#### **Abstract:**

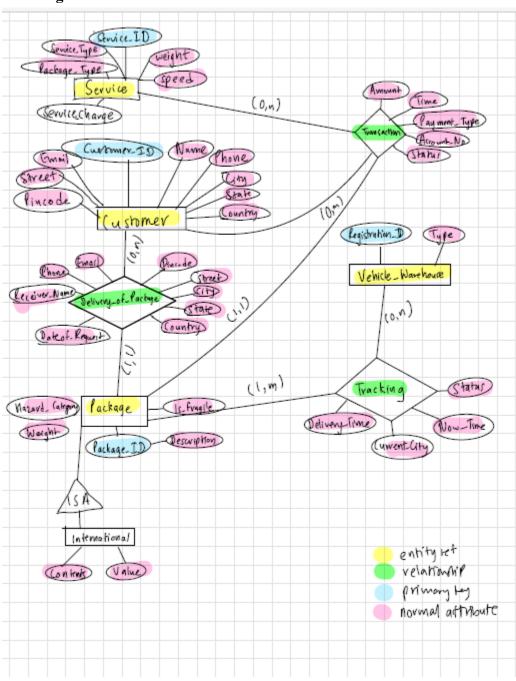
The Report provides a full in-depth use of Database Systems from Design to Implementation. MySQL on PHPMyAdmin, PHP and HTML on VS Code, and XAMPP Server were used to create and implement the assignment.

#### **Problem Description**

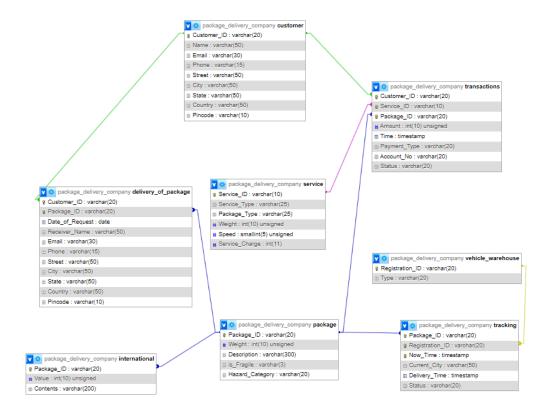
I chose Problem 4 of the option where the application is a package delivery company (similar to FedEx, UPS, DHL, the USPS, etc.). The company needs to keep track of packages shipped and their customers. To find out more about this application, think about any experiences you may have had shipping packages and receiving packages, and browse shippers' web sites. In our hypothetical company, the manager assigned to solicit database design proposals is not very computer literate and is unable to provide a very detailed specification. Here are a few points to consider: • There are different kinds of service possibly based upon the type of package (flat envelope, small box, larger boxes, etc.), the weight of the package, and the timeliness of delivery (overnight, second day, or longer). • Some customers have a contract with the shipper and bill their shipments to an account number. They are billed monthly. Other customers are infrequent customers and pay with a credit card. Certain shipments are prepaid, as is might be the case of someone is returning something that was purchased by phone or Internet (e.g. returning clothes that don't fit, or returning malfunctioning electronics). Page 2 of 5 • For the most part, the shipping company does not care what is being shipped. However, there are cases where it matters. Some examples include – hazardous materials – international shipments, for which a customs declaration stating the contents and their value is needed • The company needs to track packages from the time the customer drops it off (or it is picked up by the company) until the time it is delivered and signed for. Take a look at the online tracking offered by various shipping companies to get an idea of how this service works. If you are having something shipped to you, you'll find you can get every little detail of where the package is, where it has been, and to where it is currently headed. Beyond what the customer sees, the company itself needs to know on which truck or plane or warehouse the package is at any point in time. • Tracking is not just an "in the present" issue. The company may want to look back in time and find out where the package was yesterday, for example. It may also want to look at data from the standpoint of a truck or warehouse. • There are other aspects to the operation of the company besides package tracking such as the routing of trucks and planes, the assignment of staff to them, etc. For this assignment, we'll consider only the package handling and billing aspects of the database.

# **Database Design**

## E-R Diagram



# **Relational Schema**



#### **Data Population:**

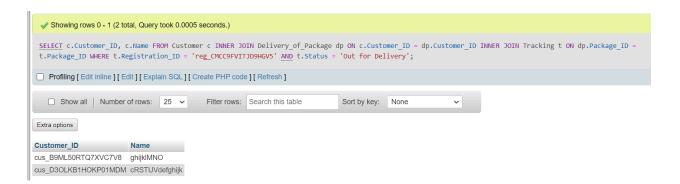
I created my database and all my data for the database on MySQL on phpMyAdmin for an easier connection with the back and frontend of the program. Due to time crunch and spending most of my time learning how to connect database in the front and back end, I wasn't able to populate more realistic data by hand. However, I took a more time effective and put more into learning effort by generating data using automatic procedures. All of this is documented in MySQL.

#### **Queries:**

Assume truck 1721 is destroyed in a crash. Find all customers who had a package on that truck at the time of the crash.

## **Using SQL:**

SELECT c.Customer\_ID, c.Name
FROM Customer c
INNER JOIN Delivery\_of\_Package dp ON c.Customer\_ID = dp.Customer\_ID
INNER JOIN Tracking t ON dp.Package\_ID = t.Package\_ID
WHERE t.Registration\_ID = '1721' AND
t.Status = 'Out for Delivery';



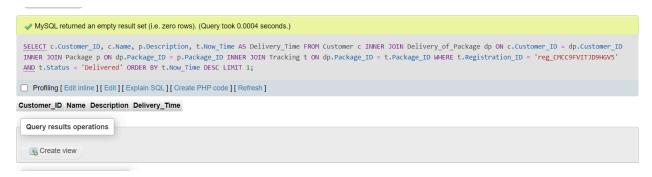
# Find all recipients who had a package on that truck at the time of the crash. SQL:

```
SELECT dp.Receiver_Name, dp.Email, dp.Phone
FROM Delivery_of_Package dp
INNER JOIN Tracking t ON dp.Package_ID = t.Package_ID
WHERE t.Registration_ID = '1721' AND
t.Status = 'Out for Delivery';
```



# Find the last successful delivery by that truck prior to the crash. SQL:

```
SELECT c.Customer_ID, c.Name, p.Description, t.Now_Time AS Delivery_Time
FROM Customer c
INNER JOIN Delivery_of_Package dp ON c.Customer_ID = dp.Customer_ID
INNER JOIN Package p ON dp.Package_ID = p.Package_ID
INNER JOIN Tracking t ON dp.Package_ID = t.Package_ID
WHERE t.Registration_ID = '1721' AND
t.Status = 'Delivered'
ORDER BY t.Now_Time DESC
LIMIT 1;
```



No prior delivery.

#### Find the customer who has shipped the most packages in the past year.

```
SELECT Customer_ID
FROM Delivery_of_Package
WHERE year(Date_of_Request) = 2018
```

# GROUP BY Customer\_ID ORDER BY COUNT(\*) DESC LIMIT 1;



#### Find the customer who has spent the most money on shipping in the past year.

SELECT Customer\_ID FROM Transactions WHERE year(Time) = 2018 GROUP BY Customer\_ID ORDER BY SUM(Amount) DESC LIMIT 1;



#### Find the street with the most customers.

SELECT Street FROM Customer GROUP BY Street ORDER BY COUNT(\*) DESC LIMIT 1;



### Find those packages that were not delivered within the promised time.

**SELECT \*** 

FROM Package

WHERE Package ID IN (

SELECT Transactions.Package\_ID

**FROM Transactions** 

INNER JOIN Tracking ON Transactions. Package ID = Tracking. Package ID

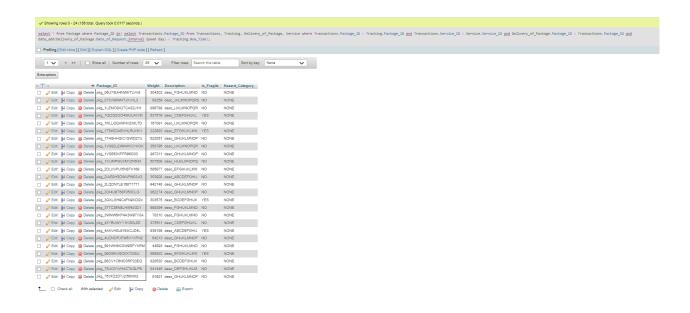
INNER JOIN Delivery\_of\_Package ON Delivery\_of\_Package.Package\_ID =

Transactions.Package\_ID

INNER JOIN Service ON Transactions. Service ID = Service. Service ID

WHERE DATE\_ADD(Delivery\_of\_Package.Date\_of\_Request, INTERVAL Service.Speed

DAY) < Tracking.Now\_Time );



Generate the bill for each customer for the past month. Consider creating several types of bills.

```
- A simple bill: customer, address, and amount owed.
SELECT DISTINCT Customer.Customer ID,
        Customer.Name,
        Transactions. Amount,
        Customer.Pincode,
        Customer.Street,
        Customer.City,
        Customer.State,
        Customer.Country,
        Customer. Email,
        Customer.Phone
FROM Customer, Transactions
WHERE Customer.Customer ID = Transactions.Customer ID
 AND Transactions. Service ID IN (
  SELECT Service ID
  FROM Service
  WHERE Service Type = 'Postpaid'
)
UNION
SELECT DISTINCT Customer.Customer ID,
        Customer.Name,
        0.
        Customer.Pincode,
        Customer.Street,
        Customer.City,
        Customer.State,
        Customer.Country,
        Customer. Email,
        Customer.Phone
FROM Customer, Transactions
WHERE Customer.Customer ID = Transactions.Customer ID
 AND Transactions. Service ID IN (
  SELECT Service ID
  FROM Service
  WHERE Service Type != 'Postpaid'
)
```

**UNION** 

# SELECT DISTINCT Customer.Customer\_ID,

Customer.Name,

0,

Customer.Pincode,

Customer.Street,

Customer.City,

Customer.State,

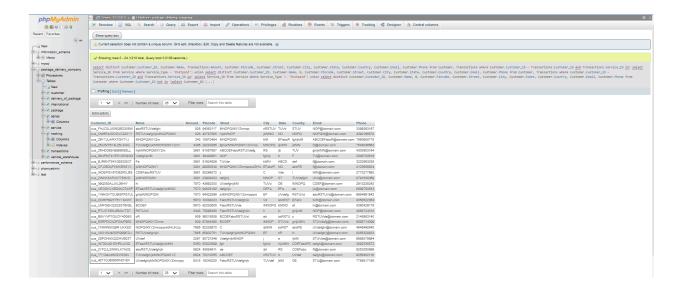
Customer.Country,

Customer.Email,

Customer.Phone

#### FROM Customer

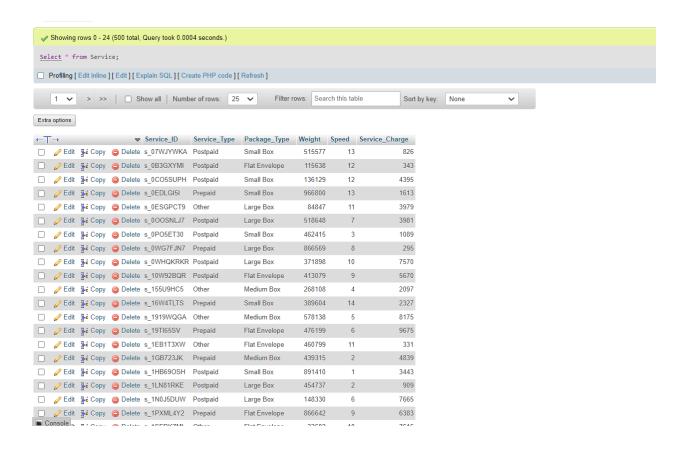
WHERE Customer ID NOT IN (SELECT Customer ID FROM Transactions);



# -A bill listing charges by type of service.

SELECT \*

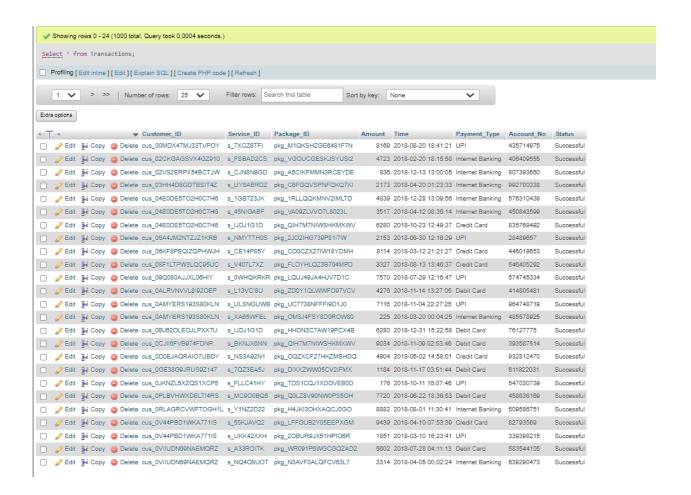
FROM Service;



An itemize billing listing each individual shipment and the charges for it.

SELECT \*

FROM Transactions;



#### **Conclusion:**

Through this project, I learned the ins and outs of database and connecting it with an application to put together a full database project. While it was extremely hard to learn it by myself, I am very proud of my self. I am confident that I can learn more in the future.