**SUVRADIP GHOSH**

RESUME

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# Career Objective:

My career objective is to apply my theoretical knowledge, technical skills, and passion for innovation to con- tribute to the field of engineering. I aim to secure a challenging position in a reputable organization where I can enhance my skills, gain practical experience, and make a meaningful impact. I am eager to challenge my poten- tial and earn the trust of the organization.

# Academics:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Qualification** | **Institute** | **Board/university** | **Year of passing** | **Aggregate%/CGPA** |
| **B.Tech**  (in ECE) | Techno Engineering College Banipur | MAKAUT | 2024 | **8.84 (till 6th sem)** |
| **Diploma**  (in ETCE) | Contai Polytechnic(govt) | WBSCT&VE&SD | 2019 | **75.3%**  **(1st class with distinction)** |
| **Higher Secondary**  **Examination** | Kumar Ashutosh Institute (main) Boys | WBCHSE | 2015 | **75%** |
| **Madhyamic**  **(Secondary Examination)** | Habra High School | WBBSE | 2013 | **72%** |

**Technical Skills:**

* Operating Systems: Windows, Linux
* Programming Languages: C, C++, Python, HTML, CSS, Java Script.
* Electronics Subjects: Digital Communication, Digital Logic Design

# Competencies:

* + Strong Communication Skills.
  + Good Listener.
  + Quick Learner.
  + Team man.

# Languages: Bengali, English, Hindi

# Training/Internship:

* Completed the Hands-on-Training **“Re-Purposing Practical’s Post-Pandemic for A Resilient Future”** from 15th to 19th February 2022 arranged by Techno Engineering College Banipur.
* Web Development & Design Internship in OASYS INFOBYTE.

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# Hobbies & Interest:

* + Interacting with unknown people.
  + Learning new things.
  + Indoor & outdoor sports.
  + Travelling.

**Work Experience :**

I have two years of experience in the industry as a **Technical Support Engineer** at **astTECS**  (August 2019 - October 2021) **,** Bangalore, Karnataka.

**Responsibilities:**

* Collaborated with teams to solve technical customer problems across product suites.
* Provided support via remote desktop software, diagnosing customer issues over private and public networks.
* Consulted via telephone to understand user problems & provides solution in time.
* Disassembled computer systems to troubleshoot and resolve hardware issues.
* Fulfilled client customization requests for managed systems and software components according to internal business requirement policies.
* Replied to customer queries via email, messaging systems and support ticket platforms.

**Declaration:**

I hereby declare that the information’s stated above are true and best of my Knowledge.

Date: Signature:

(Suvradip Ghosh)