



# Electricity Account

Lumo Energy Australia Pty Limited ABN 69 100 528 327

Enquiries 1300 115 866

Live chat lumoenergy.com.au/chat

Email info@lumoenergy.com.au

8am - 8pm Monday to Friday / 8am - 5pm Saturday (AEST/AEDT)

Tax Invoice - [REDACTED]



/3526  
MRS [REDACTED] SILVEIRA  
UNIT 4/183 [REDACTED]  
BERWICK VIC 3806

## Faults & Emergencies

24 hours

AUSNET SERVICES

Account Number:

Due Date

NIL

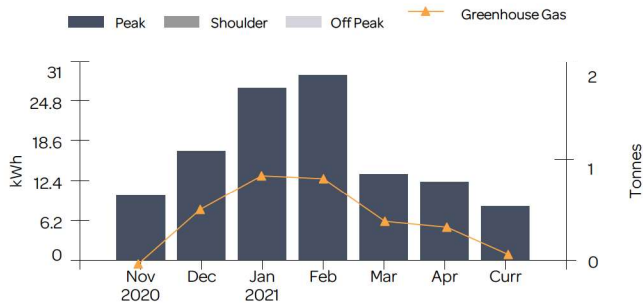
Total Due (Incl GST)

NIL

## Your Energy Usage

FOR ELECTRICITY SUPPLY AT UNIT 4/183 [REDACTED] VIC 3806

Your average daily usage:



Average daily usage cost for this account (incl. STP): \$3.04

Step 1 \$2.14

Average daily usage for this account: 8.47 kWh

Your greenhouse gas emissions: 0.28 Tonnes.

For more information see [www.switchon.vic.gov.au](http://www.switchon.vic.gov.au)

Issue Date

17 MAY 21

## Transactions since previous account (Incl GST)

Previous Invoice Amount	\$96.24
Payment Received - Thank You	\$233.50 Cr
Balance Brought Forward	\$137.26 Cr

## Current transactions (Incl GST)

Electricity Charges	\$91.27
Total current transactions (Incl GST)	\$91.27

## BALANCE (Incl GST)

\$45.99 Cr

Total GST for this account is \$8.30

**i** The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1300 653 534 to discuss the suitability of this plan for you.

**If you are experiencing financial hardship please contact us for assistance.**

## Paying your Account



### Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)  
Biller Code: 275602  
Ref No: 4137 8513 114



### In Person

Present this invoice with your payment at any Australia Post outlet.



### Pay by Direct Debit

Call us on 1300 115 866 to set up Direct Debit.



### Pay on our Website

By AMEX, VISA or MasterCard.  
[lumoenergy.com.au/pay](http://lumoenergy.com.au/pay)  
Ref No: [REDACTED]



### Pay by Phone

Call 1300 553 615 to pay anytime by AMEX, VISA or MasterCard.  
Ref No: [REDACTED]



### Post a Cheque

Payable to Lumo Energy with this payment slip attached to: Lumo Energy GPO Box 5450 Melbourne VIC 3001

## Payment Slip

Account Number:

Amount Due (incl GST):

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NIL

# Usage and Supply Details

FOR ELECTRICITY SUPPLY AT UNIT 4/183 [REDACTED] BERWICK, VIC 3806

Account Number: [REDACTED]

Next read date within two days of: 15 June 2021

## Payments since your last account

21/04/2021	Payment Received - THANK YOU	\$233.50 Cr
Total Payments Received		\$233.50 Cr

## Remote Meter Read Index

Reads based on remotely read interval data

Meter/Register	Index Read	Date/Time	Index Read	Date/Time	UOM
40 [REDACTED] E1	24450.107	15/04/2021 00:00	24703.779	15/05/2021 00:00	KWH

## Current transactions

### Electricity Charges

### Charges based on actual read

Your Plan	Single Rate		NMI	63 [REDACTED] 25
From 15 April 2021 to 14 May 2021 (30 days)				
Tariff Description	Meter Number	Usage kWh	Rate c/kWh (incl GST)	Charges (incl GST)
Anytime	40 [REDACTED] B:1	254		
Step 1		254	25.278	\$64.21
Total Anytime		254		\$64.21
Service to Property Charge		30 days	90.200 c/day	\$27.06
Total GST for Charges				\$8.30
Total Electricity Charges				\$91.27

/ E-3526 S-7482 I-7482

### Correspondence

Lumo Energy PO Box 4136  
East Richmond 3121 Fax:  
1300 136 891

### Concession Information

Have a valid concession card? For information on State Government Concession eligibility, including the Utility Relief Grant Scheme (URGS), please contact Lumo Energy on 1300 115 866

### Payment Assistance

For payment assistance, a payment extension, or other payment frequency options, call us on 1300 115 866.

### Complaints Process

Our Customer Solutions staff will aim to resolve your enquiry at first contact. Complaints may also be escalated to a Team Manager or Complaint Resolution Specialist if required. Call 1300 115 866

Hearing or Speech Impaired? Call the National Relay Service on 133 677.

### Interpreter Service (ezispeak™) Call 1300 171 764

خدمة الترجمة

خدمات ترجمه

Υπηρεσία Διερμηνείας

传译服务

Dịch vụ thông dịch.

