

## Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form using a ball point pen: **GLL (Greenwich Leisure Limited)** FAO: Web Support Centre, Middlegate House, 1 Seymour Street, The Royal Arsenal London, Se18 6SX Service user number 8 Name(s) of Account Holder(s) Reference Suvarna Mondal B E T 1 3 9 ĖΚ Bank/Building Society account number Instruction to your Bank or Building Society 2 5 6 6 Please pay GLL (Greenwich Leisure Limited) Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. **Branch Sort Code** I understand that this Instruction may remain with GLL (Greenwich Leisure Limited) 0 0 4 and, if so, details may be passed electronically to my Bank/Building Society. Name and full postal address of your Bank or Building Society To: The Manager Bank/Building Society Address Signature(s) Postcode Date

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

This guarantee should be detached and retained by the Payer.

## The Direct Debit Guarantee



- •This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- •If there are any changes to the amount, date or frequency of your Direct Debit GLL (Greenwich Leisure Limited) will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request GLL (Greenwich Leisure Limited) to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- •If an error is made in the payment of your Direct Debit, by GLL (Greenwich Leisure Limited) or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- -If you receive a refund you are not entitled to, you must pay it back when GLL (Greenwich Leisure Limited) asks you to
- •You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.