

# PREDICTING CREDIT CARD BALANCE

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*Example of prior analytics work*

This presentation was prepared as a summary of an independent project I completed. Full project available at [kaggle.com/suzanaiacob/predicting-credit-card-balance-using-regression](https://kaggle.com/suzanaiacob/predicting-credit-card-balance-using-regression). It was presented as part of the "10 Minutes Learning Series", an initiative I am involved in.

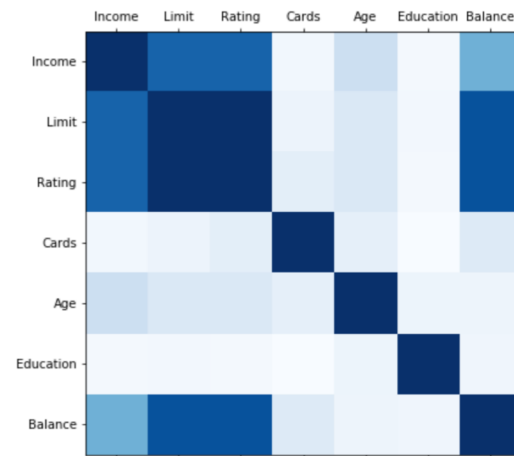
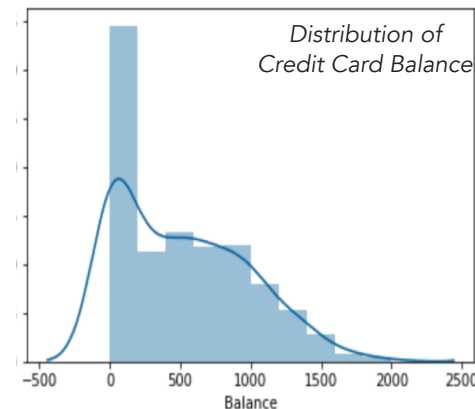


# STATISTICAL ANALYSIS OF CREDIT CARD DATA

**Purpose:** To comprehend which factors influence the Credit Card Balance of a cardholder and to predict the average Balance of a given individual.

Analysis conducted on dataset of 400 observations and 10 variables, 6 of which numerical and 4 categorical

- Exploratory Data Analysis revealed a significant portion of sample as being **Zero Balance Cards**, leading to fitting an additional model for active-only cardholders
- Non-active cardholders could maintain a zero-balance to **decrease their credit utilization** and boost their credit rating, assuming they also own a positive balance credit card elsewhere
- A strong relationship was observed between Balance, **Credit Limit**, **Credit Rating**, and **Income**
- Initial analysis did not identify an association between Balance and Gender, Ethnicity, Education or number of Cards. Although these variables **do not appear significant when observed in isolation**, their interaction with one another might make them valuable
- **Limit and Rating** are highly correlated, introducing multicollinearity. Rating as an antecedent of Limit is more meaningful because it also drives credit Limit levels.



Correlation matrix among all numerical predictors and Balance



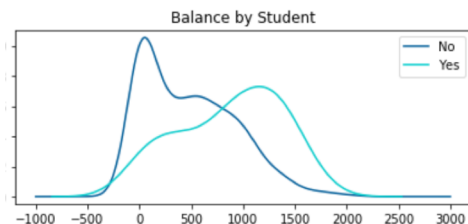
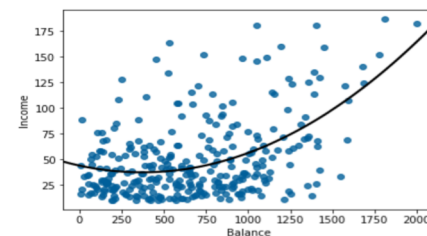
# PREDICTORS FOR CREDIT CARD BALANCE



A **non-linear relationship** was observed between Income and Balance.

At lower levels of Income, increases in personal Income cause a decrease in credit card Balance, which can be interpreted as individuals **requiring less financing** as they make use of personal finances instead of credit debt.

At high levels of income, Balance increases; for those individuals loans are in higher demand, potentially due to **increased investment activities** and a greater risk tolerance.



Students display on average **higher** credit card Balances. We infer that **Students have higher need for financing** due to student loans and lower income, hence their financial flexibility may be lower.

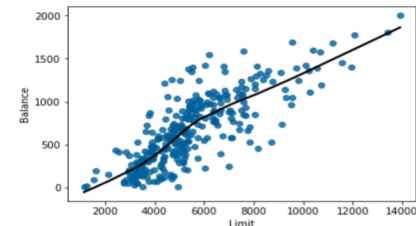
Further analysis indicated that increases in **Income level** cause increases in the Balance of **non-Students**, however, in the case of Students, changes in Income do not impact their average Balance.



**Credit Rating and Credit Limit** appear to be the strongest predictors for credit card Balance, each explaining 74% of the variance in balance.

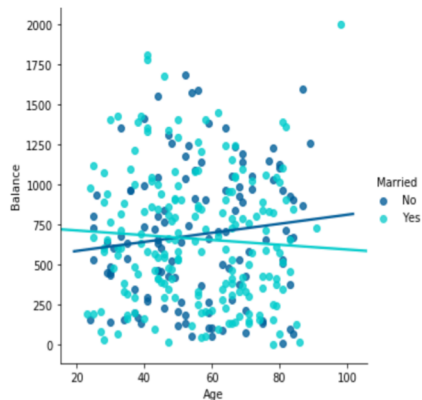
This could suggest that individuals with **high Rating are more willing to incur credit debt** as they are confident that they will be able to pay off the balance.

Both Limit and Rating are **complex measures**, subsuming a range of other factors, among which several already present in the model, such as Income.

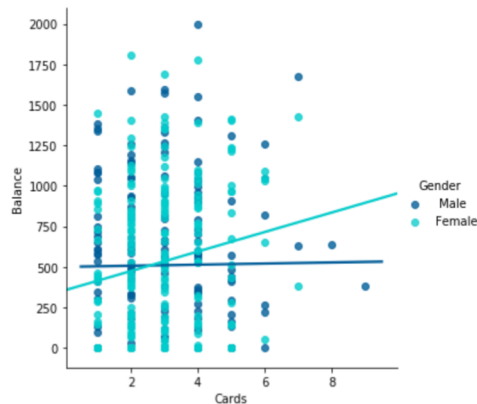




# INTERACTION BETWEEN VARIABLES AND FINDING THE BEST MODELS



While neither Married nor Age are significant in isolation, the interaction term is. This implies that individuals with higher values for **Age** who are also **Married** have lower credit card Balances pointing to **higher financial prudence or risk aversion**.



**Females** who own **more Cards** have on average a higher Balance.

Gender in isolation has a negative impact on Balance, suggesting that females, in general, have less credit card debt, except when the individual also owns multiple Cards.

## Best Models

- 1. Entire dataset:**  $\text{Balance} \sim \text{Income} + \text{Income}^2 + \text{Age} + \text{Student} + \text{Limit} + \text{Cards} + \text{Income} * \text{Rating}$
- 2. Active cardholders dataset:**  $\text{Balance} \sim \text{Limit} + \text{Rating} + \text{Income} + \text{Age} + \text{Student} + \text{Cards}$
- 3. Active as Binary Outcome:**  $\text{Active} \sim \text{Income}$

For the **entire dataset (1)**, the best model predicted **96% of the variance**, while the model fit on the **active-only population (2)** predicted **99%**. The difference suggests that there are other factors influencing non-active cardholders which are not present in our data, or their spending behaviour is reflected on other lending platforms.

Using Logistic Regression, the **Active outcome (3)** was best predicted by **Income**, with high earners having a greater probability of being active. This could be explained by low earners maintaining a zero-balance card in order to boost their credit worthiness.



THANK YOU