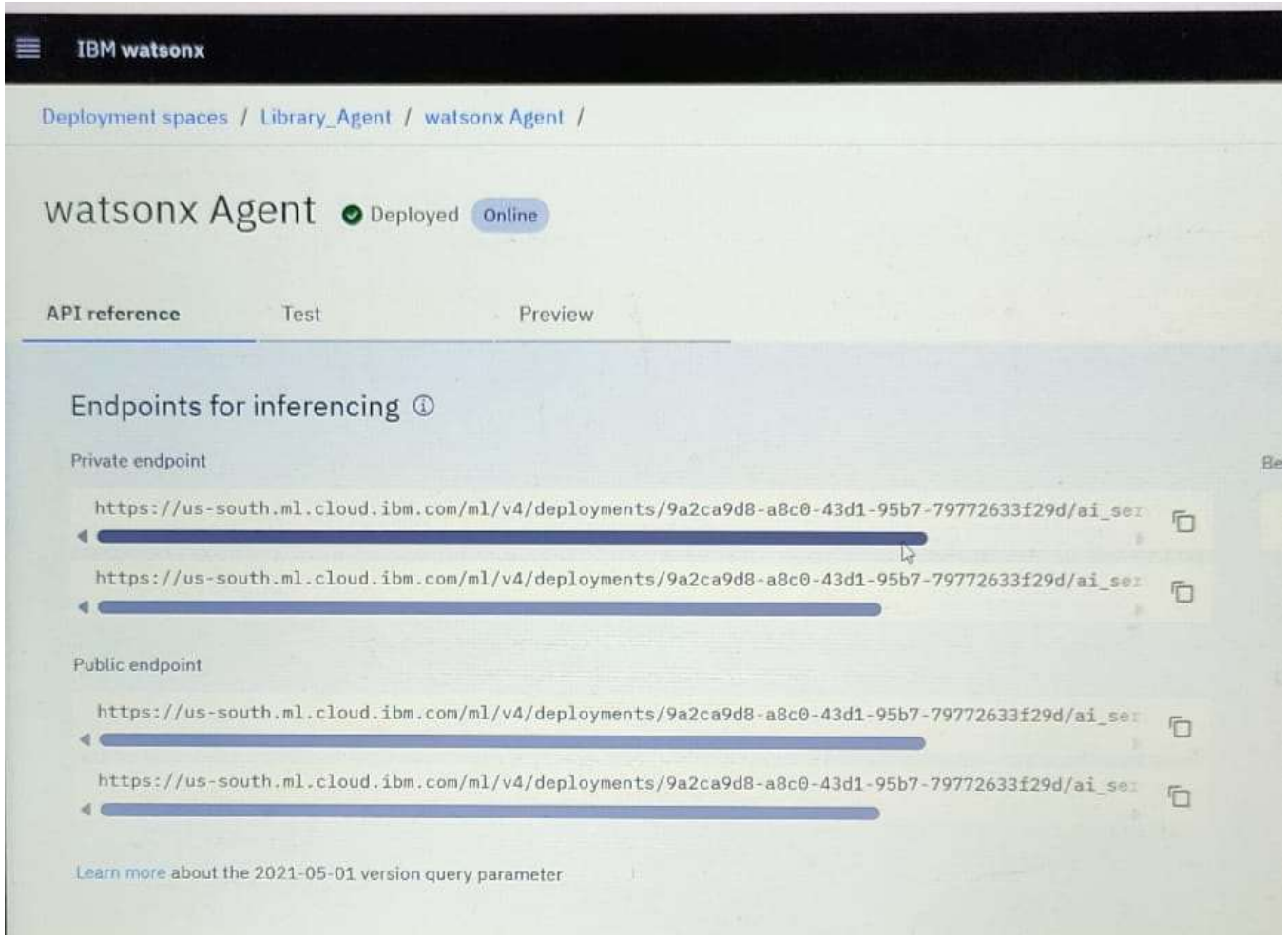
You: 09:46 PM
give me some tips on reading
Library_Agent 09:46 PM
Here are some tips for effective reading:
1. Choose the Right Material: Select books or articles that match your interests and reading level. This will keep you engaged and motivated.
2. Set a Goal: Before you start reading, decide what you want to get out of it. Are you reading for pleasure, to learn something new, or for research?
3. Preview the Material: Skim through the title, headings, subheadings, and summary to get an overview of what the text is about.
4. Active Reading: Engage with the text by highlighting, underlining, or making notes in the margins. This helps in better retention and understanding.

RESULT


Upgrade
Susmita Sinha's Account
Dallas
SS
feedback
Autosaved 9:49 PM
New agent +
Deploy
Agent preview
how to become a librarian
Library_Agent 09:49 PM
Becoming a librarian typically involves the following steps:
1. Earn a High School Diploma or Equivalent: This is the basic educational requirement for pursuing further studies in library science.
2. Obtain a Bachelor's Degree: While it's not always mandatory, having a bachelor's degree can make your application stronger. Choose a major that interests you, as long as it provides a broad educational background.
3. Complete a Master's in Library Science (MLS): This is the standard degree required to become a librarian. The MLS program usually takes 1-2 years of full-time study and covers areas like information technology, collection development, research methods, and library administration.
4. Gain Experience: Participate in internships or volunteer work at libraries during your studies. This practical experience is valuable and can often lead to job offers upon graduation.

RESULT


IBM watsonx
Deployment spaces / Library_Agent / watsonx Agent /
watsonx Agent
Deployed
Online
API reference
Test
Preview
Endpoints for inferencing
Private endpoint
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Learn more about the 2021-05-01 version query parameter

IBM CERTIFICATIONS

In recognition of the commitment to achieve professional excellence

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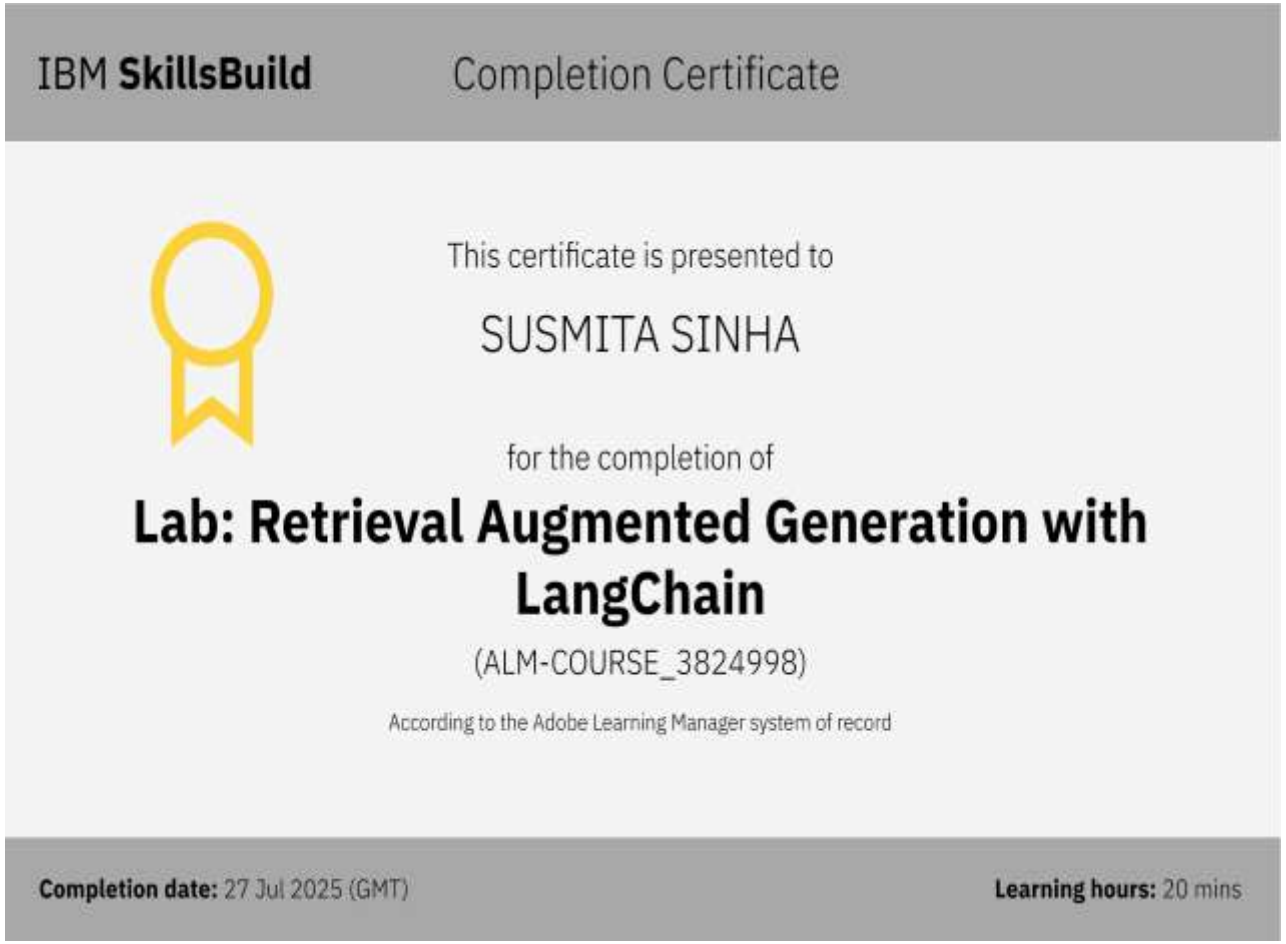

IBM **SkillsBuild** Completion Certificate

This certificate is presented to

SUSMITA SINHA

for the completion of

Lab: Retrieval Augmented Generation with LangChain

(ALM-COURSE_3824998)

According to the Adobe Learning Manager system of record

Completion date: 27 Jul 2025 (GMT) **Learning hours:** 20 mins

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THANK YOU

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