

Question Rewriting for Conversational Question Answering

Svitlana Vakulenko, Shayne Longpre, Zhucheng Tu, Raviteja Anantha

Task

Conversational Question Answering

- Q Where is Xi'an?
- A Shaanxi, China
- Q What is its GDP?
- A 95 Billion USD
- Q What is the share in the province GDP?
- A 41.8%

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Anaphora

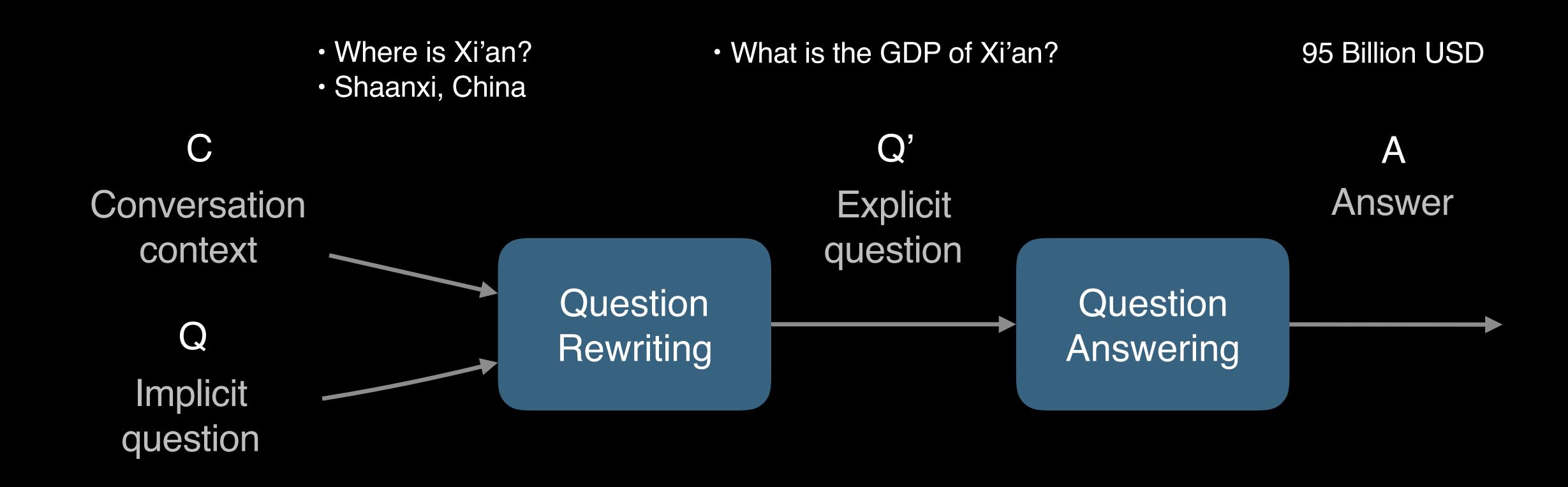
Ellipsis

Approach Question Rewriting



Approach Question Rewriting

What is its GDP?



Related Work: Unsupervised Approach

[Mele et al., 2020]

- co-reference resolution + heuristics
- identify topics as nouns in dependency parses
- identify topic shifts via lexical cues

Related Work: Supervised Classification

QuReTeC [Voskarides et al., 2020]

```
Input Where is Xi'an? <SEP> Shaanxi, China <SEP> What is its GDP?

Output 0 0 1 0

QR What is its GDP? Xi'an
```

- CANARD 35K conversational questions + rewrites
- fine-tune BERT

Our Approach: Supervised Sequence Generation

Transformer++

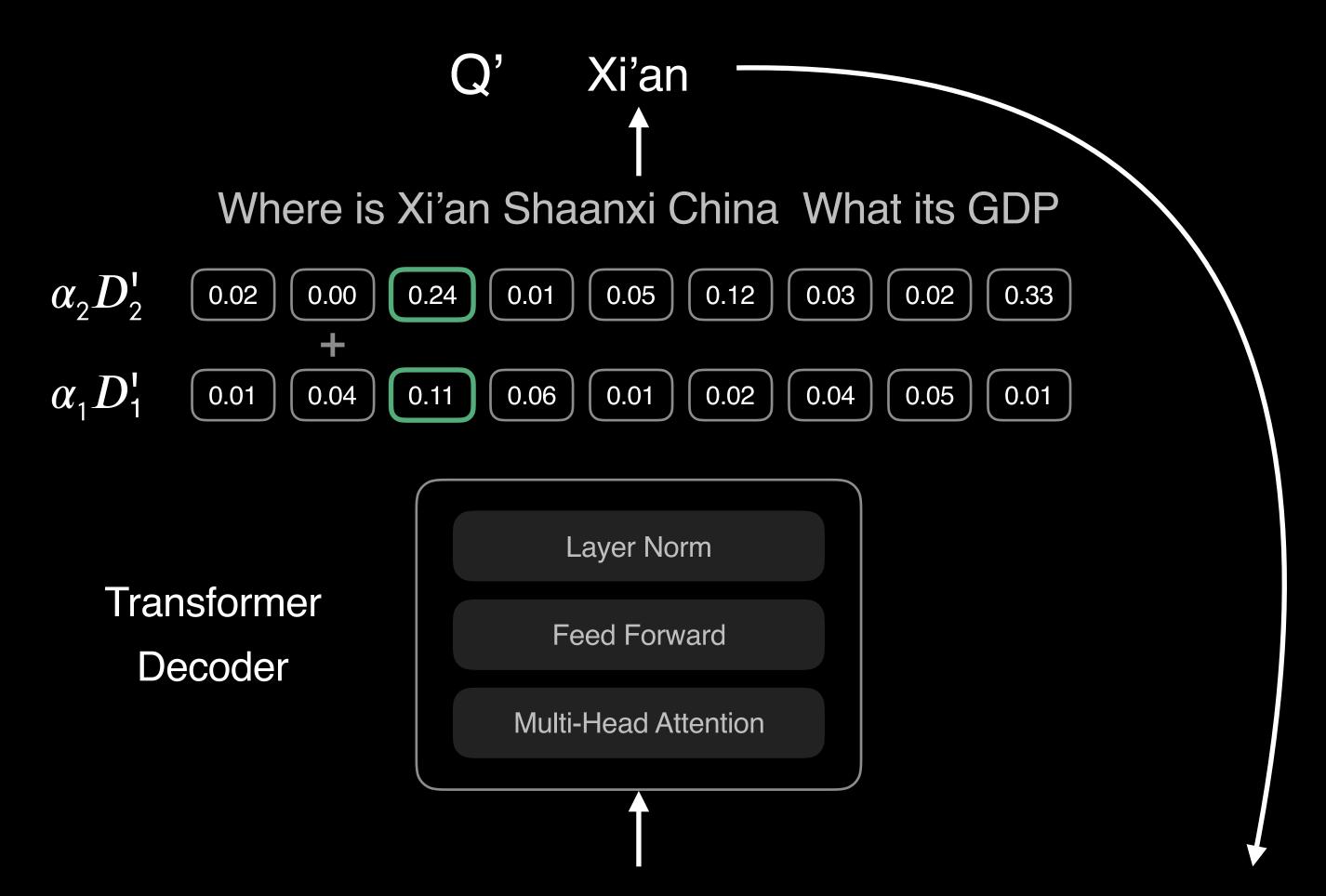
Input Where is Xi'an? <SEP> Shaanxi, China <SEP> What is its GDP? Output What is Xi'an's GDP?

- CANARD 35K conversational questions + rewrites
- fine-tune GPT2

Our Approach: Supervised Sequence Generation



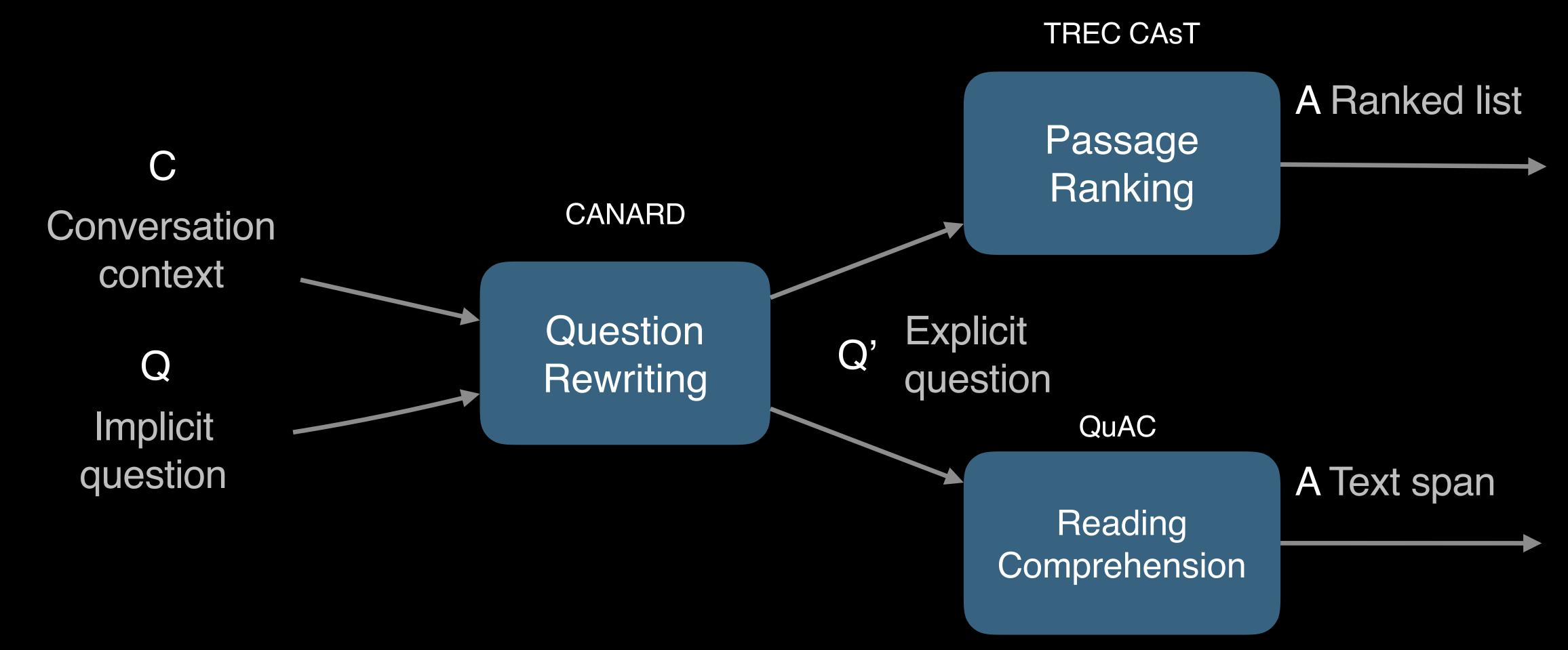
$$D' = \sum_{i=0}^{m} \alpha_i D'_i$$



Where is... <SEP> What is its GDP <GO> What is the GDP of

Experiments

Question Rewriting



Passage Ranking

- 1. Candidate selection: BM25
 - initial top-k passages
- 2. Re-ranking: fine-tune BERT
 - re-ranked top-k passages

Input What is the GDP of Xi'an? <SEP>... estimated GDP...<END> Output 0.98

Reading Comprehension

estimated GDP 95 Billion USD 0.03 0.32 0.05 0.12 $\max \sum_{i,j=0}^{n} (S_i + E_j)$ S 0.04 0.05 0.62 0.11 0.06 0.01 where $j \geq i$ Layer Norm Transformer Feed Forward Encoder Multi-Head Attention

Q'

95 Billion USD

What is the GDP of Xi'an? <SEP>... estimated GDP...<END>

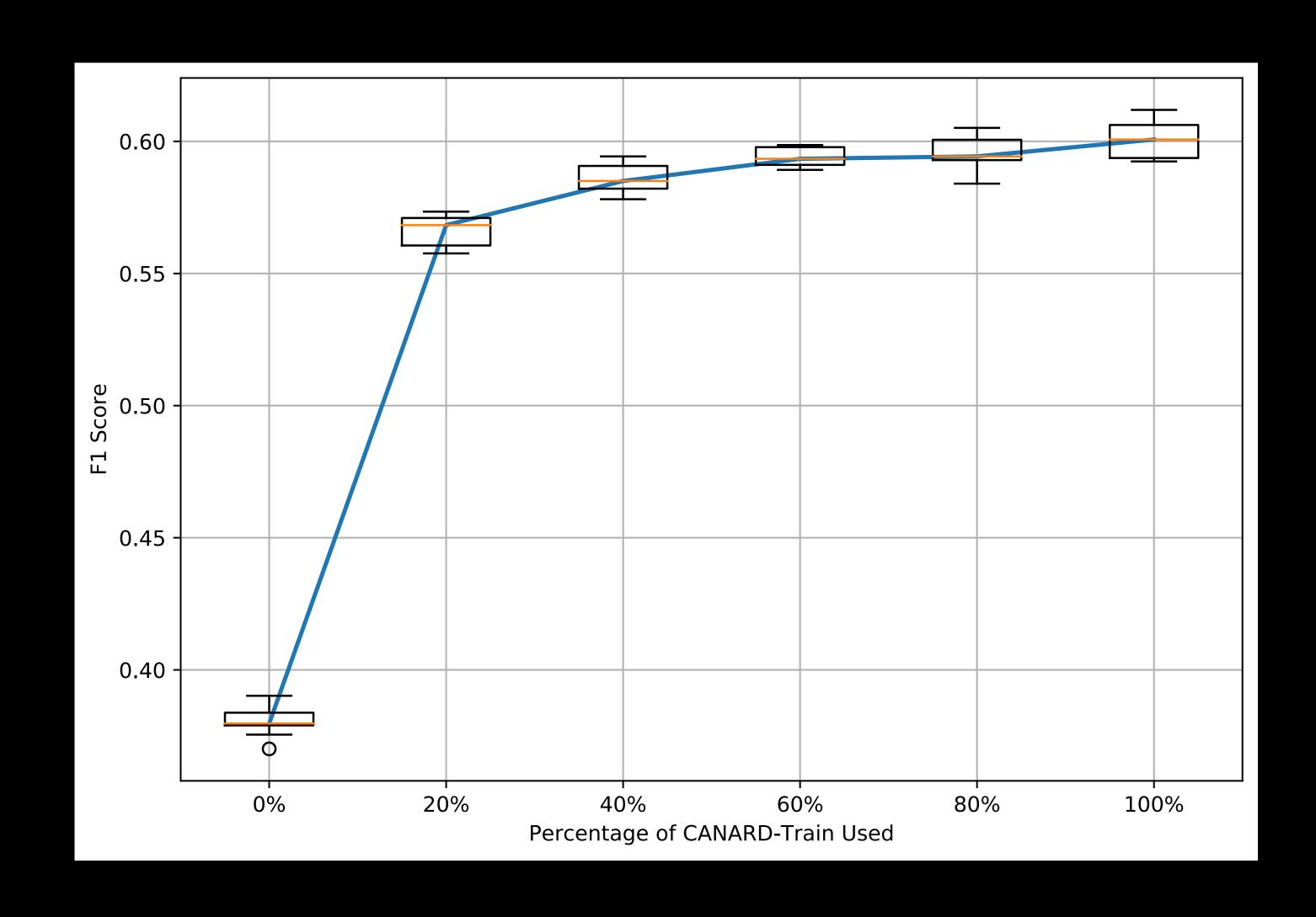
Results TREC CAsT

| QA Input | QA Model | MAP | MRR | NDCG@3 |
|------------------|----------|-------|-------|--------|
| Original | Anserini | 0,172 | 0,403 | 0,265 |
| Original +1-DT* | +BERT | 0,230 | 0,535 | 0,378 |
| Original +2-DT* | | 0,245 | 0,576 | 0,404 |
| Original +3-DT* | | 0,238 | 0,575 | 0,401 |
| Co-reference | | 0,201 | 0,473 | 0,316 |
| PointerGenerator | | 0,183 | 0,451 | 0,298 |
| CopyTransformer | | 0,284 | 0,628 | 0,440 |
| Transformer++ | | 0,341 | 0,716 | 0,529 |
| Human | | 0,405 | 0,879 | 0,589 |

Results QuAC

| QA Input | QA Model | EM | F1 | NA Acc |
|------------------|------------|-------|-------|--------|
| Original | MultiQA —> | 41,32 | 54,97 | 65,84 |
| Original +1-DT | CANARD-H | 43,15 | 57,03 | 68,64 |
| Original +2-DT | | 42,20 | 57,33 | 69,42 |
| Original +3-DT | | 43,29 | 57,87 | 71,50 |
| Co-reference | | 42,70 | 57,59 | 66,20 |
| PointerGenerator | | 4193 | 57,37 | 63,16 |
| CopyTransformer | | 42,67 | 57,62 | 68,02 |
| Transformer++ | | 43,39 | 58,16 | 68,29 |
| Human | | 45,40 | 60,48 | 70,55 |

Results QuAC

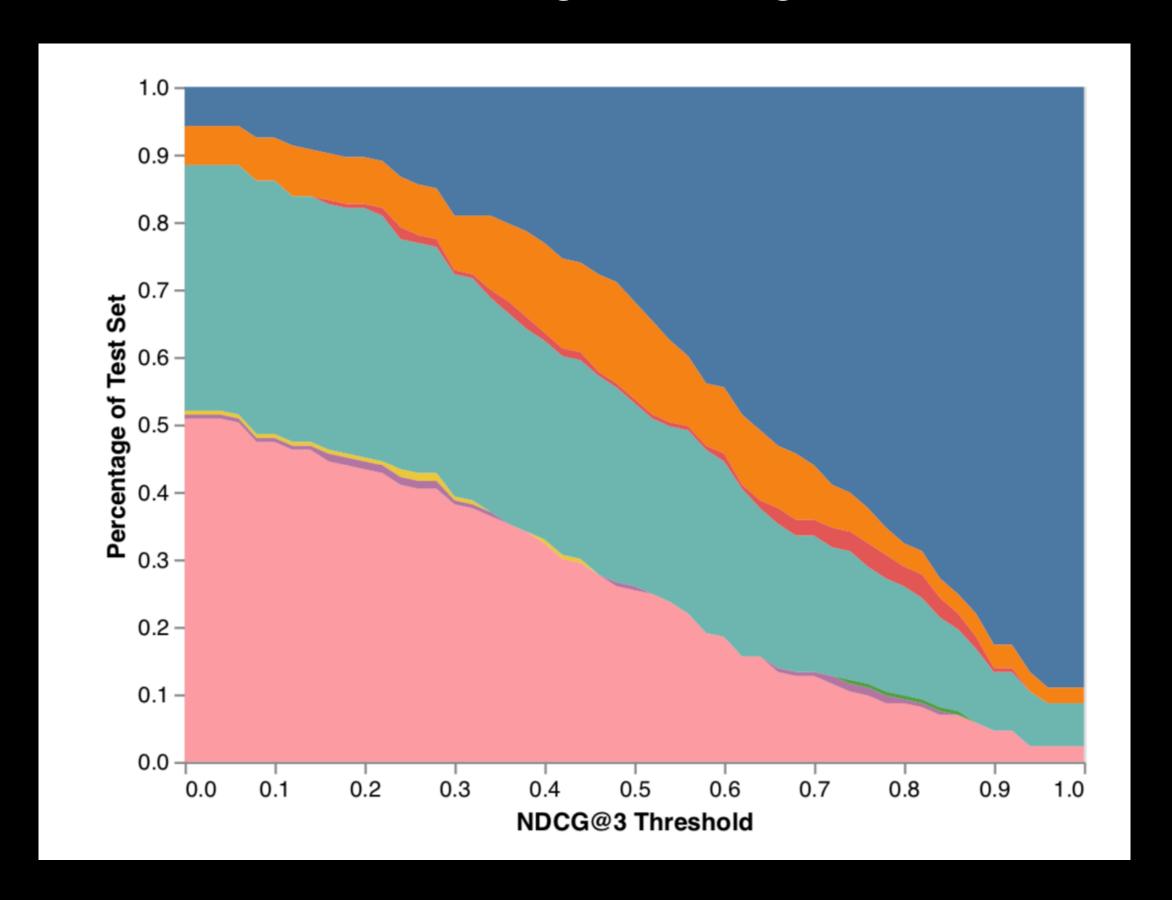


| Original | What types does olive oil contain? | NDCG@3 |
|----------|--------------------------------------------------------|--------|
| QR | What types of fats does olive oil contain? | 0.9 |
| Human | What types of unsaturated fats does olive oil contain? | 1 |
| | | |

| Original | QR | Human |
|----------|----------|----------|
| X | X | X |
| ✓ | X | X |
| X | ✓ | X |
| ✓ | / | X |
| X | X | ✓ |
| ✓ | X | |
| × | ✓ | ✓ |
| ✓ | / | ✓ |

| | | NDCG@3 |
|----------|--------------------------------------------------------|--------|
| Original | What types does olive oil contain? | 0 |
| QR | What types of fats does olive oil contain? | 0.9 |
| Human | What types of unsaturated fats does olive oil contain? | 1 |

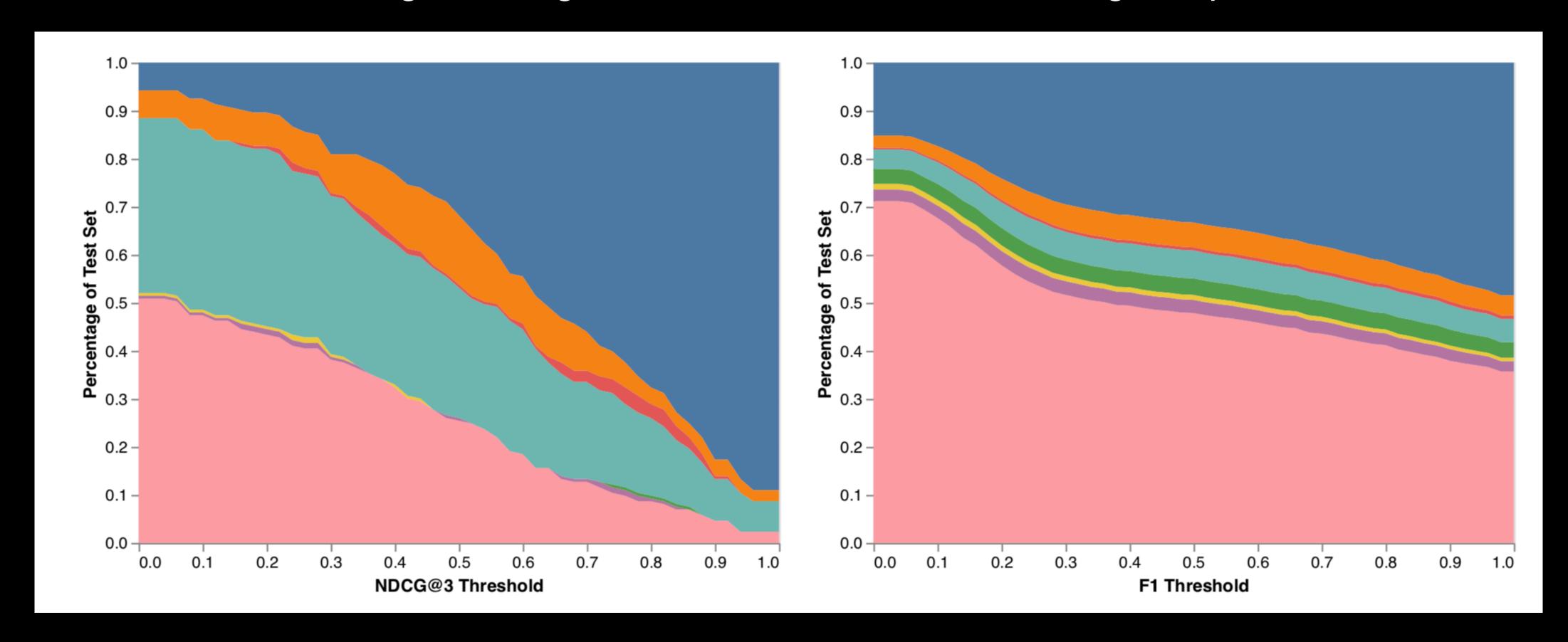
Passage ranking



- Incorrect ranking
- Incorrect resolution
- Superhuman resolution
- Correct resolution
- Incorrect no resolution
- Correct no resolution

Passage ranking

Reading comprehension



Conclusion Question Rewriting

Modular

Reusable

Debuggable

Cheap







QA model

References

Svitlana Vakulenko, Nikos Voskarides, Zhucheng Tu, Shayne Longpre: A Comparison of Question Rewriting Methods for Conversational Passage Retrieval. ECIR. 2021. (To appear)

Raviteja Anantha, Svitlana Vakulenko, Zhucheng Tu, Shayne Longpre, Stephen Pulman, Srinivas Chappidi. Open-Domain Question Answering Goes Conversational via Question Rewriting. 2021. (Submitted)

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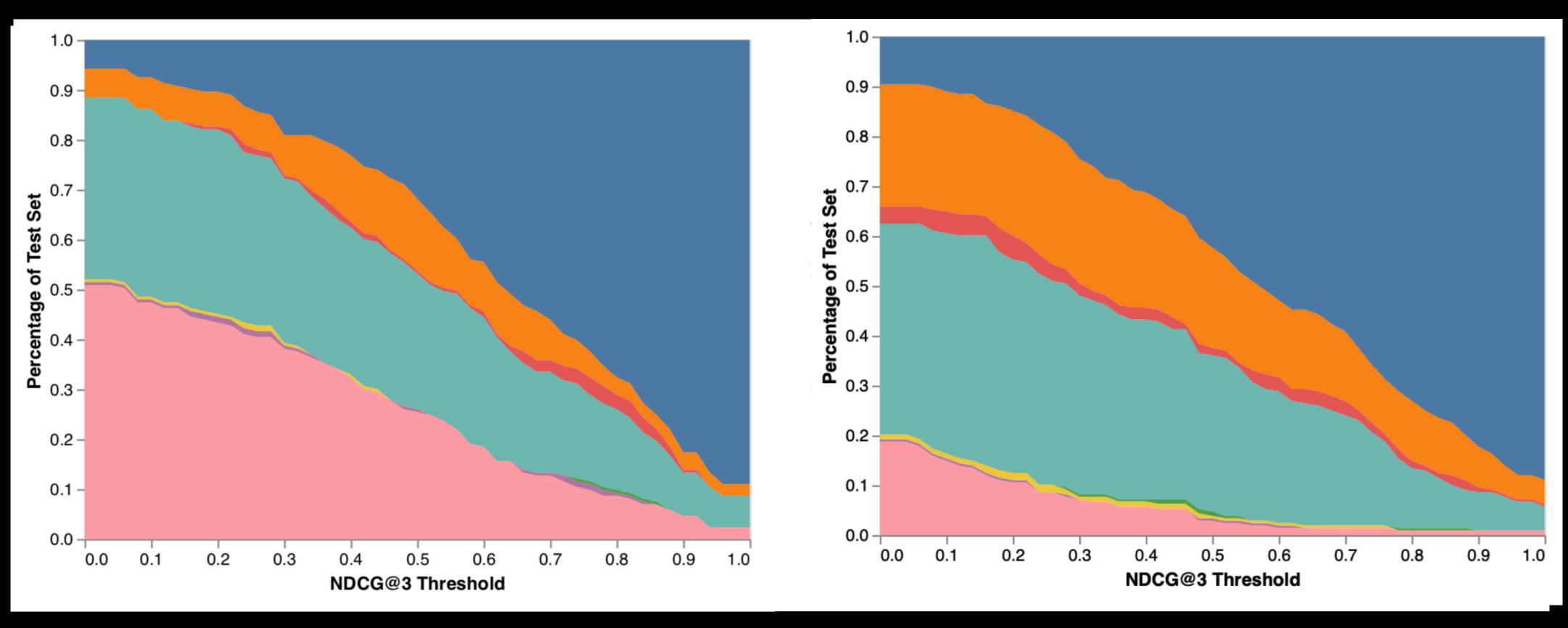
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Shi Yu, Jiahua Liu, Jingqin Yang, Chenyan Xiong, Paul Bennett et al. Few-Shot Generative Conversational Query Rewriting. SIGIR 2020: 1933-1936.

Ida Mele, Cristina Ioana Muntean, Franco Maria Nardini, Raffaele Perego et al. Topic Propagation in Conversational Search. SIGIR 2020: 2057-2060.

Transformer++ on CAsT 2019

QuReTeC on CAsT 2020



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QReCC Dataset

- 14K conversations with 81K question-answer pairs
- Collection: 10M web pages (split into 54M passages)
 - question rewrites
 - web page URLs
 - answer spans
- instructed to produce conversational answers
 - non-consecutive spans

Raviteja Anantha, Svitlana Vakulenko, Zhucheng Tu, Shayne Longpre, Stephen Pulman, Srinivas Chappidi. Open-Domain Question Answering Goes Conversational via Question Rewriting. 2021. (Submitted)

