

# Open Data Assistant Evaluation

This is a usability study of the chatbot prototype designed for open data search.

We introduce a simulation scenario with a real-world information goal and ask participants to try to fulfil this goal through interaction with our system. After completing the task participants are asked to answer 6 multi-choice and open-end questions. It should not take more than 10 mins in total.

!!!You need to have access to Facebook Messenger to participate in this study!!!

If you have any questions feel free to contact us via [svitlana.vakulenko \[at\] wu.ac.at](mailto:svitlana.vakulenko@wu.ac.at)

Thank you for participation!

**\*Required**

## 1. Email address \*

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## Background

### 2. What is your experience in IT? \*

*Mark only one oval.*

- ☐ User, no or little professional experience with IT
- ☐ Professional, working in IT(CS) field and/or have a corresponding degree

## Task

Imagine a situation in which you are asked to prepare a presentation on climate change and you need to collect material on this topic. Your friend recommended you to use Open Data Assistant to find official statistics data from different countries.

Please, navigate to <https://m.me/OpenDataAssistant> and try to accomplish the task described above using the Open Data Assistant chatbot.

## Feedback

Please, provide us feedback based on your experience using the Open Data Assistant chatbot.

### 3. Did the system fulfil your expectations? \*

*Mark only one oval.*

- ☐ Yes
- ☐ No
- ☐ Partially
- ☐ Other: \_\_\_\_\_

### 4. Which relevant datasets did you find? \*

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**5. Which countries/languages are these datasets from? \***

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**6. Did the system help you to achieve the goal? \***

*Mark only one oval.*

- ☐ Yes
- ☐ No
- ☐ Partially
- ☐ Other: \_\_\_\_\_

**7. What did not work? \***

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**8. What other features would you like to have in such a system? \***

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**9. Any other comments**

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## YOU ARE AWESOME

Thank you for taking part in our user study!

☐ Send me a copy of my responses.

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