

Suzanne Clare

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EDUCATION

2013 - Present **University of Bath**

BSc (Hons) degree in Natural Sciences with Industrial Placement (Expected 1st)

Whilst majoring in Pharmacology, I have studied core science modules including Biology, Chemistry and Mathematics. For my dissertation, I am looking into the effects of diet and lifestyle on the progression of cancer. This year, I am broadening my academic experience by taking modules of Business Strategy and HR Management. My specifically tailored programme has enabled me to acquire a firm scientific understanding as well as advance my problem solving and analytical skills.

First year results: Average 78%

Second year results: Average 72%

2011 – 2013 **Runshaw College, Leyland**

A Level Results: **A*A*A*A** (Mathematics, Biology, Chemistry, Further Mathematics)

2006 – 2011 **Parklands High School, Chorley**

GCSE Results: **7A*, 2A, B**

WORK EXPERIENCE

2015 - 2016 **Medical Affairs Industrial Trainee, Pfizer, Surrey**

- Co-developed a medical education website with the digital team based upon insights from Healthcare Professionals gathered from social listening exercises, questionnaires, workshops and advisory boards.
- Collaboratively supported the launch and subsequent development of an internal communications campaign to highlight the breadth of Pfizer's portfolio and the value that its medicines bring to patients.
- As UK manager for Investigator-Initiated Research projects, I handled submissions for, and monitored the progress of, external research projects through Pfizer's INSPIRE programme
- First point of contact for the provision of Pfizer's off-license medicines on a named-patient basis. This involved reviewing medicine requests, communicating with Healthcare Professionals, coordinating logistical arrangements and producing regular reports.
- Utilising principles of the Lean Six Sigma improvement method and working cross-functionally with colleagues across the business, I successfully enhanced the efficiency of the process for providing off-license medicines. Key outcomes: medicines were delivered to patients sooner; the number of customer complaints decreased; fewer back and forth communications between colleagues.
- Project managed a compliance-upskilling initiative to educate colleagues about applications of the ABPI Code of Practice and recent PMCPA case studies. Raised awareness of the project through delivering presentations to local and global colleagues.

2014 - 2015 **Personal Tutor, Bath**

- Academically supported two students with their GCSE Mathematics, Biology and Chemistry studies.

Summer 2014 **Activities Instructor, First Choice, Holiday Village Kos**

- Enthusiastically led sports and social activities for guests of all ages. Actively participated in team competitions that raised money for charity.

2012 - 2013 **Waitress, The Dressers Arms**, Lancashire

- Provided exceptional customer service in an often-pressurised working environment.

2011 – 2013 **Sales Assistant, Maidens Ladieswear**, Lancashire

- Accurately monitored stock levels and dealt with customer queries by telephone, email and in person.

2011 - 2012 **Volunteer, Lake View Care Home**, Lancashire

- Provided weekly support organising social and fundraising events- sometimes playing the piano at these.

2012 (1 Week) **Withnell Pharmacy**, Lancashire

- Expanded my knowledge of the healthcare system.

OTHER QUALIFICATIONS AND ACHIEVEMENTS

- Yellow Belt Lean Six Sigma qualification
- Bronze Duke of Edinburgh award
- ABRSM Grade 5 Flute, Grade 4 Piano
- Bronze and Silver Crest award

SKILLS

- Proficient in the use of MS Word, Excel, PowerPoint, Outlook
- Full UK driving licence

OTHER ACTIVITIES - University of Bath

Triathlon Club- Excellent time management skills enable me to balance a high volume of training, competitions, team social activities and my academic studies.

Lifesaving Club- I achieved my STA Pool Lifeguard qualification after having proven my ability to carry out first aid competently and make quick, sensible decisions under pressure.

Media Society- I have written numerous articles for the Science section of the student newspaper "BathImpact" where I have reported on the latest advances in the scientific field.

Peer Mentor- My role as a peer mentor for the Natural Sciences department involved supporting first year students as they settled into university life.

Bath University Natural Sciences Society (BUNSS) Committee Secretary- In my second year, I was elected as Secretary to help raise the profile of the society through the organisation of academic talks and social events whilst staying within budget.

REFERENCES:

Dr Paul Mitchell

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