

OpenBanking eIDAS certificate handling

The purpose of this document is to describe the process of how Open Banking securely handles the eIDAS (electronic IDentification, Authentication and trust Services) certificate of its customers. In the Open Banking whitelabel integration, Klarna communicates with the ASPSP (Account Servicing Payment Service Provider) on behalf of the customer.

The customer's eIDAS certificate is used for the following purposes:

- Identification and authentication of the customer towards the ASPSP (QWAC (Qualified Website Authentication Certificate), transport layer).
- Encryption of the traffic between Klarna and ASPSP (QWAC, transport layer).
- Generating a digital signature of the payload to ensure the integrity and as an additional method for identification/authentication (QSealC (Qualified Electronic Seal Certificate), application layer).

As the eIDAS certificate offers the ability to prove the identity of the customer, it is considered as sensitive and highly confidential data and must be protected and secured.

Non-technical security measures

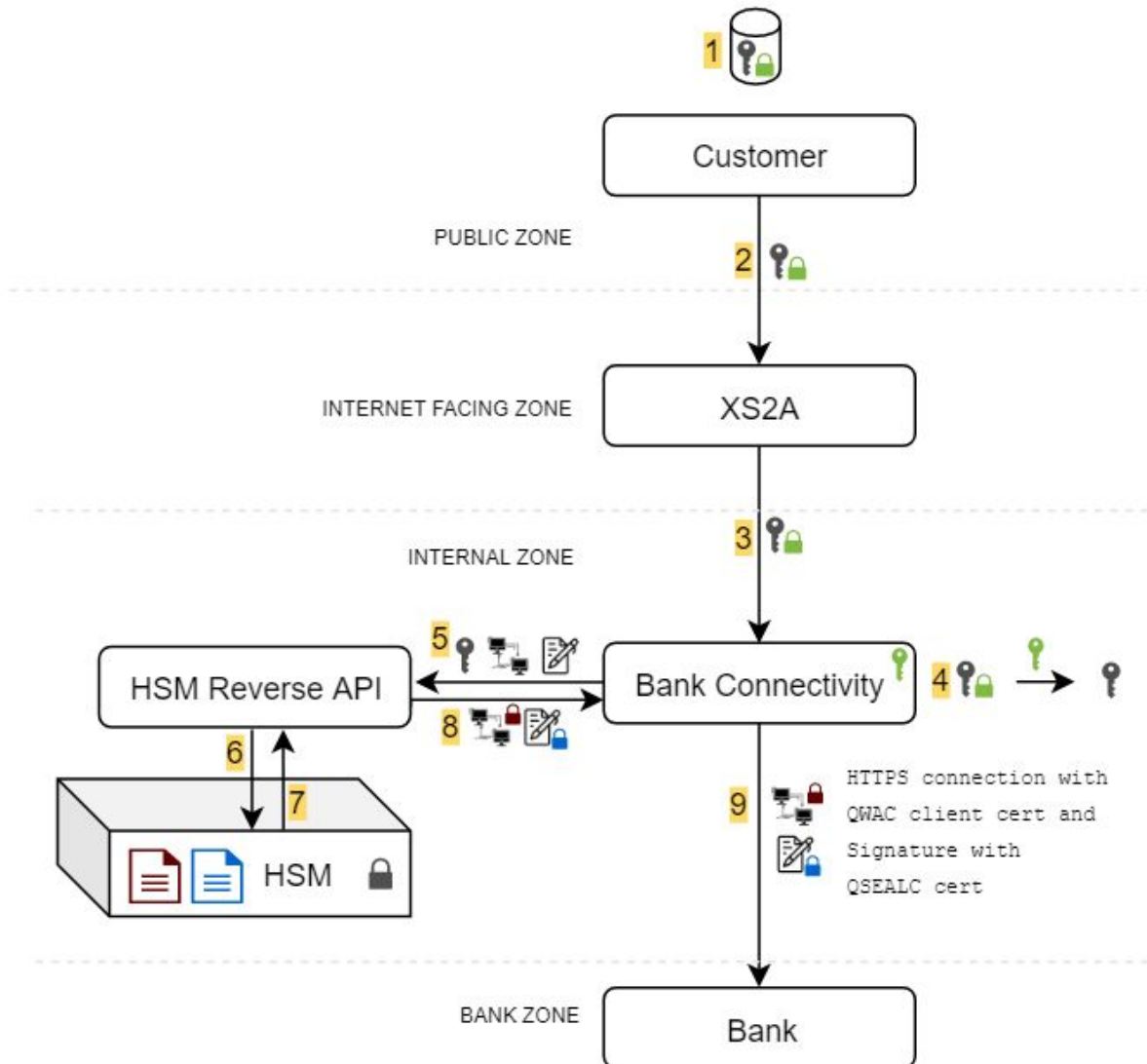
- In the contract between the customer and Klarna, it is clearly stated that it is an obligation of Klarna to only use the eIDAS certificates in the scope of the defined services of the agreement.
- The lifecycle of the certificates fully remains in the responsibility of the customer. The certificates used for the Open Banking integration can be revoked by the customer at any time.
- The customer can (and should) use a separate set of eIDAS certificates only for the Open Banking integration. This makes the certificate lifecycle independent and ensures business continuity of the other operational business of the customer in case of a revocation and creates a direct mapping from the specific eIDAS certificates to the Open Banking use-case. The EBA describes/recommends the same in [one of their published letters](#):

However, in the specific cases where PSPs provide services through agents or EEA branches, or where they have outsourced to technical service providers some of the activities related to access to the online accounts held within an ASPSP, the EBA hereby clarifies that CAs should encourage these PSPs to consider using multiple certificates simultaneously: one per agent, EEA branch or technical service provider. This should ensure business continuity and better risk management of these PSPs because the legitimacy of one certificate would not be affected by the revocation of any other. PSPs remain fully responsible and liable for the acts of their agents and outsource providers as well as for the revocation and updating of the eIDAS certificates used by them.

Technical security measures

Process

The following approach is assessed as the best and most secure:

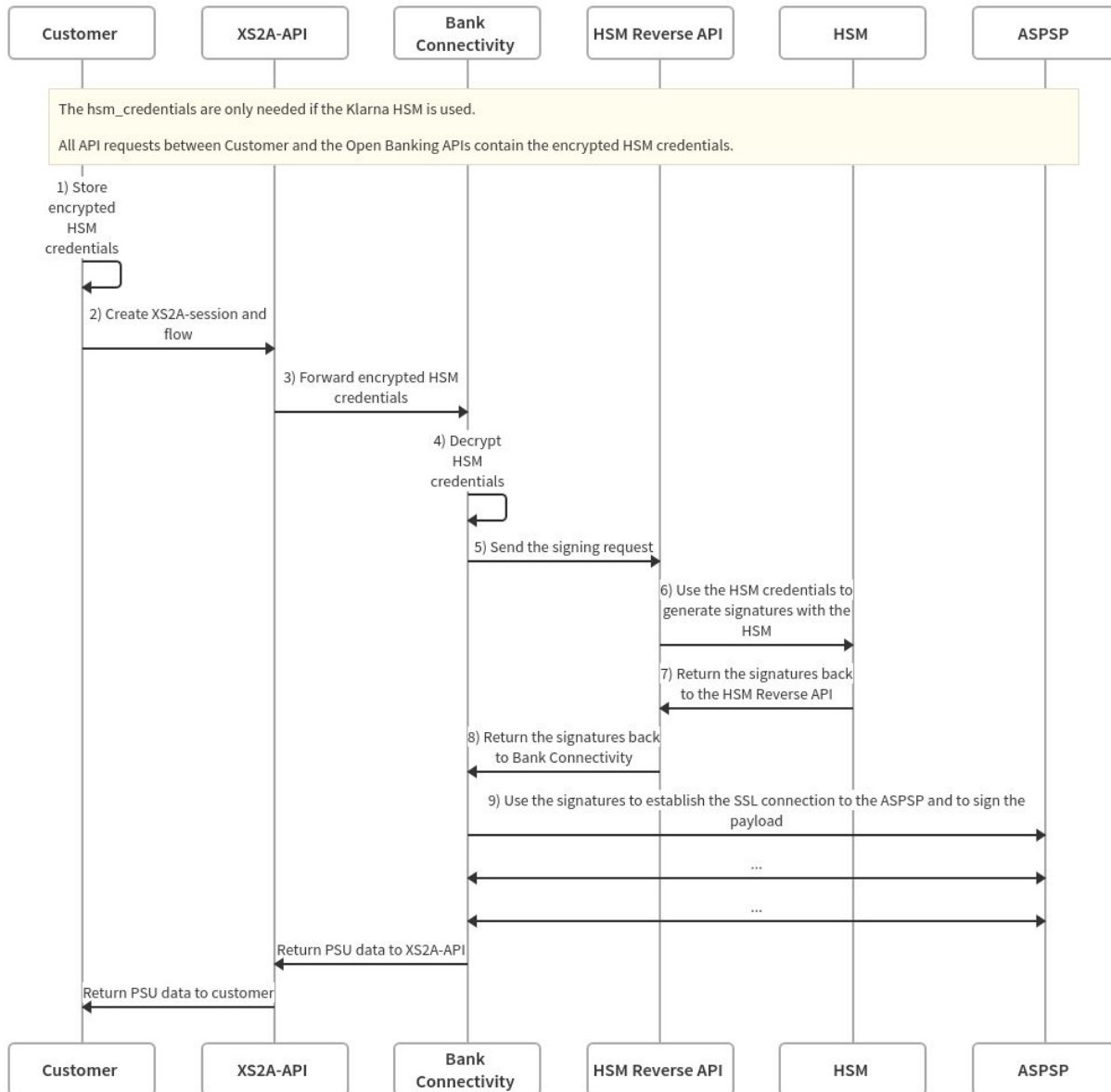


1. The customer uses the encrypted HSM credentials to prepare the request to the Open Banking API (only needed if the Klarna HSM is used).
2. The customer executes an API request towards the Open Banking API and includes the encrypted HSM credentials.

3. The Open Banking API request is forwarded to the internal Bank Connectivity service.
4. The Bank Connectivity service decrypts the encrypted HSM credentials.
5. The Bank Connectivity service sends the signing request to the HSM Reverse API.
6. The HSM Reverse API uses the decrypted HSM credentials to access the HSM. The HSM signs the SSL handshake with the QWAC client certificate (private key) and the payload of the request to the ASPSP with the QSealC certificate (private key).
7. The HSM returns both signatures to the HSM Reverse API.
8. The HSM Reverse API sends the signatures back to the Bank Connectivity service.
9. The Bank Connectivity service uses the signatures to establish the SSL connection with the ASPSP and to add the signature to the payload of the request.

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Security measures explained

1. The eIDAS certificate is never transferred over the internet for the operational business.
2. No one can access the eIDAS certificate private keys.
3. The eIDAS certificate private keys are only stored in a FIPS-140-2 certified HSM.

4. The credentials for the HSM are only included by the customer for on-going requests, which ensures that Klarna can only use the credentials for the intended purpose and they are not available anymore for Klarna after the request is finished.
5. It is not possible for an employee to login to the Bank Connectivity instance (immutable infrastructure principle).
6. The application-code of the Bank Connectivity service, which can use the HSM Reverse API and the HSM to generate signatures for the purposes mentioned above, is controlled via a source control management (SCM) and changes to the code must be reviewed and approved by at least two other employees. This prevents misuse of the signatures for anything else except the agreed use-case.
7. (Klarna HSM only) The access credentials to use the eIDAS certificate on the HSM for generating signatures are never stored at Klarna.
8. (Customer HSM only) Klarna provides as many as possible fields to the HSM Reverse API to ensure that the customer can verify the payload that must be signed.
 - a. The XS2A API session_id is included in all signing requests to correlate them to the Open Banking session and to verify that the session was started by the customer before.
 - b. If the payload for signing contains a hash and plain-text data, the original payload and the hash_algorithm is provided too. This enables the validation of the real payload as well as the verification of the generated hash of the signing payload.

Using the Klarna HSM

There are three options available to upload the eIDAS private keys to Klarna's HSM.

- Send Klarna the private key, public key and the cert-file of the eIDAS certificates attached to an encrypted email, preferable via [KeePass](#) or [GnuPG](#) with symmetric passphrase ("gpg -c FILE"). Please do not include the password in this email, use a separate communication channel for it.
- Klarna generates the private key as "non-extractable" directly in the HSM. No one will and can ever see the key, but there is also no way to share it with the customer later, because it is fully protected by the HSM. Klarna creates a CSR (certificate signing request) based on the private key and the customer can use the CSR to request the eIDAS certificates. After the QWAC and QSeal certificates are issued, send them to Klarna via email, there is no need to highly protect them because only public information is contained.
- Take the opportunity and visit one of the Klarna offices :-). You can upload the private key to the HSM yourself, without sending it over any communication channel.

Using a customer owned/operated HSM

Klarna supports HSMs that are owned/operated by the customer. This enables the customer to fully control the eIDAS certificate private keys in its own HSM.

Requirements

- A secure connection from Klarna to the customer's HSM Reverse API service.
- Implementation of Klarna's "HSM Reverse API" (see below).
- The HSM must support signing of payloads with different algorithms that are typically used for the QWAC and QSealC certificates.

HSM Reverse API

Klarna uses a HSM Reverse API to integrate with customer owned/operated HSMs. This helps to secure the connection between Klarna and the customer's HSM because Klarna does not need direct access to the HSM and it avoids fragmentation in Klarna's service because the HSM Reverse API decapsulates the complex HSM APIs to one standardized API.

Sometimes the ASPSPs only sign the hash of the payload. To support the verification of the hash, Klarna will add the "digest_hash", "digest_hash_algorithm" and the "digest_payload" to the request too. In this case the value of "digest_hash" is one part of the "payload", but it is very likely that additional data is needed for the signature (see example below).

API definition

```
POST /sign
Authentication+Encryption: PGP

Request:
{
  "session_id": "XS2A-API session_id to correlate this request to an existing session.",
  "alias": "Identifier for the key which must be used to sign the payload.",
  "algorithm": "Algorithm to use for signing.",
  "payload": "Base64 encoded payload that must be signed after decoding it.",
  "tls_client_auth": "Signature is part of the tls_client_auth for an HTTPS tls-handshake.",
  "digest_hash": "Hash of digest_payload generated with digest_hash_algorithm.",
  "digest_hash_algorithm": "The hash algorithm used to generate the digest_hash from digest_payload.",
  "digest_payload": "Base64 encoded input for the digest_hash."
}

Response:
{
  "signature": "Signature generated by the HSM, encoded as Base64."
}
```

API example data-types

```
POST /sign
Authentication+Encryption: PGP

Request:
{
  "session_id": "UUID",

  "alias": "klarna-qwac-2019-07-01",
  "algorithm": "SHA256_RSA",
  "payload": "base64-string",
  "tls_client_auth": true/false,

  "digest_hash": "?base64-string",
  "digest_hash_algorithm": "?SHA256",
  "digest_payload": "?base64-string"
}

Response:
{
  "signature": "base64-string"
}
```

API example AIS / consent

```
POST /sign
Authentication+Encryption: PGP

Request:
{
  "session_id" : "175cnd9qoj7i9sh4ihf8ch8jrnc6th7t",

  "alias" : "klarna-qseal-2019-07-01",
  "algorithm" : "SHA256_RSA",
  "payload" :
"KHJ1lcXV1c3QtdGFyZ2V0KTogcG9zdCAvb2F1dGgyL3Rva2VuCmRhdGU6IFdlZCwgMzEgSnVsIDIwMTkgMTU6MTI6MjYgR01UCmRpZ2
VzdDogU0hBLT11Nj13MG15bXVMOGFDcmJKbW1hYnMxcHl0WmhvbjhsUXVjVHVKTUV0dUtyK3V3PQp4LWluZy1yZXFpZDogNjYwOTB1N
zEtYmQ1Yi00NGU2LTgwOTgtM2ZlYzU1NjhmZTVj",
  "tls_client_auth" : false,

  "digest_hash" : "w0mymuL8aCrbJmmabs1pytZhon8lQucTuJMUtuKr+uw=",
  "digest_hash_algorithm" : "SHA256",
  "digest_payload" : "Z3JhbnRfdHlwZT1jbG11bnRfY3JlZGVudG1hbHM="
}

Response:
{
  "signature": "SIGNATURE"
}
```

Example with the base-64 decoded values:

(the base64-decoded strings may contain additional linebreaks for better readability, for testing use the original base64-encoded values)

```

POST /sign
Authentication+Encryption: PGP

Request:
{
  "session_id" : "175cnd9qoj7i9sh4ihf8ch8jrnrc6th7t",

  "alias" : "klarna-qseal-2019-07-01",
  "algorithm" : "SHA256_RSA",
  "payload" : "(request-target): post /oauth2/token
date: Wed, 31 Jul 2019 15:12:26 GMT
digest: SHA-256=w0mymuL8aCrbJmmabs1pytZhon8lQucTuJMUtuKr+uw=
x-ing-reqid: 66090e71-bd5b-44e6-8098-3fec5568fe5c",
  "tls_client_auth" : false,

  "digest_hash" : "w0mymuL8aCrbJmmabs1pytZhon8lQucTuJMUtuKr+uw=",
  "digest_hash_algorithm" : "SHA256",
  "digest_payload" : "grant_type=client_credentials"
}

Response:
{
  "signature": "SIGNATURE"
}

```

API example PIS

```

POST /sign
Authentication+Encryption: PGP

Request:
{
  "session_id" : "175cnd9qoj7i9sh4ihf8ch8jrnrc6th7t",

  "alias" : "klarna-qseal-2019-07-01",
  "algorithm" : "SHA256_RSA",
  "payload" :
"ZGlnZXN00iBTSEETmJu2PTdPaCs1UG9hSFNEUXphYnkxTGZYUEZjTis1bFQvVXJzaWNKaDlBbERqK3c9CngtcmVxdWVzdC1pZDogZj
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DIwMTkgMDg6MTg6MjggR01U",
  "tls_client_auth" : false,

  "digest_hash" : "70h+5PoaHSDQzaby1LfXPFcN+51T/UrsicJh9A1Dj+w=",
  "digest_hash_algorithm" : "SHA256",
  "digest_payload" :
"PD94bWwgdmVyc2lvcj0iMS4wIiBlbmNvZGluZz0iVVRGLTgiIHN0YW5kYWxvbmU9InllcyI/PjxEb2N1bWVudCB4bWxucz0idXJuOm
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mPjwvUG10SW5mPjwvQ3N0bXJZDZHRUcmZJbm10b3J48L0RvY3VtZW50Pg==",
}

```


Response:

```
{
  "signature": "SIGNATURE"
}
```

Example with the base-64 decoded values:

(the base64-decoded strings may contain additional linebreaks for better readability, for testing, use the original base64-encoded values)

POST /sign
Authentication+Encryption: PGP

Request:

```
{
  "session_id" : "175cnd9qoj7i9sh4ihf8ch8jrnc6th7t",

  "alias" : "klarna-qseal-2019-07-01",
  "algorithm" : "SHA256_RSA",
  "payload" : "digest: SHA-256=70h+5PoaHSDQzaby1LfXPFCN+51T/UrsicJh9A1Dj+w=\nx-request-id: f2e4b0b5-8524-4583-ad9e-2b4e914c1533\nnpsu-id: VRK1234567890OPT\ndate: Thu, 1 Aug 2019 08:18:28 GMT",
  "tls_client_auth" : false,

  "digest_hash" : "70h+5PoaHSDQzaby1LfXPFCN+51T/UrsicJh9A1Dj+w=",
  "digest_hash_algorithm" : "SHA256",
  "digest_payload" : "<?xml version='1.0' encoding='UTF-8' standalone='yes'?>
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  <CstmrCdtTrfInitn>
    <GrpHdr>
      <MsgId>1664818531018-583017059</MsgId>
      <CreDtTm>2019-08-01T10:18:27.936+02:00</CreDtTm>
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      <CtrlSum>1234</CtrlSum>
      <InitgPty/>
    </GrpHdr>
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  </CstmrCdtTrfInitn>
</Document>
"
```


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DIwMTQGRW50cnVzdCwgSW5jlJLiAtIGZvciBhdXRob3JpemVkIHVzZSBvbmx5MTIwMAYDVQDEYlFbnRydXN0IFJvb3QgQ2VydGlmaWNhdGlvbiBBDXRob3JpdHkgLSBMHJAeFw0xNDEyMTUXNTI1MDNaFw0zMDEwMTUXNTU1MDNaIMG6MQswCQYDVQDEYGEwJVUZEWMBQGA1UECHMNRW50cnVzdCwgSW5jlJJoMcyGAIUECXmfU2VLIhd3dy5lbnRydXN0Lm5ldC9SzwidhbC10ZXJtcze5MDcGA1UECXmWKGMPIDIwMTQGRW50cnVzdCwgSW5jlJLiAtIGZvciBhdXRob3JpemVkIHVzZSBvbmx5MTIwMAYDVQDEYlFbnRydXN0IFJvb3QgQ2VydGlmaWNhdGlvbiBBDXRob3JpdHkgLSBMHJAeFw0xNDEyMTUXNTI1MDNaFw0zMDEwMTUXNTU1MDNaIMG6MQswCQYDVQDEYGEwJVUZEWMBQGA1UECHMNRW50cnVzdCwgSW5jlJJoMcyGAIUECXmfU2VLIhd3dy5lbnRydXN0Lm5ldC9SzwidhbC10ZXJtcze5MDcGA1UECXmWKGMPIDIwMTQGRW50cnVzdCwgSW5jlJLiAtIGZvciBhdXRob3JpemVkIHVzZSBvbmx5MTIwMAYDVQDEYlFbnRydXN0IFJvb3QgQ2VydGlmaWNhdGlvbiBBDXRob3JpdHkgLSBMHJAeFw0xNDEyMTUXNTI1MDNaFw0zMDEwMTUXNTU1MDNaIMG6MQswCQYDVQDEYGEwJVUZEWMBQGA1UECHMNRW50cnVzdCwgSW5jlJJoMcyGAIUECXmfU2VLIhd3dy5lbnRydXN0Lm5ldC9SzwidhbC10ZXJtcze5MDcGA1UECXmWKGMPIDIwMTQGRW50cnVzdCwgSW5jlJLiAtIGZvciBhdXRob3JpemVkIHVzZSBvbmx5MTIwMAYDVQDEYlFbnRydXN0IFJvb3QgQ2VydGlmaWNhdGlvbiBBDXRob3JpdHkgLSBMHJAeFw0xNDEyMTUXNTI1MDNaFw0zMDEwMTUXNTU1MDNaIMG6MQswCQYDVQDEYGEwJVUZEWMBQGA1UECHMNRW50cnVzdCwgSW5jlJJoMcyGAIUECXmf

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QwGUFNQX0FTMBEGbWQAgZgnAQIMB1BTUF9QSQwGWC1XSUSHDAZ0TC1YV0cwDQYJKoZIhvcNAQELBQADggEBAF9nHeVVePG5HPaNYv/3
9CxxvCIb0ImqhWCRbARMmloylWK01SnGncOmi/YRJwXyGPunF4hwA5KCPXCRknjhUcPXP01sqntXEITK4uN6LNrL0ArjK/6fRxRb0hb3V
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l+S1Hr0LHzsUwEQAABCQQTiIYordSIEpThe0mcyBB1EENuyfDCu/Q8KX3QZ2LBDVoEpBMxKmXZaN2mCd/ymLvty+f4w3wFA9SJUACBT
VjgU",
  "tls_client_auth" : true,

  "digest_hash" : null,
  "digest_hash_algorithm" : null,
  "digest_payload" : null
}

Response:
{
  "signature": "SIGNATURE"
}

```

Example with the base-64 decoded values:

```

POST /sign
Authentication+Encryption: PGP

Request:
{
  "session_id" : "175cnd9qoj7i9sh4ihf8ch8jrnc6th7t",

  "alias" : "klarna-qwac-2019-07-31",
  "algorithm" : "SHA256_RSA",
  "payload" : "binary data from tls handshake, usually server certificate",
  "tls_client_auth" : true,

  "digest_hash" : null,
  "digest_hash_algorithm" : null,
  "digest_payload" : null
}

Response:
{
  "signature": "SIGNATURE"
}

```

HSM setup

