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Vision: To create a telehealth prototype that makes accessing telehealth care simple and trustworthy for older adults (55+) and less tech-savvy individuals in Canada.

The Core Problem: Many patients aged 55+ hesitate to use telehealth due to confusing interfaces and lack of trust (privacy fears, unsure about online provider quality). They need something easy, safe, and human-feeling.

Target user: Seniors (55+), potentially low digital literacy, values trust, clarity, and maybe seeks holistic care.

Solution Core Features and user flows

- Authentication (login)
- Dashboard
- Booking process
- Basic Consult View

Main User Journey (Simplified Flowchart):

- 1. User Lands -> Login / Sign Up
- 2. Successful Login -> Dashboard (View Upcoming Appointments, Main Actions)
- 3. Click "Book Appointment" -> Choose Doctor Screen
- 4. Select Doctor -> Select Date/Time Screen (using Calendar)
- 5. Submit Date/Time -> Appointment Confirmation Screen
- Confirm Appointment -> (Conceptually Booked) -> Back to Dashboard (showing new appointment)
- 7. From Dashboard (later) -> Click "Join Call" -> Basic Consultation Interface

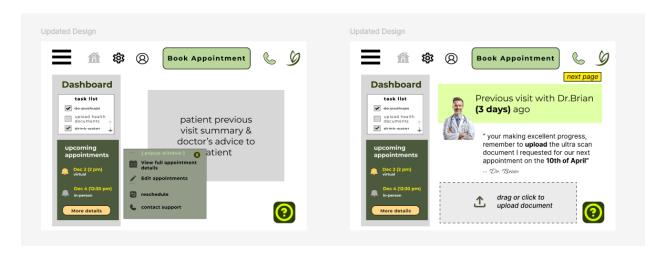
Scope of features

- **Authentication:** Login Page, Sign Up Page (basic forms, front-end JS validation only for now, no backend)
- Dashboard: Main layout, static navigation header, displays placeholder "upcoming appointments" fetched from a csv file, main "Book Appointment" button - that goes to choose doctor screen
- Appointment Booking Flow:

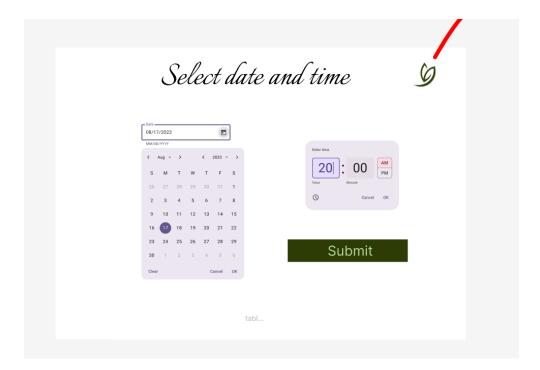
Choose Doctor screen (display placeholder doctors, basic selection styling)
Select Date/Time screen (Integrate basic interactive JS calendar - D3/jQuery plugin - showing placeholder availability, time selector)

- https://fullcalendar.io/ (vue or javascript integration for calendar)
- Confirmation screen (dynamically display selected doctor/date/time using JS)

Dashboard design (conceptual)



Calendar and time selection concept for booking appointment



Support System design



Login system basic design



include text boxes and proper sign up forms

Support system (FAQ)

