



João Trigo Soares

Platforms Engineering Team Lead at NOS Inovação

[✉ joao@jtsoar.es](mailto:joao@jtsoar.es) [💼 linkedin.com/in/joao-trigo-soares](https://linkedin.com/in/joao-trigo-soares) [🐙 github.com/suvi/](https://github.com/suvi/) [🔗 jtsoar.es](https://jtsoar.es)

CKA

CKAD

CKS

ABOUT

I've started my career as an IT consultant at Accenture, working for the Resources business (electricity, petrol). I dedicated four years to helping companies with digital transformations and paperless workflows using Windows and ASP.NET software.

After that I started as a backend developer at one of the biggest telcos in Portugal. There I helped implement scalable solutions to support the TV multimedia business, including backends for user profiles, cloud-based PVR, and Auto Configuration Systems.

When the need for moving to the cloud and DevOps transformation arose, I transitioned to DevOps Engineering. Now I lead a Platforms Engineering team, creating self-service platforms for cloud native deployments with high automation, observability, and resilience.

SKILLS

Kubernetes Docker Helm Istio Azure / AKS GCP / GKE Terraform Ansible Jenkins Prometheus Grafana
Elasticsearch Ceph Go C# / .NET Python

EXPERIENCE

Platforms Engineering Team Lead

Jan 2023 – Present

NOS Inovação • Lisbon, Portugal

- Leading a team encompassing Engineering and Operations for infrastructure modernization
- Creating self-service platforms for cloud native deployments
- High automation, observability, and resilience across runtime, security, and R&D

DevOps Team Lead

Jan 2021 – Dec 2022

NOS Inovação • Lisbon, Portugal

- Led the DevOps team towards cloud native transformation
- Inspired teams towards highly automated and observable systems
- Drove adoption of GitOps and Infrastructure as Code

DevOps Engineer

Jan 2018 – Dec 2020

NOS Inovação • Lisbon, Portugal

- Embraced CNCF and OSS solutions with Kubernetes at the center
- Implemented CEPH distributed storage cluster
- GitOps for Kubernetes and HAProxy with Flux
- E2E workloads using AKS and GKE
- Service mesh integrations with Istio

Lead Software Engineer

Jan 2017 – Dec 2017

NOS Inovação • Lisbon, Portugal

- Technical leadership with autonomy on project decisions
- Led .NET Core adoption and containerization
- Worked on EPG APIs
- Created the NAME SDK
- Built ACS solution based on WebPA

Senior Software Engineer

Jan 2015 – Dec 2016

NOS Inovação • Lisbon, Portugal

- Reworked TV Social APIs for the UMA next-gen TV platform
- Introduced NoSQL (MongoDB) and REST API design
- Backend development with ASP.NET, C#, RabbitMQ

Software Engineer	Sep 2011 – Dec 2014
Accenture Technology Solutions • Lisbon, Portugal	
<ul style="list-style-type: none">• SharePoint solutions for intranet and public portals• EDP intranet - Europe's best at 2013 Digital Communication Awards• Scaled solution for 12k employees• POS integration for major telecom provider• Full-stack web development with C#, ASP.NET, SQL Server	

Researcher	Sep 2010 – Jul 2011
INESC TEC • Porto, Portugal	
<ul style="list-style-type: none">• Computer Vision research for 3D reconstruction from photographs• Master's thesis on measuring effects of mastectomy interventions• View thesis	

EDUCATION		CERTIFICATIONS	
MSc in Computer Science	2009 - 2011	Certified Kubernetes Security Specialist (CKS)	2021
Faculty of Engineering - University of Porto		The Linux Foundation	
BSc in Engineering Sciences	2006 - 2009	Certified Kubernetes Application Developer (CKAD)	2020
Faculty of Engineering - University of Porto		The Linux Foundation	
		Certified Kubernetes Administrator (CKA)	2019
		The Linux Foundation	

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