Sebastian Valenzuela B.

Telecommunications Engineer

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WHO AM I?

A Tech-Lover who for more than 13 years has been developing in the telecommunications market with focus on Networking and Data Center environments.

Highly committed and effective in achieving organizational and individual goals, able to train and lead interdisciplinary work teams, skilled in negotiating effectively in order to accomplish projects, and communicate effectively with technical and non-technical teams and very good interpersonal relationship.

KNOWLEDGE & SKILLS

Networking – Routing and Switching
Network Monitoring
Network Security
Tech Projects
Cloud
MS Office (User Level)
Team Leading
Incident Management
Data Center Management

LANGUAGES (Spoken/ Written/ Reading

Spanish: Native

English: Advanced

I LIKE

Listen to Music
Watch Movies & Series.
Play and Watch Sports
Travel around the World.

PERSONAL INFORMATION

38 years old / Chilean / Single.
Driver License Clase B
Valid Passport (2024)
Valid USA Visa B1/B2 (2024)

PROFESSIONAL EXPERIENCE

July 2018/ June 2020 (Stgo. -Chile)

MICROSOFT
Data Center Engineer
Duties:
Responsible for operating Microsoft unified global datacenters; managing the demand planning and capacity utilization of MS unified infrastructure; and responsible for all of the operations needed to run the physical infrastructure (including supply chain, hardware, power, security, and workflow teams). Day to day job includes diagnose and troubleshoot, documenting and repairing hardware issues including PS, CPU's, MB, HDD's, SDD's, RAM's, etc. Work with fiber optics related technologies, such as single and multi-mode fibers, MTP, SC and LC Connectors, Fluke certification tools, etc. Developed and refine internal tools and documentation, helping other colleagues across the organization to achieve more.

August 2010/ March 2017 (Stgo. - Chile)

ORACLE
Network Support Engineer
Duties:
Provide direct support to customers, solving Hardware issues regarding Network cards. Job includes technical support and troubleshoot all network related issues, software and hardware oriented, quick failure detection and replacing defective parts, mostly NIC cards. Quick problem identification, either software or hardware issue, routing the customer to the proper team for assistance, accomplishing the team's TTR.

EDUCATION & CERTIFICATIONS

2017. Santiago	Telecommunications Engineer Degree *Universidad Andrés Bello*
2005. Santiago	Telecommunications Technician Degree *Universidad de Santiago de Chile*
2019. Santiago	MTA – Security Fundamentals Cert. *Microsoft*
2019. Santiago	MTA – Network Fundamentals Cert. *Microsoft*
2019. Santiago	Azure Fundamentals *Microsoft*