

# Exploring Contextual Engagement For Trauma Recovery

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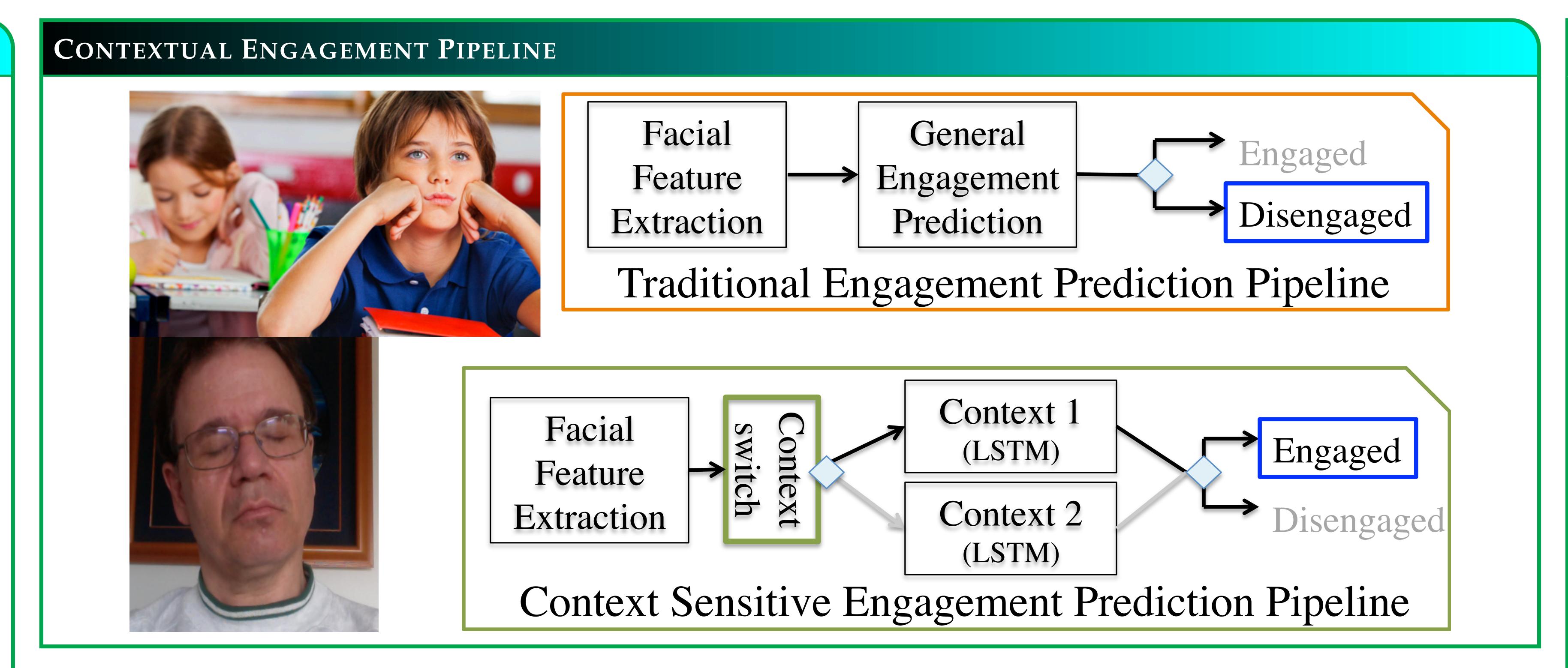


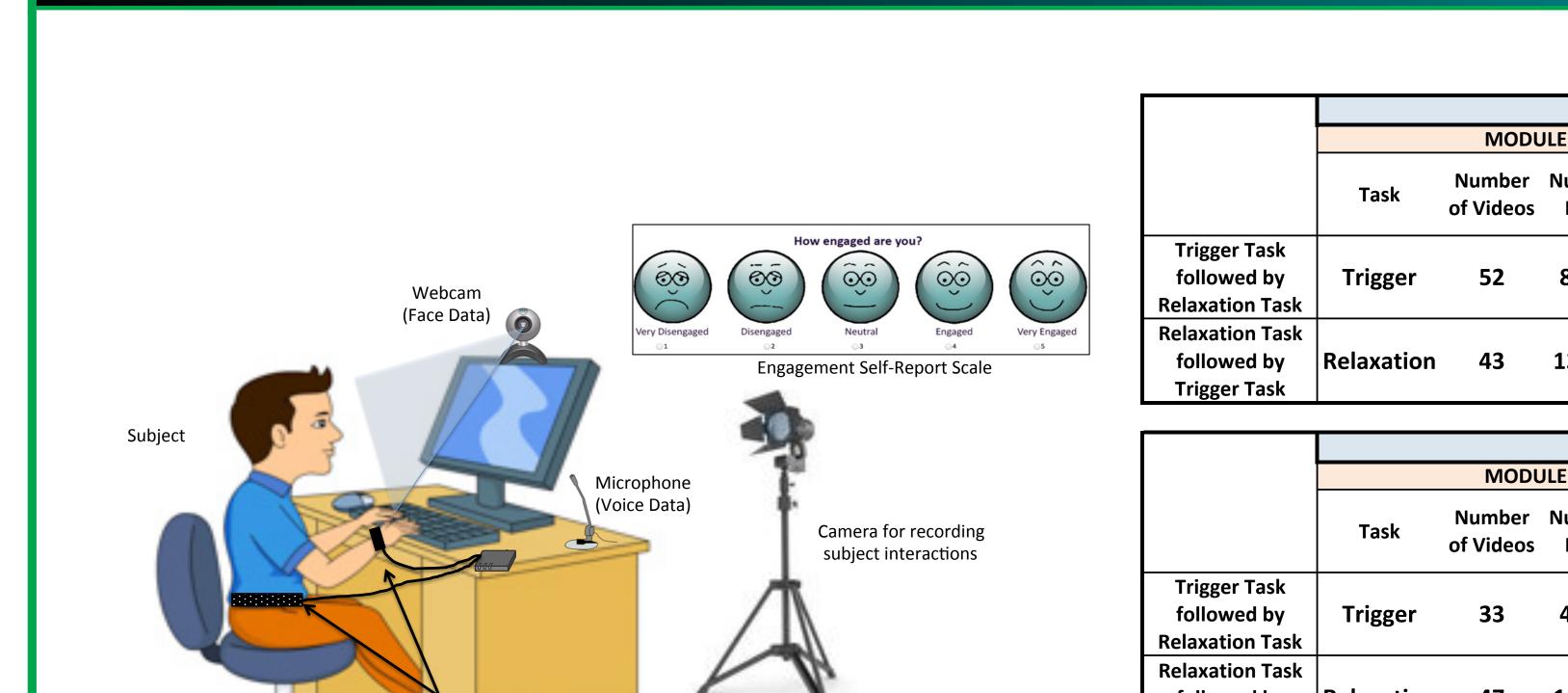
#### WHY ENGAGEMENT FOR TRAUMA RECOVERY?

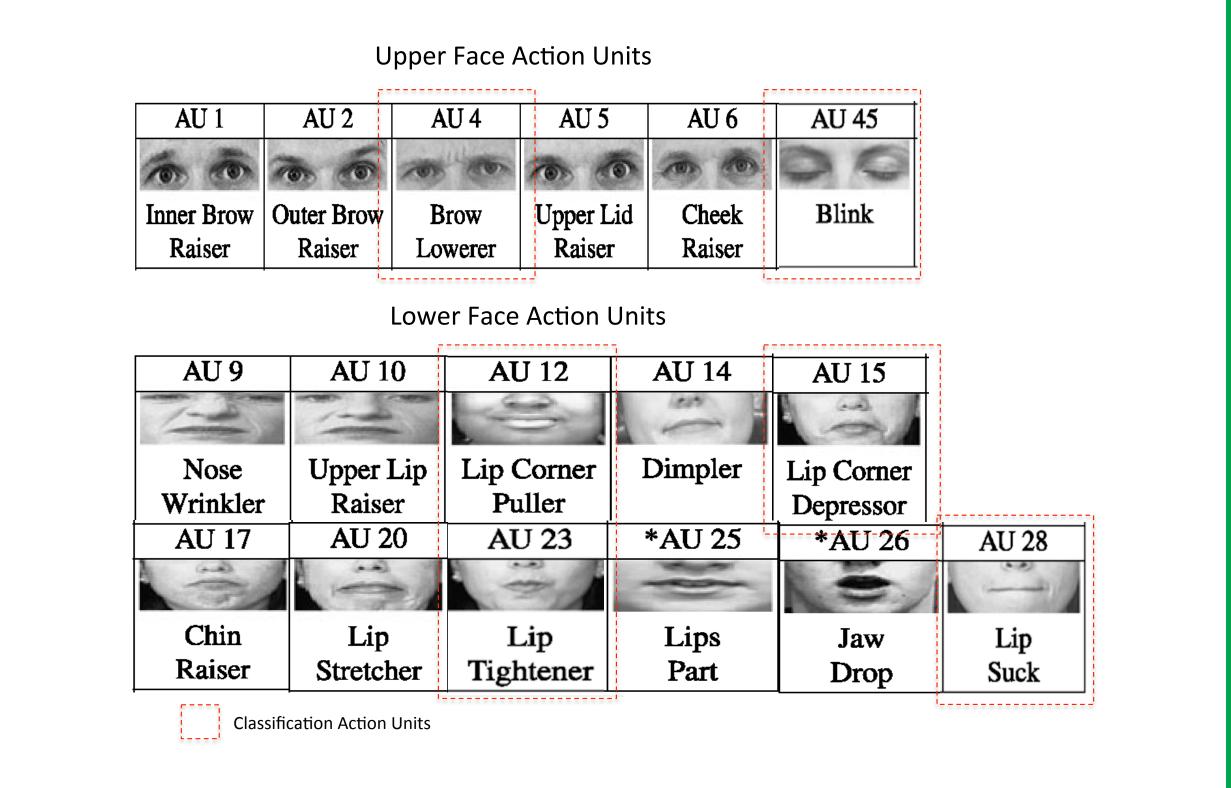
- 1. Each year, over 3 million people in the United States are affected by post-traumatic stress, a serious mental condition.
- 2. Personalization and automated adaption in selfhelp websites can positively aid people with mental health issues.
- 3. Self-reported user engagement with self-help websites has been found, in many psychology studies, to be highly correlated with outcomes.
- 4. Vision and learning based methods provide a proactive, scalable and cost-effective web-based treatment for trauma recovery by analyzing webcam feeds.
- 5. The website and task can adapt to enhance or maintain engagement and recovery based on reliable and quantitative engagement measurement.
- 6. Context specific modeling is more accurate than a generic user engagement model.

### CONTRIBUTIONS

- 1. Exploration of engagement in two contextually different tasks within the recovery regime: "Relaxation" and "Triggers".
- 2. Developing automated engagement prediction methods based on automatically computed AUs using LSTMs. We train/test this on both subtasks within **trauma recovery**.
- 3. We build context-specific, cross-context and mixed prediction models and show the importance of context in predicting engagement from facial expressions.
- 4. Exploring relationship of subject's mood as an initialization parameter for engagement estimation.





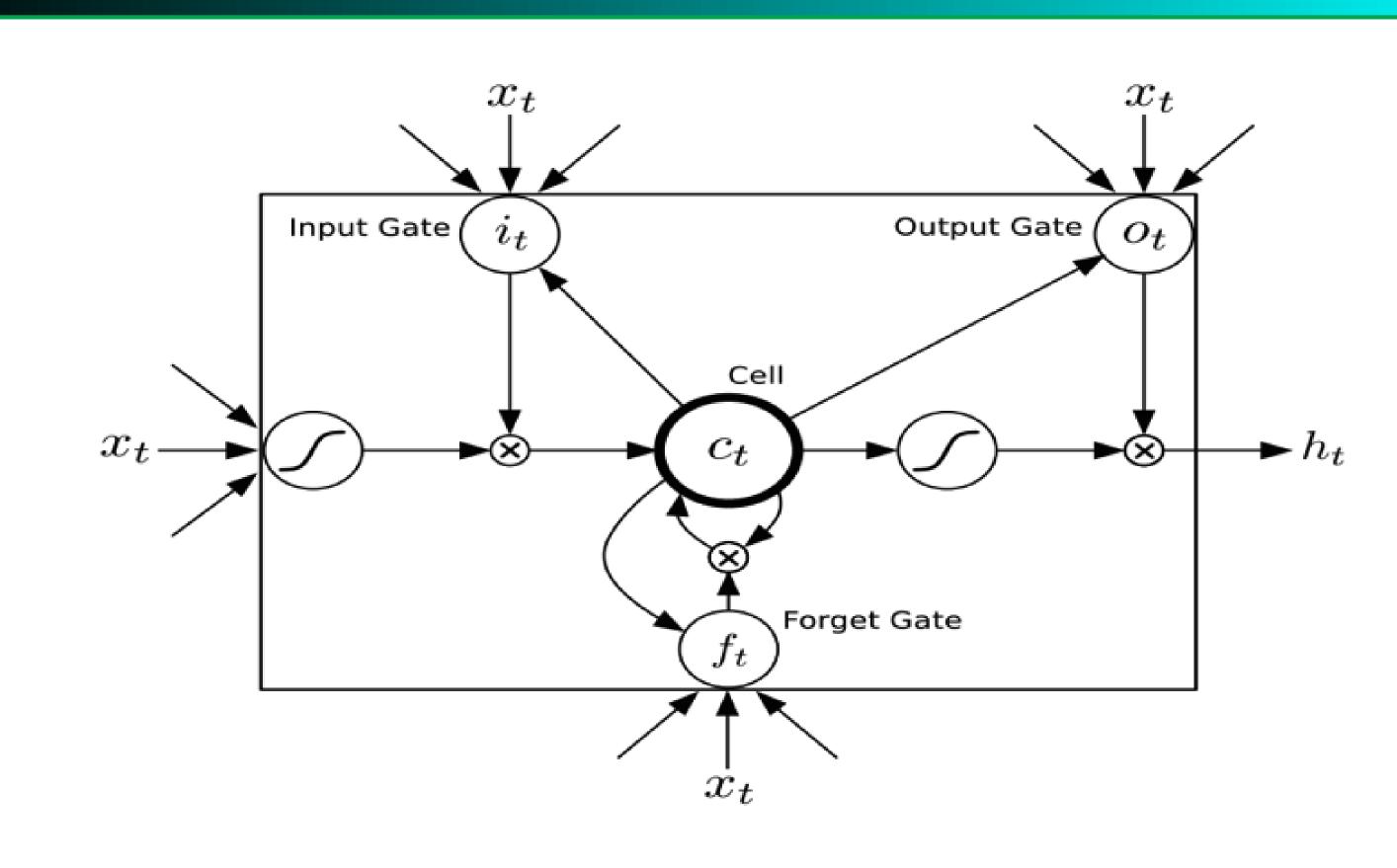


## Dataset Details

EASE DATASET

- 1. Web-intervention used for trauma-recovery: http://ease.vast.uccs.edu/.
- 2. Participants consisted of total 110 subjects with 88 Female, 17 Male, 5 did not specify in the age group of 18-79 years, with 80% being under the age of 46.
- 3. Study comprised of 3 Sessions using six Modules of trauma-recovery: Relaxation, Triggers, Social-Support, Self-Talk, Professional-Help, Unhelpful-Coping.
- 4. Face data, audio and sensory data (skin conductance, respiration, ECG) was captured from subjects while they were interacting with website while performing self-regulation exercises.
- 5. Self-Reports were collected from subjects about their engagement level, mood (Very Short Profile of Mood States (POMS) questionnaire) and self-efficacy measures.

### LONG SHORT-TERM MEMORY

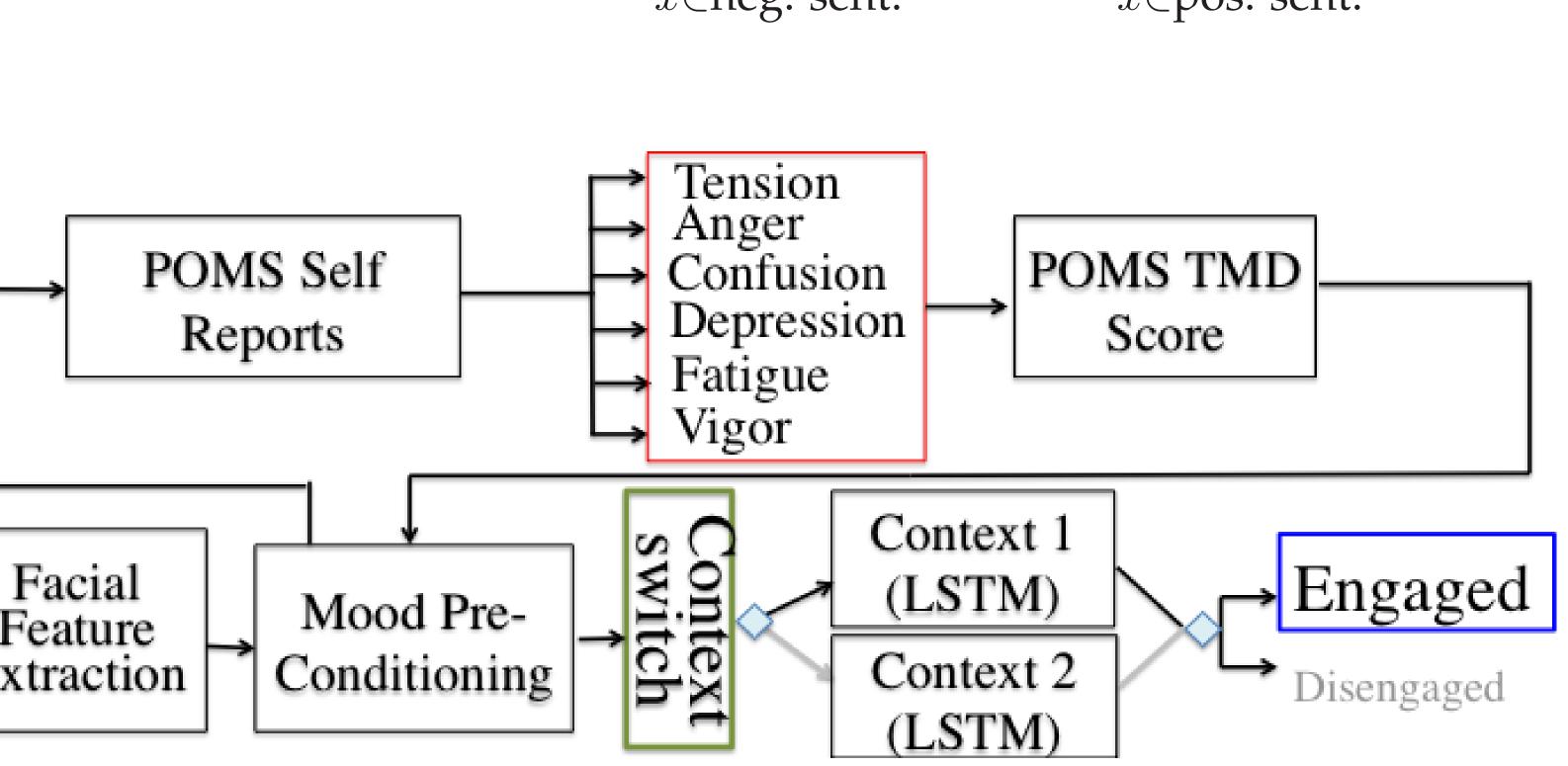


- 1. LSTM is a recurrent neural network that allows data to flow both forwards and backwards with explicit memory cells for storing information.
- 2. We model the engagement prediction problem as a sequence learning problem. Each sequence corresponds to an engagement self-report label provided by trauma subjects.

#### Mood-Aware Contextual Engagement

- 1. Does using current mood as a pre-conditioner improve engagement prediction for a given task?
- 2. Our very short POMS measure has first 24 questions from POMS-SF. Clustered into 5 negative sentiments: tension (5), depression (6), anger (5), fatigue (2), confusion (2) and 1 positive sentiment: vigor (4).

$$\operatorname{POMStmd} = \frac{1}{21.1} \sum_{x \in \text{neg. sent.}} n(x) - \sum_{x \in \text{pos. sent.}} p(x)$$



## RESULTS AND CONCLUSION

	RX	TR
Chance	32.8%	38.3%
SVC	$31.4 \pm 7\%$	35.2 ± 9%
LSTM	$39.1 \pm 8.8\%$	$50.7 \pm 11\%$

	RX - Test	TR - Test
RX - Train	$39.1 \pm 8.8 \%$	$38.1 \pm 4.4\%$
TR - Train	$36.7 \pm 3.3\%$	$50.7 \pm 11\%$
(RX + TR) - Train	$39.5 \pm 6.1\%$	$49.1 \pm 7.6\%$

	RX	TR
LSTM Baseline	0.9989	0.7653
POMS-aware LSTM	0.9493	0.6786

## **Experiment Details**

- 1. **Features:** 20 Facial Action Units (AUs) are extracted using OpenFace Framework each from 30 sec video segment (900 frames/segment).
- 2. Algorithms: Support Vector Classification and LSTM based classification for Engagement Prediction
- 3. Learning Protocol for Contextual Engagement Models:
  - Training on Relaxation Module, Testing on Trigger Module & Relaxation Module
  - Train on Trigger Module, Testing on Trigger Module & Relaxation Module
  - Training on mixed (Relaxation & Trigger), testing on Trigger Module & Relaxation Module
- 4. **Mood-Aware Engagement Prediction**: Leave-One-Subject-Out methodology: Training on Relaxation Module & testing on Relaxation Module, Training of Trigger Module & Testing on Trigger Module

#### Conclusions

- User engagement is highly contextual and LSTM-based models can be used to study task specific facial behaviors.
- This work is the first step towards task-specific engagement.
- Adding subject's mood to the AU data demonstrates a clear improvement in engagement prediction performance.

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