


Suthicha Poonakaow

Specialist – Developer Team Lead



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24 August 1980 

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WORK EXPERIENCE

Specialist - Developer Team Lead

High-Tech AJ Holding Ltd.

01/2019 - Present

Bangkok, TH

Affiliate to CTI group

Achievements/Tasks

- In-house application for CTI group (Logistics, Warehouse, Customs brokerage).
- Developer team building.

Deputy Manager IT

CTI Logistics Co., Ltd.

01/2014 – 12/2018

Bangkok, TH

Achievements/Tasks

- Fulfill managing in all IT related to Cambodia branch.
- Project leader to migrating legacy systems to cloud.
- Project leader and develop systems ie., Warehouse inventory in-out by barcode, Internal documents management (Office paperless), e-AWB integrated etc.
- Supervised to developer team of 4 junior programmers.

Senior IT-Developer

CTI Logistics Co., Ltd.

01/2011 – 12/2013

Bangkok, TH

Achievements/Tasks

- Responsibility for the programming, design and develop software to meet company business requirement.
- Modify and maintain the existing binding-applications, old-fashioned systems.
- Responsibilities to create report as requested.

SKILL

Programming Language

C#, VB.NET, Java Script, Python, C++, CSS, SCSS, HTML, SQL, Dart

Framework

- .NET Framework
- NodeJS
- ReactJS
- AngularJS
- Flutter

Tools

- Microsoft Visual Studio
- Visual Studio Code
- Docker
- GitHub
- Crystal report
- VMWare

Databases

- MSSQL
- MYSQL
- Postgres
- MongoDB
- Firebase

Operation System

- UNIX (Linux, Ubuntu, CentOS), Novell Netware, Windows/ Windows Server

Network & Configuration

- Cisco Switches, Juniper Firewall, Fortinet FortiGate Firewall, Linux Firewalls, VPN Network

WORK EXPERINCE

Supervisor – IT

CTI Logistics Co., Ltd.

01/2010 – 12/2010

Bangkok, TH

Achievements/Tasks

Technical Support Team Leader

- Supervised to 6 members of team.
- Arrange staff shifts schedules.
- Responsibility for incident services and assign fulfillment on the 24/7-IT services requests.

Coordinator in Systems analysis and design

- Interacting extensively with users to understand work process and refining the logical design. Critical examination and translate the requirements into designing model.
- Working with programmer and users to ensure the designing model is meets.
- Minor customizing existing software in order to make it fit for purpose.

Database Administration

- Monitoring performance and managing the backup process. (Daily, Monthly, and Yearly Backup).
- Enhance database performance, perform restores and implement recovery process.
- Adjust transaction on database from official requests and preserve record log for certification audit.
- Exercise yearly backup recovery plans. Commission and installing database.

Network Administrator

- Install and support network facilities such as LANs, WANs, Internet, VPN, Anti-Virus, Network configuration to ensure the good performance on network connectivity meet user needs.
- Maintain Network devices such as firewall, Modem, router, AP.
- Monitoring network and Anti-Virus servers log.
- Provide the network facilities to initials new branches/ offices.

Provide systems to meets business objective.

- Report to management on any issue that could significantly impact the business by keep update information such as digital logistics trend, Thailand national single windows systems news, Airline new systems and other systems related to import/export process. Also, update IT trends to improve/prevent company systems.

EDUCATION

UDONTHANI TECHNICAL COLLEGE

Diploma in Mechanical Power Technology
2002

LANGUAGES

English - Fair

PASSION

- AI & Machine Learning
- Robotics
- Ethical hacking & Securities
- Blockchain: Bitcoin full node, Crypto Mining, Lightning Network, Ethereum & Smart Contract

WORK EXPERINCE

Senior IT-Support

CTI Logistics Co., Ltd.

01/2009 – 12/2009

Bangkok, TH

Achievements/Tasks

- IT supported and troubleshooting the business systems at Head Office and three Data Centers.
- branches, including 25 servers providing 24/7 services to more than 450 users and all affiliated offices.
- Infrastructure provides services. Monitoring and maintaining Data Centers with daily/monthly backup, e-mail, Internet provide with ADSL/Leased Line, Local Area Network, Site-to-Site network solution.
- Hardware supported. Provide new PC with OS installation and configuration, standard software, specific software, in house software as requested. Troubleshooting hardware/network problems. Diagnosing and solving hardware faults by repair or replacing parts. Hardware yearly maintenance plan.
- Software supported. Resolves in house software problem such as Account Billing systems, G/L Account systems, Air-Freight systems, Sea-Freight systems, Interstate systems, Customs Brokerage systems, Warehouse management systems, Administrative systems etc.
- Internal procedures documents. Report issues by proceeding document as ISO standard policy.

IT-Support

Autohaus Bavaria Co., Ltd.

01/2003 – 12/2008

Bangkok, TH

Affiliates to CTI Logistics Co., Ltd.

Achievements/Tasks

- The only one IT support who maintenance and troubleshooting all the company systems, 3 Servers with 50 users.
- Setup & Maintenance e-mail systems.
- Setup company network infrastructure LAN, WAN, Firewall, VPN
- Daily/Monthly/Yearly Backup (Database & Application)
- Training new staff of each division to use company systems.
- Coordinate to engineer from BMW Thailand in case of update software.
- Maintenance CCTV systems.
- Processed financial report, Sales report and inventory report to management.