

RESUME

Suvarn Sanjay Badkas

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Languages

- English
- Hindi
- Gujarati
- Marathi

Summary

My aim is to gain knowledge and learn something new. I feel this is how one can enhance abilities and grow inside the organization. I am skilful at organizing events managing cultural projects and technical support. I am good on softwares and technology For re-solving conflicts and following up customer needs I work with full dedication. Capable of helping clients, answering customer's question. Can complete tasks getting support from managers. I am reliable, friendly and trustworthy.

Education

Centennial College, Toronto, Ontario [January 2022 onwards]

Post Graduate Diploma in Software Engineering- Artificial Intelligence

Parul University, Vadodara, Gujarat, India [2016-2020]

BTech in Computer science and Engineering

(Specialization in Cybersecurity and Artificial intelligence)

CGPA- 7.10

SGPA- 8.53

Percentage- 71.0

Work experience

The Brick [January 2022 onwards]

I am in Customer pickup Department and doing tasks like

- Direct customer facing role.
- Checking customer's IDs and pickup load
- Solving Customer issues and their needs
- Inventory lookup
- Helping in customer Loading
- Team co-ordination.

Kochar Tech [August 2020 – October 2021]

Vadodara, Gujarat, India

I have done tasks like

- Customer support
- Documenting chats and email
- Assisting team for achieving goals
- Handling customer queries regarding GPRS, Datacards and Food deliveries
- Team leader

Intern Project work [September 2019 – June 2020)

Parul University, Vadodara, Gujarat, India

I have Intern with Parul university IT cell.

I have organized Birthday parties

- **Text and image recognition** - developed android APP for text and image recognition using google firebase as database and linked APIs.

WORKSHOPS AND COMPETITIONS [December 2016 – December 2018]

Parul University, Vadodara, Gujarat, India

I am performing tasks like

- Organized workshop and competitive events for IT students as I was member and college head of computer society of India.

Skills

- Coding and Development
- Data management
- Multi-tasking
- Decision-Making
- Time management
- Customer service
- Familiar with MS Word, Powerpoint, Excel, Outlook
- Active in volunteering, Social Worker
- Good Communication Skills