

Create By : Somwang Yangkae

Create Date: 31/05/2013

impact

impact_id

urgency

urgency_id

cus_company

cus_company_id

cus_org

org_cus

opr_tier

opr_tier_id

cus_comp_id

tr_opr_tier

tr_opr_tier_id

opr_tier_lv1_id

opr_tier_lv2_id

opr_tier_lv3_id

prd_tier

prd_tier_id

cus_comp_id

tr_prd_tier

tr_prd_tier_id

prd_tier_lv1_id

prd_tier_lv2_id

prd_tier_lv3_id

status

status_id

Status_res

status_res_id

status_id

Priority

tr_priorityid

impact_id

urgency_id

customer

cus_id

cus_company_id

org_cus

Incident_type

ident_type_id

cus_comp_id

Project

project_id

cus_comp_id

ident_id_run_project

incident

id

ident_id_run_project_id

status_id

status_res_id

impact_id

urgency_id

priority_id

cus_id

cus_company_id

cus_organize

ident_type_id

project_id int

cas_opr_tier_id1

cas_opr_tier_id2

cas_opr_tier_id3

cas_prd_tier_id1

cas_prd_tier_id2

cas_prd_tier_id3

resolution_user_id

resol_oprtier1

resol_oprtier2

resol_oprtier3

resol_prdtier1

resol_prdtier2

resol_prdtier3

satisfac_id

owner_user_id

assignee_id last

Assignment

assign_id

incident_id

assign_status_id

assign_status_res_id

assign_comp_id

assign_org_id

Workinfo

workinfo_id

incident_id

workinfo_status_id

workinfo_status_res_id

workinfo_comp_id

workinfo_type_id

workinfo_user_id

workinfo_attach

Attachment

attach_id

incident_id

workinfo_id

attach_user_id

Satisfaction

satisfac_id

cus_company_id

company

company_id

org

org_id

user

user_id

company_id

org_id

user_specorg

specorg_id

user_id

company_id

org_id

work_type

workinfo_type_id