

Alessandra 'Sandy' Chung

Product Designer | UX Designer

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WORK EXPERIENCE

Apple Retail

Operations Specialist

Surrey, Canada
August 2021-Present

- Receive, organize and counted inventory prior to store hours and product launches to maintain inventory accuracy
- Manage and ensure functionality of devices for employee use as well as other demo devices which help facilitate customer interaction with different store products
- Educate customers about the various Apple products to help guide their personal purchasing decisions

Nike Retail, New Age Sports

Stock Associate/Keyholder

Surrey, Canada
September 2019-August 2021

- Managed and organized the stockroom by receiving and sorting new products while keeping track of existing inventory
- Communicated with upper management regarding major product releases to help facilitate in-store raffles and releases
- Facilitated the shipping and merchandising processes of any outgoing seasonal products

Famous Footwear

Stock Associate/Keyholder

Surrey, Canada
August 2018-October 2019

- Accurately managed cash transactions in an efficiently and orderly manner
- Contributed to the profitability of retail operations by delivering quality customer service to ensure sales

COMMUNITY ENGAGEMENT

Canucks Autism Network

Volunteer

Vancouver, Canada
October 2018-Present

- Mentored children one-on-one between the ages of 12-17 through social activities to help improve their ability to socially interact with others
- Facilitated activity booths and assisted during the set-up and clean-up process

EDUCATION

Bachelor of Arts in Interactive Arts & Technology

Simon Fraser University
(Vancouver, Canada)
September 2019 - Present

Certificate of Achievement Sneaker Essentials Course

Fashion Institute of Technology
(New York, USA)
November 2019 - July 2020

PROJECTS SHOWCASED

Daisy 7094

2023 FCAT Undergraduate Conference

TECHNICAL SKILLS

Design Software

Figma
Illustrator
OnShape

Photography/Videography

Lightroom
Photoshop
After Effects
Premiere Pro

Programming

HTML
CSS
Arduino
Processing