# **Intranet Coding Guide:**

### **Text Colours**



Black Member information can be given to any member, provided the account is AL (active

White Member is temporarily unlisted; information cannot be given out. Member is broker driven; can be contacted by staff; info cannot be Orange

provided to another member unless the broker driven member has agreed to let us

forward their details

Member is uncontactable and placed in suspended and locked status until contact made. ★ Purple

## **Background Colours**

Fees are paid and up to date Grey

Red Fees are more than 30 days overdue

First overdue fees letter has be sent (30 days) Green Second overdue fees letter has been sent (45 days) Blue Third overdue fees letter has been sent (60 days) Purple Yellow Account has been forwarded to debt recovery

## Letter Keys

#### First Letter

Member is active Α

С \* Contract (second) account Ρ Sponsorship account U Member is suspended

Member is suspended and locked L D Member is deactivated (closed) S **Empire Trade Staff Account** 

## Second Letter

Member is listed in directory L

Member is unlisted (real estate spend down, sale of business spend down) Ν Member is temporarily unlisted (still owns the business but is spending down, Τ

away, not trading temporarily etc)

## Intranet Message Colours

Very High Priority Red **High Priority** Orange Yellow Normal Dark Green Low Priority Very Low Priority ★ Light Green

Trade Percentages codes - When entering 'latest trade percentage' in the members account under 'Misc'

NEG Negotiable 50% Plus 50+ Up to 50% -50

30-50% or as notified by member 30-50

LO Labour Only SN See Notes

XW **Excluding Weekends** 

SD Spend Down Left Message LM

Star Ratings – This indicates the member's attitude to receiving Empire trade dollars

- ★ 1 lion paw for very disgruntled members (not accepting trade)
- 2 lion paws for unhappy members (probably not trading)
- ★ 3 lion paws for members sitting on the fence; waiting for changes to come in to action (trading but not much; maybe want to spend first)
- 4 lion paws for members who are good traders (that want to trade but don't get enough business)
- 5 lion paws for great members –(are happy receiving trade and are spending it too- love the system)